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#### ABSTRACT .

Intended to serve as a sourcebock for prime sponsors, this report summarizes the first phase of a project to analyze and document the activities of the National Program for Selected Population Segments (NPSPS). NPSPS was funded under the Comprehensive Employment and Training Act (CETA) to provide employment and training services to special population groups, e.g., wcmen, youth, rural workers. The content is in three sections and provides a preliminary summary of the program goals, project types, and project activities. Section 1:describes the NPSPS program with regard to its legislative authority, project selection procedures, programmatic intent, project goals, strategies and organizational structures, project services, and client eligibility and recruitment. Section 2 describes the types of projects currently serving each selected population segment. Section 3 comprises the bulk of this report and presents project-by-project information in a concise cne-page abstract which includes prime sponsor, project title, contact person, project description, major goals and objectives, organization administering the project, staffing budget, recruitment process and client profile, activities, outcome to-date, progress and problems, replication issues, documentation available, and duration of grant. These abstracts include twenty-six women projects, twenty-one.handicapped projects, sixteen youth projects, seven ex-offender projects, four rural projects, five older worker projects, and three other types of projects. (BH)

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NATIONAL PROGRAM FOR SELECTED POPULATION SEGMENTS

Project Summaries

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July 1977,

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#### **FOREWORD**

This report was prepared by Abt Associates Inc. under Contract 20-25-77-20 to the Office of Research and Development, OPER, Employment and Training Administration, Department of Labor. It is the product of the first phase of a project to analyze and document the National Program for Selected Population Segments (NPSPS) funded under Title III of the Comprehensive Employment and Training Act and monitored by the Office of National Programs.

This is the first in a series of documents which will track the progress of NPSPS. This report provides a preliminary summary of the goals, types of services and target groups addressed under NPSPS. It also contains one-page abstracts of each of the 82 projects. More detailed information concerning project operations and outcomes will be available in future Abt reports. Site visits are currently being conducted in 30 locations, and this will be followed by more intensive visits to 12 sites. The products of this effort will include a full report of "the NPSPS Experience" and twelve in-depth case studies describing exemplary projects funded by NPSPS. Each case study will be designed in the form of a manual which prime sponsors throughout the country can use to reproduce successful and innovative programs developed elsewhere.

# 1.0 INTRODUCTION

This report is intended as a sourcebook for prime sponsors. Section 1.0 describes the NPSPS program—its legislative authority, project selection procedures, programmatic intent, project goals, strategies and organizational structures, project services and client eligibility and recruitment. Section 2.0 describes the types of projects currently serving each selected population segment. Section 3.0 presents project—by-project information in a concise one-page format. In addition, all 82 prime sponsors have designated contact persons who will provide detailed information to other prime sponsors who are considering adopting one or more of these program models. The names, addresses and phone numbers of contact persons are provided on the project summaries.

As a first step in documenting the NPSPS program, Abt Associates gathered data from two sources--grant proposals and telephone discussions with project directors. A detailed descriptive outline was prepared from grant proposals, and then information was verified through long distance phone calls. Data from these sources were condensed into the one-page summaries which comprise the bulk of this report. All information collected was used to analyze the projects along several dimensions, including replicability, quality, and innovativeness.

Although information from a grant proprosal and a telephone call cannot offer a comprehensive picture of an operating program, the data collection of the first phase provides prime sponsors with a preliminary summary of program background and activities.

## What is NPSPS?

The National Program for Selected Population (Segments (NPSPS) is a \$20 million program funded under CETA Title III during FY '77. In response to Section 301(a) of the CETA legislation, the Secretary of Labor allocated funds to provide employment and training services to members of a number of special population segments. Such special services are designed to allow these individuals to compete more effectively in the labor market. The NPSPS program was intended to serve women, rural workers, youth, ex-offenders, older workers and handicapped clients. An

enumeration of NPSPS projects by segment group is given below:

Segment		,	Numbér	of Projects	- <b>-</b>
Women	, •		• •	26	
Handicapped.	• -	. •		21	-
You'th ,				16.	ł
Ex-offenders				7	1
Rural		•	•	4	ı
Older Workers	***	•	• ,	• 5	- 1
Other				•3	
,	•		1	82	

Only prime sponsors of Title I programs were eligible to apply for NPSPS funding. Other special segments, such as migrants and Native Americans, are covered through other Title III funding.

' How were the projects selected for funding?

The \$20 million allocated for the NPSPS program was divided among the ten ETA regions in proportion to the size of their Title I funding. Regional offices were given full authority to award grants within their funding limitation. No minimum size or number of grants was mandated. The only requirements were that no grant exceed \$400,000 and that no prime sponsor receive more than one grant.

Each prime sponsor was permitted to submit only one grant proposal. Proposals were developed according to specifications stated in a Request for Proposal (RFP) distributed in June, 1976. Two hundred sixty prime sponsors submitted a total of \$75 million worth of grant proposals.

The selection process proceeded in an organized fashion in each region. Regional office staff served on review panels which ranked grant applications according to seven criteria:

- Need (0-20 points)
- Innovativeness (0-20 points)
- Staff capability (0-10 points)
- Cost (0-10 points)
- Program effectiveness (0-10 points)
- Replicability (0-20 points)
- Linkages with other agencies (0-10 points)

Because regions were not required to spread their project awards evenly among target population segments, they were free to select the most promising proposals. Final awards were made in August, 1976, and projects began a operations in October.

What is the nature of the NPSPS program?

NPSPS is an experimental program. It gives prime sponsors the opportunity to test the feasibility of new or additional services not previously offered in the community. It is hoped that out of NPSPS will emerge successful new program models which can be replicated by prime sponsors across the country, and which represent some advance or innovation in employment and training programming. NPSPS is funded for one year only. The NPSPS funding allows prime sponsors to test program variations which could, if feasible and successful, become part of a prime's regular Title 1 operation.

What is the relationship between NPSPS Title III projects and Title, I?

NPSPS projects are providing services which resemble those provided under CETA Title I, with some differences. For one, much of the NPSPS funding is being used to experiment with new services. Some of the women's projects which aim to place women into nontraditional jobs offer physical fitness training. At least two projects for women ex-offenders are providing housing for these clients. Second, NPSPS funding is being used to expand existing, successful Title I programs. A project in Weld County, Colorado is using their Title III.NPSPS allocation to expand and decentralize a program for senior citizens. Under Title I the town had established staff, positions for senior citizens activity coordinators in 11 towns. With NPSPS monies, the County is providing each of its 21 incorporated towns with a senior citizen coordinator.

Other projects are using the special Title III funding to provide a similar set of services to more people, or to an additional population group.

These are the Santa Clara Valley Employment and Training Board's <u>Project Esperanza</u> (Region IX) and the County of Onondaga's <u>Intervention II</u> project (Région II)

What are the goals of NPSPS projects?

Most projects aim for placements women into sales, ex-offenders into corrections work, or disabled clients into paralegal positions. Many projects are aiming for placements which are nontraditional, after a fashion. The case of women's projects has already been mentioned. Projects which serve handicapped clients emphasize their abilities rather than their disabilities. Many of these projects are seeking to develop a wider range of job options for handicapped clients than has traditionally been available. A common strategy in the provision of services under NPSPS is the "peer training" model. Youth are developing jobs for other youth. Moderately handicapped people are training those who are more severely handicapped. Ex-offenders are being trained to work with Department of Corrections clientele.

What services are NPSPS projects providing?

Each of the NPSPS projects provides several traditional employment-related services. These include job counseling and testing, remedial education, language training, job readiness and specific skills training, and a variety of support services. Counseling is done in groups and on an individual basis, and a faw projects offer family counseling. Day care and medical support services are provided to Vietnamese refugees learning English in South Carolina, and housing is offered to female afferders just out of prison.

Among NPSPS projects, there is a strong emphasis on working with employers. Local area employers are represented on advisory committees whose function it is to advise projects on employment opportunities, job requirements and job preparation. One women's project sponsored by the State of Minnesota Governor's Manpower Office (Region V) is working with employers to upgrade already employed but underutilized women. Another project granted to the Somerset County, New Jersey (Region II) prime sponsor is providing technical assistance to employers in complying with. Sections 503 and 504 of the 1973 Vocational Rehabilitation Act. These regulations prohibit discrimination against handicapped clients both in terms of job opportunities and physical facilities. Thus, many NPSPS projects treat employers as an essential link in the process of serving clients.

How are the NPSPS projects administered and who delivers the service?

offered by the 82 NPSPS projects resemble those which are currently utilized by prime sponsors. Most projects are operated on a subcontract basis with existing service deliverers. These subcontractors include public agencies like the Department of Vocational Rehabilitation, the focal Employment Service, or other groups like women's centers, YWCAs, and community colleges. In these cases, the project is administered by the agency; the prime sponsor only monitors project outcomes. In some sites, the prime sponsor administers the projects. Clients come to the prime sponsor's office or designated "oùtreach" sites and receive services there. Another model of project administration is offered by prime sponsors who provide only assessment and referral services.

These models of administration tend to differ depending on the community's institutional experience with a particular population segment. For example, many communities have developed local expertise in providing services to certain groups of handicapped clients. In such areas, projects for this population segment tend to be completely subcontracted to the experienced agency. Women's projects are often subcontracted to established women's centers or community groups.

In terms of service delivery, some subgrantees provide 'one stop' service centers where clients receive counseling, training and job development assistance at the same location. Elsewhere, service delivery is more decentralized. Clients are referred to different agencies, depending on the type of service required. The rural areas, the method of service delivery is a fundamental feature of the project. A project sponsored by the Richmond Area Manpower Planning System in Virginia (Region, III) purchased 'jobmobiles' which travel to various community locations. Inside the busses, classes, are conducted in remedial and vocational education.

Who is eligible for participation in Title III NPSPS projects and how are these people recruited?

CETA eligibility criteria were relaxed under NPSPS. Although free to establish their own requirements, most prime sponsors chose to adopt .CETA Title I eligibility requirements for project participation.

Consequently, most NPSPS project participants are CETA Title I eligibles. They are persons who are economically disadvantaged, unemployed or underemployed. Regional offices exercised discretion in granting applications which altered traditional CETA eligibility criteria.

prime sponsors are serving groups who would not otherwise be served under CETA Title I. An example is a program sponsored by the Bergen County, New Jérsey prime sponsor (Region II) which provides counselil and placement services to women of all socio-economic classes. Another is a project in Pierce County, Washington (Region X) which provides vocational counseling to youth who are school dropouts or potential dropouts. These youth come from all economic strata. Naturally, projects which focus on serving a particular population segment perforce serve members of other segments. For example, women are enrolled in all projects, not just those designated as "women's" projects.

Projects recruit CETA eligible clients through prime sponsors and local Employment Service Offices. To the extent that subgrantees have their own recruitment mechanisms, these too are utilized.

## 2.0 A SUMMARY OF PROJECT TYPES\*

## 2.1 Women's Projects

Projects for women were awarded 26 grants, more than any other target group. Nine of the 10 regions funded at least one women's project. No women's projects were funded by Region X. County and consortium prime sponsors operate most of the women's programs, which are concentrated on the East Coast and in the Midwest. Funding levels range from \$32,625 to \$400,000, with most projects at about \$200,000. Women's projects funded under NPSPS are enumerated below.

#### WOMEN'S PROJECTS

## Region I

City of Boston -- Preparation for Nontraditional Occupations

Hillsborough County Human Development Administration -- Southern New

Hampshire Training Program for Nontraditional Occupations

#### Region II.

Westchester-Putnam Consortium -- Nontraditional Jobs Program
Monmouth County Board of Chosen Freeholders -- Training Program for
Nontraditional Jobs

Bergen County CETA -- Voucher Program for Women

Middlesex County Freeholders -- Women's Management Internship Program

## Region III

City of Wilmington -- Counseling and Nontraditional Jobs Placement Program

Virginia Department of Manpower Services -- Special Employment Opportunities Program

#### Region IV

Broward Manpowe council -- Freedom of Career Choice Program .

Memphis-Shelby County Consortium -- Career Awareness for Young Girls and Training for Nontraditional Jobs for Women

Louisville-Jefferson County Manpower Consortium --, Employer Relations and Creative Employment for Women Project

Brevard County Board of Commissioners -- Career Counseling and Training for Nontraditional Employment

Montgomery Manpower Consortium -- Displaced Homemaker's Project

## Region V

Saginaw CETA -- Supportive Services and Placement Project

Lansing Tri-County Regional Manpower Consortium -- Female Head of Household Welfare Recipient Program

City of Hammond Manpower Planning Council -- Achievement Motivation for Women

Fort Wayne Area Consortium -- Displaced Homemaker's Project
WOW Consortium -- Orientation and Training for Nontraditional Occupations

State of Minnesota Governor's Manpower Office -- Upgrade OJT and Classroom Training for Nontraditional Employment

Project names given here are meant to be descriptive of key project goals and activities; they are not necessarily identical to the names provided at the top of each project summary in Section 3.0.

Marathon County Planning Office -- Improved Employability and Alternation Job Scheduling Grogram

#### Region VI

Texas Panhandle Regional Planning Commission -- Women Heads of House-hold Program

## Region VII.

Independence, Missouri Manpower Resources Office -- Paraprofessional Program

#### Region VIII

South Dakota Balance of State -- Apprenticeship in Nontraditional Jobs Boulder County Employment and Training Administration -- Read lication Skills Project

## Region IX

Marin County Manpower Department -- Job Search Skills and Public Relation Project

Santa Clara Employment and Training Agency -- Project Esperanza for Female Offenders

Region.X.

None

Training and placement in nontraditional occupations is the most common objective of women's NPSPS programs, but the concept of nontraditional jobs has been broadened by a number of projects. In recent years, training for nontraditional jobs has become synonymous with apprentice—ships or training for manual trades such as those in the construction industry. Partly due to the lag in construction industry employment, however, many of the programs to train and place women in these jobs have been unsuccessful. NPSPS projects aim at a wider range of nontraditional job options, including commissioned sales, computer repair and management. Some of the projects which seek to place women in the construction trades offer training to develop physical strength: This is a relatively new feature in nontraditional programs for women. A number of the NPSPS women's projects are operated by women's centers or local YWCAS.

To emphasize interest in "widening options," a few of the women's projects feature voucher systems. Vouchers allow clients to choose the particular combination of services or service agencies they desire.

In addition to nontraditional job pacement as a goal, the women's project sponsored by the State of Minnesota focuses specifically on upgrading underutilized women. Women who hear about openings at work are

encouraged to contact their local CETA office. The office, in turn, contacts the employer and attempts to arrange a program designed to qualify the woman for the upgraded position.

The women's projects serve different populations of women which sometimes have different training and support needs. Day care is a critical need for female heads of household, and is a key support service component of many women's projects. Displaced homemakers, on the other hand, tend to be older women who may be separated or widowed or simply seeking to re-enter the labor market. For these women, the emphasis in service delivery is on counseling, testing and job market readiness.

# 2.2 Handicapped Projects

One out of four NPSPS projects serves handicapped clients. Of the 10 balance-of-state prime sponsors who received NPSPS grants, four are serving handicapped clients. These include Delaware, Virginia, West Virginia and Ohio. Every region except Regions I and VIII is conducting at least one such program, with Regions III, V and IX offering the mjority of them. Of the 21 projects, 13 are funded at \$300,000 or more. Projects serving handicapped clients are listed below:

#### HANDICAPPED PROJECTS

# Region'I

None

#### Region II

Somerset County -- Program for Mentally and Physically Handicapped Region III

Philadelphia Area Manpower Planning Council -- Program for Vocational Education and Skills Training for the Mentally Handicapped Baltimore Manpower Consortium -- Manpower Services for the Handicapped and Disabled Veterans

West Virginia Governor's Manpower Office -- Work Experience/OJT Program

State of Delaware Intergovernmental Manpower Service -- Short-term .

Occupational and Vocational Training and Rehabilitation Program

Virginia Governor's Manpower Council -- Work Experience for the Blind

## Region IV

Birmingham Area Manpower Consortium -- Placement Project for Moderately to Severely Handicapped Persons

Alamance County Board of Commissioners -- Job Training, Counseling and Employment Project



#### Region V

TRICO Consortium -- Project to Train and Place Severely Disabled Clients in the Food Service and Sales Industry

Columbus, Ohio Office of Manpower Development -- Project to Hire and Train Disabled Counselors in Occupational Analysis and Job Development

Madison County Consortium -- Disabled Veterans Program

Winne-Fond Consortium -- Supported Work Program

Grand Rapids Area Manpower Planning Council -- Comprehensive One-Stop Service Project

Genesee-Lapeer-Shiawassee-Flint Employment and Training Consortium --First Entry Work Experience and OJT Program for Retarded Adults

#### Region VI

North Texas State Planning Region Consortium -- Personal Adjustment and Job Evaluation Project

## Region VII

City of Omaha -- Job Placement in Growth Occupations Project

## Region VIII

None

## Region IX.

City of Berkeley CETA -- Disabled Paralegal Advocate Project
Inland Manpower Association -- Placement Program for Job-Ready Handicapped Veterans

City of Oakland Department of Manpower -- Coordination, Training and Placement Project for Moderately Handicapped City of Los Angeles -- Civil Service Jobs for the Handicapped.

## Region X

Crty of Tacoma -- Work Experience Project

In serving handicapped clients, most prime sponsors have subgranted their funds to the local state department of vocational rehabilitation or to private organizations such as Goodwill Industries which have experience with handicapped individuals. Vocational assessment is a key problem in serving this target group. Emphasis has traditionally been placed on what the handicapped person can't do, rather than what he or she can do. As a consequence, vocational assessment and placement programs have steered handicapped clients into certain occupations only. Many have been discouraged from pursuing careers in public relations or sales, regardless of their mental capacity or motivation. One project takes a different approach. Sponsored by the City of Omaha and operated by Goodwill Industries, this project seeks to employ handicapped persons in local area growth fields such as computer programming and small products assembly.



Work experience and on-the-job training, particularly invaluable for emotionally handicapped and mentally retarded clients, is also provided. The "can-do" approach, plus the importance of working with employers, is also exemplified in the North Texas State Planning Region Consortium contract. Serving more than 200 physically and mentally handicapped people, this program works with handicapped clients and employers to create a match between client abilities and employer needs:

The "peer training" model is used frequently among NPSPS projects for this population segment. The Ohio balance-of-state prime sponsor's program operates in this manner at two levels. Two disabled persons coordinate the project, which trains 24 disabled persons to work as job counselors in local employment service offices throughout the state. In turn, the counselors offer specialized assistance to disabled Ex clients.

Work experience is another key component of NPSPS projects; for handicapped clients. Indeed, a few projects are using large portions of, their budgets to subsidize the wages of handicapped clients. Physical handicaps represent the majority of handicapped clients. However, several projects do address the problems of individuals who are sensorily impaired or mentally retarded.

# 2.3 Youth Projects

Sixteen youth oriented projects are funded under NPSPS, with all but Region III participating. Funding ranges from \$56,975 to \$400,000, with an average of \$270,000 per grant. Projects serving primarily youth are listed below.

## YOUTH PROJECTS .

#### Region I

New Haven Labor Market Area Consortium -- Youth Job Upgrading Program

#### Region II

Broome County Manpower Planning Service -- Youth Assessment and Vocational Training Program

## Region III

None

#### Region IV

Georgia Department of Labor Employment Security Agency -- Rural Skills Center

Clearwater, Florida Manpower and Planning Council -- Vocational Assistance Center for Probationers

Region V

Gity of Cincinnati -- Preparation and Employment Program for In-School Delinquent Youth

Portage County Commissioners -- Job Teams Program

Region VI

Cameron County -- Comprehensive Employment and Training Program
City of New Orleans -- Youth Development Program
New Mexico Balance of State -- Comprehensive Employment, Counseling
and Training Services to Most Needy Youth

Region, VII

City of Springfield -- Counseling Project

St. Louis County Department of Human Resources -- Project to Train Youth in Job Development and Vocational Counseling

Region VIII

Pueblo County Manpower Administration -- Part-time Public Sector Employment Project

Jefferson, County CETA -- Intensive Services to Youth Entering the Labor Force

Region IX

Alameda County Training and Employment Board -- Vocational Counseling and Academic Training Program for Poly-Drug Using Youth Honolulu Office of Human Resources -- Youth Employability Program

Region X

. Pierce County Manpower -- Career Guidance and Work Experience Program

In contrast to projects funded for other population segments, many prime sponsors are conducting youth programs themselves by simply adding an intake or counseling component to their existing Title I services. One reason for this chosen mode of operations may be the paucity of local groups or institutions which serve the work experience needs of youth. Local schools, for example, traditionally provide only career guidance or vocational training. When established institutions do exist, there is still no guarantee of linkage. Many CETA-eligible youth are school dropouts who have little interest in school-based programs. Job Corps is a national CETA program providing comprehensive services to disadvantaged youth, but its services are available only to enrolled Corpsmembers.

Work experience is the most common service provided under NPSPS.

youth projects, although counseling and job readiness workshops are also offered. One youth project operated by the St. Louis County Department of Human Resources trains 10 youth to serve as Employment Service job developers for other youth.

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Ravenna, Ohio uses competitive and sports interest to promote better work habits and teamwork among youth placed in public service employment. Teams of participants compete against each other in punctuality and attendance. Winning teams are rewarded with time off or other rewards such as steak dinners. The youngsters compete in athletic events as well, as a means of building team spirit. According to project documentation, team participants have been 38% more reliable in work habits than a control group of young PSE workers.

# 2.4 Ex-Offender Projects.

Seven ex-offender projects were funded under NPSPS. Region II operates two projects, while Regions I, III, V, VII and IX operate one ex-offender project each. Grants range from \$62,688 to \$300,000, with an average of \$177,000 per grant. Ex-offender projects are enumerated below:

## . EX-OFFENDER PROJECTS

## Region I

Cumberland County Commissioners -- Skills Training, Orientation, Counseling and Work Experience Project

#### Region II '

Niagara County Manpower -- Training and Education Project
County of Onondaga -- Job Readiness and Life Skills Project for Women
Ex-offenders

## Region III

Prince William County Manpower -- Vocational Counseling, OJT, Job Place\* ment and Follow-up Project

#### Region IV

None

## Region V

Macomb County Community Services Agency -- Vocational Training Program in Electronics or Auto Repair for Sentenced or Detained Inmates

# Region VI

None

#### Region VII

- Black Rawk County, \*\*Swa - Comprehensive Service Program for Female Ex-Offenders

## Region VIII

None

## Region IX

Sacramento-Yolo Employment and Training Agency -- Parole/Probation Jobs Program

#### Region X

None



All project prime sponsors are counties or consortia. Some projects are operated by the prime sponsor while others are subcontracted to public agencies. The Onondaga County prime sponsor (Region II) subcontracts to the Syracuse YWCA to operate its project. Governmental departments such as Youth Services or Corrections are typically involved in referring, or in one case, providing jobs for ex-offenders.

NPSPS placement projects for ex-offenders emphasize two aspects: sensitizing employers and improving the offender's educational status. Sensitizing employers is being accomplished through special workshops in a few projects. Since many ex-offenders have below high school level educations, many projects are encouraging participants to earn general educational diplomas (GEDs). The Sacramento-Yolo Employment and Training Agency sponsors a project which subsidizes the employment of offenders in the Department of Corrections and allows up to 10 hours of educational leave per week.

Most NPSPS projects are not concerned with the type of offense committed by the client, and most projects include ex-offender representation on staff. Parolees, youthful probationers, female ex-offenders and institutionalized clients (inmates) are all population groups which are served by NPSPS projects.

The NPSPS ex-offender projects exhibit some notable features. Two of the projects serving female ex-offenders offer housing to the momen as part of the program. As important as the need for housing is among recently released female prisoners, employment projects aimed at this group have not traditionally offered housing assistance. At least one of the institution-based training projects plans an intensive follow-up effort (Macomb County Community Service Agency). Follow-up is widely recognized as important but infrequently performed for institutionalized indivisits.

# 2:5 Rural Projects

Very few rural projects were selected for funding under NPSPS.

Regions I,\* II, and III funded one each and Region IX funded two. Grant awards ranged from \$164,065 to \$283,433. Rural projects are listed below:

<sup>\*</sup>This project was cancelled early.

#### RURAL PROJECTS

Region I

None

Region II

Lawrence County, New York -- Assistant Manager and Agricultural Worker Program

Region III

Richmond Area Manpaer Systems -- Mobile Education and Training Program

Regions IV - VIII

None

Region IX

Tulare and King Counties Comprehensive Manpower Agency -- Job Training for Rural Women

City of Merced Manpower Development -- New Career Opportunities for Emphasically Disadvantaged Rural Women

Region X

None

Of the four existing rural projects, the Richmond Area Manpower Planning System contract provides mobile vocational assessment vans, the Lawrence County, New York project is retraining rural residents for farm jobs and two projects, both in California, are aimed at preparing rural women to enter the job market. The prime sponsors for these projects are the Tulare and King Counties Comprehensive Manpower Agency and the City of Merced Manpower Department.

As a group, the rural projects are least likely to aim for placements. The primary services offered by rural NPSPS projects include work experience, on the job training, classroom or remedial education and work orientation. The projects for rural women focus on preparing women for new career opportunities, many of which are nontraditional. These include free-way maintenance, police and fire profection, auto mechanics, wastewater treatment, etc. Women are also instructed in building assertiveness and self-esteem, clarifying values and coping with the world of work (interview skills, budget management, etc.). The Tulare and King Counties project offers this type of training for one day each week, while the Merced project offers it intensively in the first three weeks of the project.



Richmond's effort focuses on transportation and inadequate education as the primary barriers to employment among rural residents. This project renovated and customized vans which make daily visits to rural work-training sites and other points in the community. The vans are staffed by experienced teachers who provide remedial education and GED preparation, as well as training necessary for survival in the world of work. Programmed instructional materials are also available for individualized use.

The fourth rural project works with both prospective employers (such as owners of large dairy farms or farm cooperatives) and displaced farm laborers in upstate New York. Thirty young adults are being trained to operate modern farm machinery, while 20 others are being trained to manage large farming operations. Twenty owner/managers are also receiving supervisory and job-restructuring training.

## 2.6 Older Workers' Projects

Five NPSPS grants were awarded to prime sponsors for projects targetted on older workers. Regions II, IV, VI, VII, and VIII awarded one grant each, at an average cost of \$218,000. Projects serving predominantly older workers are listed below:

### OLDER WORKERS PROJECTS

## Region I

None

#### Region II

New York Balance-of-State -- Home Health Aide Training Program

## Region III

None

#### Region IV

Lee County Board of Commissioners -- HEART (Health Education and Rehabilitation Training) Program

## Region V

None

#### Region VI

Greater Fort Worth Manpower Consortium -- Older Workers Job Training and Employment Program

## Region VII

City of Wichita -- Older Workers' Training and Employment Program

#### Region VIII

Weld County CETA Senior Aide Program

#### Regions IX & X

None



Most of the projects involve subcontractual administrative as well as service delivery arrangements.

Two projects, sponsored by New York Balance-of-State and Lee County, Florida, focus specifically on training older persons as homemaker or health aides to assist other elderly persons confined to their homes. In Lee County, Florida, the "HEART" (Health Education and Rehabilitation Training) program is using Title III funding to expand its award-winning format to cover a younger age group (45-55 years). The first six weeks entail class-room training; the second six weeks combine work experience and classroom training. An unexpected finding is that many trainees are qualifying for nurses aide or orderly certificates as a result of their training. Many are herefore taking full-time jobs in hospitals and nursing homes in addition to working in private homes.

Two other projects offer more general counseling and placement assistance for elderly persons who may have been forced into early retirement. The Wichita, Kansas project is administered by Senior Services, Inc. (SSI) which shares office space with the CETA prime sponsor. Through their subcontractual arrangement, SSI now employs an "Intensive Manpower Specilist" to provide vocational services such as job counseling, work orientation and job development to CETA eligible clients who are 55 or older. Jobs are being sought in occupational areas of net positive demand, such as electronics, health care, and machine operations. The Greater Fort worth Manpower Consortium offers a variety of job training, referral and placement services to workers aged 45 or older.

All of these projects provide some form of transportation assistance, a major obstacle in the training, placement and retention of older workers. One project (Wichita, Kansas) may offer automobile mileage reimbursements, while another (HEART) takes training into outlying areas. A third project (New York State) hires a transportation aide.

The final NPSPS project for older workers aims to coordinate existing services for the elderly and provide them with information concerning these services. Weld County, Colorado's modest grant of \$37,520 pays the wages of 21 senior citizen coordinators who provide these information and referral services for other elderly persons in the community. As with the "HEART" program, this project represents an expansion of an existing program.

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Staff members of a few projects indicated that Title III funding enabled them to serve a larger elderly population than could be
served under Title I. Forty-five to 55 year olds are newly served in the
elderly clients 55 years of age and over as a consequence of the special
grant.

# 2.7 . Other Projects

Three regions chose other target groups for services under NPSPS, as listed below:

#### OTHER PROJECTS

Region I

Bridgeport Manpower Consortium -- Poucher Program for UI Exhaustees

Regions II-& III

None

Region IV.

State of South Carolina Governor's Office -- English for Employment
Program for Indo-Chinese Refugees

Region V

Cleveland Area Western Reserve Manpower Consortium -- Child Abuse Service Program

Regions VI - X

None .

Region I funded a voucher system for unemployment insurance exhaustees. Citing the large number of persons who have been out of work for long periods of time and who have exhausted all regular and supplemental UI benefits, the Bridgeport Manpower Consortium offers a maximum stipend of \$1000 to eligible exhaustees for training and support services.

Region IV is operating an "English for Employment" project for Vietnamese refugees. Intensive vocational and personal counseling is also offered, along with support services which include transportation, medical examinations and child care. As prime sponsor, the State of South Carolina subcontracts with several public agencies to provide the needed services. These agencies include the Indo-Chinese Refugee Agency (part of the Department of Social Services), the Job Service, the state departments of Vocational Rehabilitation and Adult Education.



A social experiment is being sponsored with Title III NPSPS funding in Region V. The Cleveland Area Western Reserve Consortium has subcontracted with the Child Abuse Service Program in Cleveland to provide employment services to 300 CETA eligible parents of neglected or abused children. Services include counseling, skill training, education and job development. The project is being conducted in conjunction with a research study to test the hypothesis that lack of employment underemployment are significant contributing factors in the incidence of adult child abuse.

In the next section of this report, project summaries are arranged in groups by segment, in the following order:

- 1. Women
- 2'. Handicapped
- Youth
- 4. Ex-offenders
- 5. Rural
- 6. Older Workers
- 7. Other

Within each segment, summaries are arranged in order of DOL region, with Region I projects first.

It should be noted that all summaries are derived from grant materials and telephone calls only. Although information in the summaries has been verified by project directors, outcome data in particular should be considered preliminary.

Unfamiliar abbreviations found in the bodies of the summaries usually refer to the project's name, which is printed in full at the top of the page. Other abbreviations found in the text include (in alphabetical order):

- AFDC Aid to Families with Dependent Children
- DVR Department of Vocational Rehabilitation
- ES Employment Service
- FT Full-time
- GED High School Equivalency Certificate
- OJT On the Job Training
- PD Project Director
- PS Prime Sponsor

- PSE Public Service Employment
- PT Part-time
- WIN Work Incentive Program

WOME

## PRIME SPONSOR

City of Boston, Mayor's Office of Commerce and Manpower
5 Doane St., Boston, MA
Jannie John
617-723-3360

BRIEF PROJECT DESCRIPTION: Recruits, prepares and places 100 Title I women in nontraditional training and/or employment. Develops and tests activity formats, learning experiences, and materials to meet needs of target group. Participants work in building maintenance field—hands on classroom instruction in construction, carpentry, plastering, painting, papering and electricity/mechanics, worksite experiences; occupational fitness; and career counseling.

MAJOR GOALS AND OBJECTIVES: Improve occupational options of low-income women. Design, pilot and evaluate special recruitment materials, training formats, and placement efforts as an innovative intervention model for Title I women. 'Placement goals: unsubsidized of subsidized employment within 4 to 6 weeks or enrollment in nontraditional training within 6 weeks.

ORGANIZATION: Boston YWCA, subcontractor, is responsible for conducting the project. Board of Directors is all female. YWCA, is experienced in occupational counseling and training for women and minorities.

STAFFING: Project Director, trainer, counselor, assistant counselor, project developer assistant—all full-time. Evaluator and clerk typist, partitime. 4 part-time training instructors and work experience trainers.

#### BUDGET: .

Personnel:

Worksite Trainers:	10,000
Instructional/Occupancy Costs?	30,582
Office/Other Costs:	5,300
.Overhead:	21, 483
YWCA-Subtotal	\$190,008
Allowances & Support Services:	\$179,212
CETA Central Administration:	24,780
YWCA Subtotal:	196,008
PROJECT TOTAL:	\$400,000

#### **PROJECT**

Nontraditional Occupations Project Noston, YWCA, 7140 Clarendon St., Boston, MA Vivian Guilfoy 617-536-2169

## RECRUITMENT PROCESS/CLIENT PROFILE:

Title I subcontractors are given flyers to distribute to female clients.

Neighborhood Employment Centers recruit. Flyers/materials are distributed to clients through community agencies, churches, women's groups in locations frequented by low-income women. YWCA serving 40-50% white, 30-50% black, 20-30% Hispanic, 10% other minorities.

ACTIVITIES: Intake: Information is: taken on demography, educational and work background; clients given reading and math tests; attitudes on nontraditional work are assessed a simple contract between participant and project is drafted. Program provides hands-on training, physical fitness training, work experience with maintenance personnel in large urban office and apartment buildings, persuasion/ advocacy model for job development and placement. 'Allowances for 16 weeks of training plus stipends as needed for day care and transportation. Program provides career and personal counseling within the framework of the contracts, including information, guidance and referral. Follow-up interviews held 6 weeks after termination.

OUTCOME TO DATE: As of June 22 (60 days after graduation of first group), 26 of the 32 completed training. 80% placed in nontraditional jobs or in further training.

PROGRESS/PROBLEMS: The program has found that women can be placed in nontraditional occupations, at \$3,700 to \$7.57 an hour.

REPLICATION ISSUES: Program designed to maximize replicability—its component parts (recruitment, training, counseling, work experience and placement) should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Manual: information reports and backup materials. Final report. Curriculum.

DURATION OF GRANT: November 1, 1976 to December 31, 1977.

ERIC

21

\$125,043

#### PRIME SPONSOR-

Hillsborough County Human Development Administration P.O. Box 416 Manchester, New Hampshire Peter Kling . 603-669-0701

BRIEF PROJECT DESCRIPTION: Intensive job development in nontraditional occupational areas with the goal of developing OJT training contracts in the private sector for 67 women.

MAJOR GOALS AND OBJECTIVES: The goals of the project are to increase the vocational skills of 67 low-income women through training sessions; ' enhance the employability of that target population, provide an avenue for upward job mobility, place 75% of program participants in permanent employment positions through the retention clause in the OJT contracts with employers and encourage affirmative action through orientation sessions with OJT employers.

ORGANIZATION: The Southern New-Hampshire Service is the administrative unit of CETA for the County and is responsible for administering and supervising the project.

STAFFING: All four staff are full-time employees. Their titles are director, assistant director, counselor, job developer.

## BUDGET:

Administration: / \$ 40,500 Training: 121,940 Services; 40,168 \$202,608

RECRUITMENT PROCESS/CLIENT PROFILE: Clients are referred from state and local welfare offices, employer's personnel offices and comen's organizations.

ACTIVITIES: The staff counselor provides the intake interview which reviews the educational attainment and work history of the client. Optional testing is sometimes undertaken. Tests include GATB and Kuder Occupational Interest Surveys. The project provides OJT in non-union durable goods industries as

#### PROJECT

Southern New Hampshire Services . Training Program (Women) RFD #5, Daniel Webster Highway South Bedford, New Hampshire Cathy Humphrey 603-669-0701

job development, job placement and job preparedness counseling. Clients can gain assistance in obtaining additional educational training. Transportation, day care and other support services are available. Job counselors monitor progress at OJT sites bimonthly. Monthly in-depth counseling sessions related to training are also done .. Crisis counseling is available on an "as needed" basis. Employers are contacted in 7, 30, 90, and 180 day intervals.

OUTCOME TO DATE: 39 clients are being served. An accurate assessment of placements will be undertaken in September.

PROGRESS/PROBLEMS: Dropout rate has Been high and some women have missed Job interviews. Others are reluctant. to go into the jobs that they have been trained for or do not stay at those jobs. In addition, it has been difficult to find OJT slots.

REPLICATION ISSUES: Can be replicated by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms.

**DURATION OF GRANT:** October 1, 1976 to September 30, 1977.

## PRIME SPONSOR .

Westchester-Putnam Consortium,
Employment and Training Administration
Westchester County Office Building
White Plains, New York
Keith Drake
914-682-2890

BRIEF PROJECT DESCRIPTION: These funds supplement a Career Resource Center offering women comprehensive support in making nontraditional career choices, by providing OJT or work experience or classroom training/education on an individual basis.

MAJOR GOALS AND OBJECTIVES: Goals articulated for the Center: to enroll 540 women; to place 270 in nontraditional jobs; and to create 15 jobsharing slots for 30 women.

ORGANIZATION: The prime sponsor operates the program, which utilizes the already-existing Career-Resource Center. Prime Sponsor gives on-line coordinator great freedom in operations.

STAFFING: Program administrator (full-time); 1 full-time and 3 part-time career counselors; 1 job developer, 1 full-time secretary, and student intern for additional clerical support.

BUDGET: This program is one component of overall Women's Career Resource Center, and much in facilities and services is donated, but this money is channelled to whole center.

Administration: \$ 40,113
Allowances: 129,495
Participant Benefits: 20,505
Training: 171,987
Services: 37,900
\$400,000

RECRUITMENT PROCESS/CLIENT PROFILE:

Special outreach to AFDC, WIN recipients, minorities, older women and school dropouts. Trainees are all disadvantaged. They seem to fall into two groups—those that have been chronically disadvantaged and those who are recently divorced.

ACTIVITIES: Strong-Campbell Interest Inventory if needed. Vocational Counselors assess work history. Career information workshops and conferences; job\_search skills workshops; classroom

#### PROJECT

Nontraditional Jobs Program 170 East Post Road White Plains, New York Jody Peter, Administrator 914-682-3415

training in nontraditional fields by stipend; OJT work experience slots. Job board, talent bank (for women interested in job sharing arrangements), and resource library. Assertiveness training and consciousness raising groups, other counseling. 30 day follow-up for, clients; 90 day with employers.

OUTCOME TO DATE: As of May 5, 65 women in training with Title III stipends; 15 in public service slots, 20 in OJT and 30 in skills. One unsubsidized placement.

PROGRESS/PROBLEMS: Project feels satisfied by the total number served by host Center. Difficult to separate Title III funds, clients, services and statistics from those of overall Center program. Project delayed until February due to "internal problems."

REPLICATION ISSUES: NPSPS funding supplements larger facility, adding stipends available to GETA-eligible client.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: December 1, 1976 to November 30, 1977.

## PRIME SPONSOR

Monmouth County Board of Chosen Freenolders, Hall of Records East Main Street, Freehold, New Jersey Harry Larrison, Jr. & Jane G. Clayton .201-431-7384

BRIEF PROJECT DESCRIPTION: This program offers 1:10 women training, counseling, and assistance in their job search, focussing on sales fields traditionally occupied by men.

MAJOR GOALS AND OBJECTIVES: To entoll 55 women in each of two successive 26 week sessions and, expecting an attrition of 10, to prepare 100 women to enter labor market competitive with men.

ORGANIZATION: Coordinated by the prime sponsor, with a subgrant to Brookdale College Women's Center, which conducts classes and counseling, and subcontracts other services as needed, with the prime sponsor's approval.

STAFFING: Full-time employees:

(1) the coordinator, a CETA staffwoman with experience in nontraditional training and placement for women; (2) a personal and vocational counselor (MSW), and (3) a clerk. Additional help from PSE receptionist.

#### BUDGET:

Administration: \$ 34,250 (including \$21,000 for salaries)
Allowances: 111,320
Training: 19,800
Services 37,300
(subcontracts, \$202,670 testing, e.g.)

RECRUITMENT PROCESS/CLIENT PROFILE:
Recruitment by service agent, referral
and regular CETA intake centers.
Client profile of first session is as
expected: 55% are leads of nousehold
(HOH); most are high school graduates
aged 20-48; about two-thirds are
white.

ACTIVITIES: One week orientation includes forming consciousness raising and assertiveness training groups and, for every client, sales televant tests from the Career Center. Ten weeks course with invited instructors in general salesmanship; 3 more weeks

#### PROJECT

Training for Women in Nontraditional Jobs
Monmouth County CETA
Gloria Franklin, Coordinator
201-542-5400

specialization in auto sales, or parts sales, or heavy appliance/luxury goods Final 11 weeks of job club with peer and counseling support in job search; clients continue receiving allowances for 4 weeks. Client paces herself. Vocational and personal counseling available throughout 22 weeks; concurrent consciousness raising and assertiveness training group meetings. No client-oriented follow-up after employment. Program tracks clients at 3 months to evaluate program effectiveness.

OUTCOME TO DATE: First session not completed as of May. Of 26 enrolled, 2 left to take jobs, another is on a temporary leave of absence.

PROGRESS/PROBLEMS: Behind schedule: furst class started March 28. Program has been intensified: shortened orientation; added funds for taining; course shortened from 26 to 20 weeks, split to 4 groups; staggered with 6-8 week overlap. Applied for time extension to take 5th group. Goals remain the same.

REPLICATION ISSUES: Previous grant to Brookdale College Women's Center funded similar program, developed their expertise and resource library. Otherwise appears highly replicable.

DOCUMENTATION AVAILABLE: Developed own curricula; photocopies available. Produced synopis of program for local employers.

DURATION OF GRANT: March 1, 1977 to February 28, 1978.

3,/

PRIME SPONSOR

Bergen County Board of Chosen Freeholders
Administration Building
Hackensack, New Jersey
Jeremiah O'Connor, Freeholder Director
201-342-3512

Jeremiah O'Connor, Freeholder Director

201-342-3512

BRIEF PROJECT DESCRIPTION: Program
for women, includes use of voucher must budget, system, with emphasis on nontraditional fields and self-help. It offers

Hackens

Judy Mu

201-342

receives a fruit of the service of the

MAJOR GOALS AND OBJECTIVES: To achieve 90 direct placements, and 305 indirect placements in unsubsidized jobs; to provide 108 economically disadvantaged women with voucher funds for training and life assistance.

intensive counseling and peer support .

in career choice, purchase of training

and services and job search.

ORGANIZATION: Program administered by Bergen County Community Action Program (BCCAP), whose Director of Operations oversees the Women's Jobs Program Coordinator. Services and training contracted from Bergen Community College and other agencies.

STAFFING: Nine full-time personnel: coordinator; 2 senior counselors, 1 counselor; 1 secretary; 1 intake counselor; 1 child care worker; 1 job developer; [senior counselor, 2 counselors, 1 child care worker - part-time staff]

#### BUDGET:

Administration \$ 52,940 (including \$26,775 for salaries)
Allowances: 11/1,522
Participant Wages and Benefits 28,088
Training: 136,304
Client Services: 67,329 \$396,183

RECRUITMENT PROCESS/CLIENT PROFILE: Aggressive outreach with publicity and public appearances; referrals through CETA and local service agencies. Two types of clients whose socioeconomic status differ: middle and upper income women, and lower income women (85%).

ACTIVITIES: Greatest program emphasis: career choice thorugh career counseling and exploration eligible woman

PROJECT
Women Working
CAP/Women's Jobs Program
90 Main Street
Hackensack, New Jersey
Judy Murphy
201-342-5582

receives a fixed sum voucher which she must budget, purchasing training and other services of her, choice. Intensive counseling is integral to entire program, including assertiveness training, goal setting, resume writing, interviewing techniques and a Job Club, allof which are; available to both voucher and nonvoucher clients. A free child care center and a Job Resource Center were created for this program. Clients are contacted by mail or phone to determine their current employment status. Those who have been placed in jobs may take part in an ongoing workshop designed to solve on the job problems.

OUTCOME TO DATE: As of May 9, 43 clients have found unsubsidized employment. Project expects to attain all goals after average enrollment of 7 months (except percentage placed in nontraditional fields).

PROGRESS/PROBLEMS: Client resistance to nontraditional jobs; fewer job opportunities than expected; difficulty in outreaching to appropriate clients. Started as a center for all women, so problems produced by having women so diverse in socioeconomic status, education, and needs.

REPLICATION ISSUES: Voucher system for disadvantaged women easily replicated with cooperative agencies; need single facility with meeting space and resource library; workshops adaptable to other population segments.

DOCUMENTATION AVAILABLE: Coordinator has thorough documentation not yet analyzed, as well as standard reporting forms.

DURATION OF GRANT: October 1, 1976 was date funds were received, although program did not officially open until January 3, 1977, to December 31, 1977.

PRIME SPONSOR
Middlesek County Freeholders
133 Church Street
New Brunswick, New Jersey
Thomas Molydeux
201-246-6920

BRIEF PROJECT DESCRIPTION: An internship training program for women to prepare for management level positions, offering formal classroom training and supervised work, concurrently.

MAJOR GOALS AND OBJECTIVES: To enroll 40 women, and place majority of them in positions in nontraditional occupations, at management levels.

ORGANIZATION: Prime Sponsor subgrants to Rutgers' Labor Education Center, which operates program, with cooperation of groups representative of labor, management, government, education and women.

STAFFING: Three full-time staff: director, assistant director, placement counselor, educational and social services counselor. CETA provides 2 clerical positions and a job placement aide through Public Service Employment (PSE).

BUDGET: Major modification pending DOL approval, requests \$40,000 additional for support stipends.

Administration: \$ 35,382
Allowances: 41,046
Participants Benefits: 1,146
Training: 40,887
Services: 61,851
\$180,312

RECRUITMENT PROCESS/CLIENT PROFILE: CETA office refers applicants. Must be at least 18 years old, function at minimum of 8th grade equivalence. Screen about 200 to accept 40. Age and racially diverse.

ACTIVITIES: Four week orientation to introduce participant to Labor Education Center (LEC); and counsel, assess, administer tests and interest inventories. Included intensive formal classroom.training. Approximately 680 hours of specialized classes; 33 weeks of internship site experience, and onsite job counseling. This 33 weeks consists of 4 days on internship site and one day at LEC for classroom.

#### **PROJECT**

Women's Educational Advancement and
Career Development Program
Labor Education Center, Rutgers University
New Brunswick, New Jersey
Barbara Dubin, Director
201-932-9005

ment activities include job restructuring workshops for employers. The internship aspect combining OJT and classroom insures practical discussion of realities, and gives clients visibility to employers. Individual and group counseling of every phase of program. Medical and housing, referral, child care, transportation aid through CETA and/or LEC. 30 day and 6 month follow-up. All interns will be members of Rutgers Alumni Association to insure continued access and input to program. Plan long-term 5 year follow-up evaluation on interns.

OUTCOME TO DATE: As of May 9, 34 of 40 clients remain in the 33 week program.

PROGRESS/PROBLEMS: If women with special problems had been identified earlier and screened out or referred • elsewhere, program would have run more smoothly. On the positive side, many women have changed their self-images and are on the verge of obtaining leadership/managerial positions they would have never considered previously. Should not have been Title III project: stipends too low. Should have been funded through Public Service Employment (PSE) so that training allotment was commensurate with responsibility... Director hired 2 months\_after scheduled start-up.

REPLICATION ISSUES: Program based on earlier effort at LEC. With documentation, could be adopted elsewhere but modified to suit participants' needs.

DOCUMENTATION AVAILABLE: Plan complete documentation at year's end.

DURATION OF GRANT: November 1, 1976 to December 31, 1977. (Project.was modified.)

## **PRIME SPONSOR**

City of Wilmington, Delaware 1000 King St., Wilmington, Delaware Kevin C. McGonegal 302-571-4285

BRIEF PROJECT DESCRIPTION: Project's emphasis is on support group and individual counseling while placing women in training programs and PSE. Counseling groups are 8 weeks, 2 days a week, 2 1/2 hoursea day. Individual counseling is daily.

MAJOR GOALS AND OBJECTIVES: To encourage women to seek training and employment in nontraditional areas; to develop job opportunities for them which lead to careers and higher wages. The goal is to serve 95 with 76 entering employment during the course of the year.

ORGANIZATION: women's unit is one section of the Divison of Manpower Development, Department of Personnel, City of Wilmington.

STAFFING: 2 Counselors: a training coordinator and her counseling assistant, 1 secretary/record keeper.

BUDGET: A modification is currently being negotiated.

	* ** ***
Administration:	\$ 30,000
Allowances:	16,888
Wages:	34,309
Fringes:"	8,179
Training:	<b>-</b> 38,082
Service:	22,542
•	\$150,000

¿Towal as of March 31, 1977.

RECRUITMENT PROCESS/CLIENT PROFILE:
Refervals from Division of Manpower
Development. Outreach by letter and
telephone to all women on file in their
office to inform them of the program.
Average participants are 18-50 years
old, high school diploma, 50% black and
head of household with at least one
child.

#### **PROJECT**

Women's Nontraditional Program 800 French St. Wilmington, Delaware Marti Wailes 302-571-4285

- ACTIVITIES: Intake: by Division of Manager Development. Testing: vocational aptitude tests as necessary by employment services. Vocational training: most training is done at Wilmington Skills Center in ship fitting, auto, mechanics, , pipe fitting, building maintenance, welding, carpentry, maching operation, and pre-apprenticeship \*\*Lectrician training. Math tutoring is also available. Other services: tool, fincentive and transportation allowances and purchase of safety apparel as necesary are available. Follow-up: includes telephone and personal contact during the early weeks on a job and remains openended. Also telephone contact with the employer is maintained for counseling and follow-up.

OUTCOMÉ TO DATE: As of March, 1977, 65 served, 24 completed, 18 in jobs, 4 in public service employment, 31 in classroom training, 8 in counseling.

PROGRESS/PROBLEMS: Principle problem has been the lack of available existing training programs for women to attend in the Wilmington area. Major problems is high unemployment rate in Wilmington.

REPLICATION ISSUES: Replication requires skills training programs elsewhere in the area.

DOCUMENTATION AVAILABLE: A short history will be available as well as a videotape of the experiences of the first class of ship fitters.

DURATION OF GRANT: October 1, 1976 to September 30, 1977. Requesting a 3 month extension of services not funds.



Department of Manpower Services 4057 Chain Bridge Road Fairfax, Virginia Michael Gilbert 703-691-3221

BRIEF PROJECT DESCRIPTION: This program recruits Title I eligible women for training in nontraditional jobs in makes areas: real estate/property management, home appliance repair, computer repair. Orientation and counseling focus on work habits and job interviewing techniques. QJT contracts are negotiated with employers.

MAJOR GOALS AND OBJECTIVES: The major goals of the project are to train and place 50-100 women in 3 nontraditional unsubsidized jobs in stable industries with career advancement opportunities; to develop or demonstrate specialized techniques to assess interest, aptitudes of women; to publicize positive work experience of women in nontraditional jobs; to assist women with making adjustments to work demands and all-male environments of nontraditional jobs.

ORGANIZATION: Operated by prime sponsor. Representation from NOW, Women's Counseling Center and local women's organization make up the Women's Advisory Council.

STAFFING: Project Director, 2 counselors, 1 job development specialist, all full-time. 3 intake people, 1 assessment counselor, 1 counselor for housing management, 1 women's counselor, all part-time.

BUDGET: Title III pays only for 2 counselors and 1 job developer.

Administration: \$ 59,950
Allowances: 17,050
Wages: 49,700
Fringe: 2,900
Training: 105,900
Services: 64,500
\$300,000

RECRUITMENT PROCESS/CLIENT PROFILE: Approximately 150 women on program's waiting list were contacted by phone and mail. More women will be recruited through linkages with various women's groups and agencies in the area.

#### PROJECT.

Special Employment Opportunities for Women 3536 Carline Springs Road Fairfax, Virginia Ms. Iris Rache 703-820-0310

Clients are older women entering labor force after having raised families and younger women with high school or college-educations who may have more clear idea of occupational goals.

ACTIVITIES: Assessment of occupational compatability through standardized tests (ABLE, KUDER, etc.), educational background, work history and industry requirements. Counselors and enrollees work together to identify resource to achieve goals. Vocational training: formal OJT contracts were negotiated with employers. Frequency and duration of training sessions depends on practices of individual employers. Other services: child care, health care, transportation provided. Counseling is an ongoing function with emphasis on efficiently dealing with stereotyped attitudes at work sites and building confidence through weekly workshops and group and individual discussons. Followup: monthly meetings are held with counselor, employer and trainee to assess progress and reinforce project staff support to both clients and employers.

OUTCOME TO DATE: As of May, 1977, 53 clients were in OJT. It is expected their training will be completed sometime in August.

PROGRESS/PROBLEMS: Women in computer training were experiencing anxiety about math and physics. Response was to develop a very strong support group. Housing management training runs a full year. Therefore, 15 clients are being transferred to Title I..

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Evaluative documents will be available at end of program.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.



Broward Manpower Council 650 North Andrews Avenue Ft. Lauderdale, Florida Jeanette Overgard 305-765-4545

BRIEF PROJECT DESCRIPTION: A research project designed to test the workshop and voucher programs. These program components serve as vehicles for entry into jobs (not necessarily nontraditional). A control group from Title I will be observed and compared to a group of 50 women who participate in the workshop but not the voucher component, and 150 who participate in both.

MAJOR GOALS AND OBJECTIVES: To increase the range of career choices of participants. To identify types of training most preferred by women and their relative success; to identify training programs and employers who are most responsive; to evaluate relative cost-effectiveness of the program and the training methods. Plan to serve 200 clients.

ORGANIZATION: Project functions as a fairly autonomous division of Training and Employment Administration. Project coordinator involved in community work with women's groups and has represented the project on panels and symposia.

STAFFING: Project coordinator/counselor; contracts analyst; research assistant; secretary; 2 counselors, all full-time.

#### BUDGET:

Administration: \$ 54,313
Allowances: 48,677
Wages and Fringes: 100,963
Training: 52,909
Services: 37,138
\$300,000

RECRUITMENT PROCESS/CLIENT PROFILE: All participants come from Title I program. During a 3 day Title I orientation for new clients the project is presented as an available option. Participants volunteer. Clients are under 30 or over 40, not high school graduates and have liftle work experience.

#### PROJECT

Women's Freedom of Career Choice 650 North Andrews Avenue Ft. Lauderdale, Florida Jeanette Overgard 305-765-4545

ACTIVITIES: Intake: Formal testing offered and provided to those women who desire it. Self-assessment during a 5 day workshop. Vocational Training: after two week workshop, 60 participants/ provided with vouchers to select directly the vocational courses of their choice. (public or private). 60 participants given vouchers to obtain.directly OJT positions in the private sector. Job seeking skills sessions held. 30 participants given vouchers to develop public service employment jobs. Responsibility for job placement rests with participant. Other services: group counseling, assertiveness training, and individual counseling for those requesting it. Also, child care vouchers, medical services and transportation. Follow-up: regular 30-60-90 day contacts; 90 day follow-up test on assertiveness; 30 day follow-up on job satisfaction; newsletter published to maintain contact counseling always available.

OUTCOME TO DATE: 115 clients served; none have yet completed.

PROGRESS/PROBLEMS: Little success with apprenticeship programs since local construction market is depressed. Participants have been slow to identify. OJT opportunities. Workshop has been very successful.

REPLICATION ISSUES: Can be replicated by any prime sponsor. The Program \*Evaluation Component is designed to answer numerous research questions, and requires staff with research skills.

DOCUMENTATION AVAILABLE: Have put together an extensive research design and a slide show presentation. Will write a report on research results and may publish a monograph.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.

<sup>29</sup> **3**,

Memphis-Shelby County Consortium 202 Union Avenue, Memphis, Tennessee Sherman Olson 901-525-5550 x 257

BRIEF PROJECT DESCRIPTION: This is a 44 week training program in air conditioning maintenance and repair and a 3 month program in commissioned sales training completed by counseling and physical fitness preparation. There is also a career awareness component for young girls, 14-18, which focuses on the availability of nontraditional occupations for women and physical fitness training.

MAJOR GOALS AND OBJECTIVES: The objectives of program, are to improve employability by providing attitudinal adjustment, supportive services, skill training, ongoing counseling and physical strengthening. Originally intended to serve 473 and place 165 in employment; nowever, due to the cancellation of 2 training components, this has been reduced to a total of 158 served. 115 are young girls, 43 women.

ORGANIZATION: Three agency effort. Wages: a female oriented employment agency with responsibility for fiscal management, counseling and job development. Girls Club of Memphis: physical fitness programs for women and girls and career awareness and vocational counseling for girls 14-18. Memphis OIC: air conditioning repair and maintenance and commissioned sales training. All are subcontractors of the prime sponsor.

STAFFING: The full-time staff includes:
1 records clerk, 1 air conditioning
instructor, 1 sales, instructor, 2
vocational instructors; 1 career,
development specialist, 1 physical
education coordinator, 1 athletic
instructor and 2 counselor/job developers., Part-time staff includes: 1 air
conditioning instructor, 3 vocational
aides, and 1 maintenance man.

BUDGET: Total budget as of April 1977 including modifications:

#### **PROJECT**

Nontraditional Jobs for Women 202 Union Avenue, Memphis, Tennessee Sherman Olson 901-525-5550 x 223

Administration: \$ 47,556

(includes \$7000 for evaluation)

 Training:
 136,699

 Services:
 12,009

 Allowance:
 103,736

RECRUITMENT PROCESS/CLIENT PROFILE:
Recruitment occurred through use of newspaper advertisements and publicity as well as through referrals from the Employment Service. The average client is a female 28 years old, black, AFDC recipient with 2-3 children who has a high school degree or GED.

ACTIVITIES: Intake was done by phone and personal interviews by the wages counselors. Clients then went to the Diagnostic Center at Southwestern for a series of diagnostic tests: Benet test of comprehension, WAIS, MMPI, administered by licensed psychometrists. Memphis OIC provided training for air conditioning repair and maintenance and in commissioned sales. Counseling is an integral part of the program. Day care and medical services are provided following Title I guidelines. Follow-up involves contact with client and employer at 30-90-180 day intervals.

OUTCOME TO DATE: As of April, 1977: 43 women have been served, 8 women received placement services for sales jobs, 56 girls served by Girls Club.

PROGRESS/PROBLEMS: They were forced to cancel two training components due to an unforseen rise in technical advisor costs and equipment. A delay in start-up attributable to insufficient preparation time and an initial avalanche of applicants required the staff to concentrate exclustively on intake.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1976 to october 1977. (They are currently negotiating a time-extension.)



Louisville-Jefferson County Manpower
Consortium
629 Kentucky Home Life Building
Louisville, Kentucky
Gary Byerly
502-587-3761

BRIEF PROJECT DESCRIPTION: Training, counseling, and placement services with a strong emphasis on expanding opportunities for nontraditional, jobs.

MAJOR GOALS AND OBJECTIVES: To provide support and counseling for 469 participants, necessary skill training for 59 (OJT for 25, vocational training for 18, welding classes for 16); to work with employers to expand employment of women; conduct seminars with YWCA Kentucky Humanities Council i. Project; assist 230 participants to enter employment (at least 25% non-traditional).

ORGANIZATION: YWCA, subgrantee, sponsors Creative Employment Project. ES dffice does intake, screening, some assessment and job bank placement.

STAFFING: Project director; administrative assistant/counselor; book-keeper part-time; clerk tyist; re-entry counseling specialist; nontraditional counseling specialist; employment counselor; job developer.

#### BUDGET:

Administration: '\$ 44,173

Allowances for

Participants: 80, 183

"Services & Parti-

cipant Benefits: 100,080

Training: 64,325

\$288,761

# RECRUITMENT PROCESS/CLIENT PROFILE:

Community contacts with education and training centers, interest groups, churches. Ads on radio, TV, newspapers. Majority 22-44, most are high school graduates. As of May, 198 female neads of households, 249 white, 125 black; 25 ex-offenders, 14 handicapped, 7 veterans.

#### PROJECT

YWCA Creative Employment Project 604 South Third Street Louisville, Kentucky Betsy Jacobus 502-585-5561

ACTIVITIES: CEP counselor assesses participants to determine need for counseling and whether participant should be referred to vocational education, OJT or job developer for placement. -Aptitude, achievement, literacy tests or Vocational Preference Test given to-participants unsure of a vocational direction. Classroom training for welders; OJT in nentraditional jobs with strong prospects for retention in the jobs; job development; job placement. Other services: day care and travel allowances, individual counseling; job exploration readiness (for re-entry group); assertiveness training: Follow-up: questionnaires mailed after 9 months to employed former participants and to employers to assess satisfaction with project services and present job status Participants contracted at 1 month, 3 . months, 6 months after placement.

OUTCOME TO DATE: As of May, 378 clients served; 11 completed training (welding class); 82 aced in jobs (34 nontraditional). 10 of 11 welders placed, but only one in welding.

PROGRESS/PROBLEMS: Blas against women in nontraditional jobs strong, hard to break into union apprentice rograms. Shortness of length of training has been a problem.

REPLICATION ISSUES: Requires job development activity through direct contract with employers:

DOCUMENTATION AVAILABLE: Standard reporting forms.

Brevard County Board of County Commissioners
Office of Special Programs
2575 N. Courtney Parkway
Merritt Island, Florida
Leland Metcalf
305-452-9480

Community College provides organized career counseling and vocational training for nontraditional employment for women in Brevard County. The vocational education programs are pre-existing at the college. The other training and counseling programs are being established specifically for this project.

MAJOR GOALS AND OBJECTIVES: To increase employment opportunities for women in nontraditional occupations by providing organized career counseling and vocational training, providing short—term classes, seminars, and workshops on site with business and industry and on-campus, placing 50% of participants into further certified skill training at the college, 25% in paid apprenticeship—internship programs in the county and facilitate 20% into the labor force. The remaining 5% will be individually counseled and individual programs designed for them.

ORGANIZATION: The program is administered by Brevard Community College, the subgrantee. An Advisory Countil is planned to serve as the basis for. establishing cooperative relationships liaison and linkages with other manpower-related agencies. They have established a referral network with other social service agencies and being to several professional organizations.

STAFFING: Program director (part-time, no staff responsibilities); program supervisor, program job coordinator, program vocational counselor (part-time) bookkeeper, faculty and student assistant (all part-time):

## BUDGET:

Administration: \$,33,673
Allowances: 104,476
Training: 33,807
Services: 28,035
\$199,997

\*\$17,000 in local monies have been added.

#### PROJECT

Work Opportunities for Women Brevard Community College Clearlake Road Cocoa, Florida Marianne Brown 305-632-1111

# RECRUITMENT PROCESS/CLIENT PROFILE:

Ads are run on radio; flyers used; social service agency referrals; some drop-ins.

ACTIVITIES: Testing and intervi comprise intake. 60 hour in-class intensive front-end career counseling. Acational technical training entry at revard College (nontraditional jobs). Aprenticeship-internship program withm Brevard County. Individual counseling as needed: Job related minars and workshops for women. Classes in management techniques for underemployed women. Individuálized counseling or testing to determine aptitudes and interests of women seeking upward mobility. Other services include child care, transportation allowances, medical services as required, special uniform or tool allowance, necessary OJT, insut ince. No follow-up unless there are problems.

OUTCOME TO DATE: 140 clients served.
18 completed training. 16 placed in jobs. 2 not employed and poking. 16 still at first placement.

PROGRESS/PROBLEMS: Projection getting good cooperation from business and college. Drog at rate is very low. Have had problems organizing the apprentice OUT program, and it is 50% completed. Advisory Council has been established, but WOW contracted 28% businesses by mail and visited 95. Are on schedule for training goals and have placed almost all of those completing training. Job placement program has had exemplary good results with vocational training due to counseling support structure.

REPLICATION ISSUES: Training facilities and equipment are required - (

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.

Autaugua, Elmore, Montgomery Manpower Consortium
Suite 320, 10 High St.
Montgomery, Alabama

Robert Smiley

205-834-6410

BRIEF PROJECT DESCRIPTION: Coordinates many different service agencies in the region to emphasize exposure to nontraditional jobs for women. All clients spend 3 weeks at the Career evelopment. Center where their needs and skills are assessed and where each develops career plan and learns job search skills. Individual counseling and emotional and social support is provided. The next phase involves participation in either OTF, work experience; or direct placements with continuous communication with the counseling staff.

MAJOR GOALS AND OBJECTIVES: The major goal is to enhance the clients' employability and to place them in meaningful jobs with career potential. Goal is to serve 120 with 75 entering employment.

ORGANIZATION: This program combines prime sponsor delivery system with subgrant to the Career Development tenter, managed by the Link Foundation, a nonprofit institution which provides. services for Manpower programs.

STAFFING: There is a project director and 2 jobsdeveloper/employment counselors working full-time. The CDC component relies on the services of 7 consultants who contributed heavily to the program. The staff of the other components were part by other than Title monnes.

#### BUDGET:

\_Career Detelopment

Center: \$183,569

OJT 13,050 Work Experience: 22,360

Support Services: . 22',842; ; \$241,821

#### RECRUITMENT PROCESS/CLIENT PROFILE:

An intensive outreach was done with brochures and communication with church groups, civic organizations and women's groups. In addition the employment service had the responsibility for informing potential participants. The majority of clients are black, with an average education of 10th, grade.

#### PROJECT

Displaced Homemaker Project P.O. Box 11073, Montgomery, Alabama George Poston 205-288-7002 or 288-2806

ACTIVITIES: Intake is done at Employment Service along CETA guidelines. Following the bareer planning segment, the clients choose to participate in skill training: welding, auto mechanics or clerical work; OJT work experience or nonsubsidized placement. The supportive services are those available under Title I. Follow-up mail and house calls are conducted at 30 and 60 day training they have begun a new system follow-up by letter to the client one the client has a job.

OUTCOME TO DATE: 117 women have gone through the Career Development Center components. As of April 1977, 80 persons have been placed in employment (includes OF and work experience)

PROGRESS/PROBLEMS: It is important that sufficient lead-up and starf . training time is allowed so that the copperating agencies can work out acceptable procedures interaction.

REPLICATION ISSUES: Replication should be easy in any area where there are agricies such as these available.

DOCUMENTATION AVAILABLE: A final report will be available upon completion of the program.

PRIME SPONSOR
CETA Manpower Administration
111 South Michigan
Saginaw, Michigan 48602
Joyce Dennison
517-793-4561

PROJECT
Chrysallis Center for Development of
Human Potential: Saginaw County
Women's Unit
Saginaw Valley State College
2250 Pierce Road
Saginaw, Michigan 48710
Rose Colliner
517-793-9800

BRIEF PROJECT DESCRIPTION! Program designed to provide support parvices for women enrolled in CETA Title I programs. This is done through counseling support groups which focus on personal and vocational issues.

MAJOR GOALS AND OBJECTIVES: To increase economic self-sufficiency of women through increased access to Title I programs. Goal is to serve 185 women and place 54 in employment.

ORGANIZATION: Chrysallis Center, an organization under the Department of Continuing Education at Saginaw Valley. State College, subcontracts from CETA to run the Women's Unit as another CETA component for Title I participants.

STAFFING: One project coordinator; full-time. One workshop coordinator, full-time. Two part-time counselors. One part-time consulting psychologist. One part-time bookkeeper.

BUDGET:

Administration: \$ 21,580
Allowances: 2,978
Services 83,360
\$107,918

RECRUITMENT PROCESS/CLIENT PROFILE:
Recruitment is from the Depart. Int of
Social Services. Outreach by Chrysallis
to attract women into the program was ...
done as well as through local women's
organizations, church groups and the
local media.

ACTIVITIES: Intake done by other agencies which determine CETA Title I eligibility. Workshops, of 20-25 persons, include discussions, tapes, slides and guest speakers on these topics: women in nontraditional employment; legislation of special interest to women, the family, assertiveness training and job seeking skills. Inservice training for staff on similar issues is done as well.

counseling, group and individual, is the primary emphasis of the program. Telephone calls are made at 30, 60, and 90 day intervals. Follow-up counseling services will be available.

OUTCOME TO DATE: 70 served as of May, 1977.

PROGRESS/PROBLEMS: Problems occurred around the coordination and delivery of services among competing agencies. There were some difficulties finding the appropriate counselors.

REPLICATION ISSUES: Replication should be easy with experienced counselors. These supportive services are available to all women in Title I programs.

DOCUMENTATION AVAILABLE: Workshop materials will be available.



Lansing TriCounty Regional Manpower Consortium
1850 West Mt. Hope Avenue
Lansing, Michigan
Mike Quinn
517-487-0106

BRIEF PROJECT DESCRIPTION: With an emphasis on training, the majority of participants attend the Capital Area Career Center (CACC) for vocational testing and career and goal assessments from 6 to 8 weeks. Then some go on for classroom training and others for OJT before they are placed in jobs.

MAJOR GOALS AND OBJECTIVES: To reduce financial dependency of the disadvantaged female head of household on welfare through training. To promote cooperation among manpower related agencies so as to minimize duplication and optimize impact of available resources. There are 45 OJT slot and 95 classroom slots available to ultimately serve 380 individuals.

ORGANIZATION: A coordinated effort of 4 agencies: 1) Department of Social Services, 2) Capital Area Career-Center, 3) Classroom Training Coordination Unit at Lansing Community College, and 4) Greater Lansing Urban League with coordination responsibilities resting with the prime sponsor.

STAFFING: One OJT job developer at Urban League and 2 vocational evaluators at Captial Area Career Center are Title LII paid. Other staff are paid by Title I.

BUDGET: Both Urban League and Community Gollege segments utilize prior funding and don't need a large amount from Title III. An additional \$161,392 comes from Title I.

Administration: \$ 20,034
Allowances: 11,628°
Participant Fringe: 17,055
Training: 101,931
Services: 45,180
\$195,828

RECRUITMENT PROCESS/CLIENT PROFILE:
Referrals done exclusively by the
Department of Social Services. The
majority of the clients range in age
from 22-44, have a high school diploma,
are white, and heads of their household.

#### **PROJECT**

Female Head of Household Welfare Recipient Employment & Training Program
1850 West Mt. Hope Avenue
Lansing, Michigan
Pam Kibby
517\*373-6954

ACTIVITIES: Informal intake interviews at Department of Social Services where the individual is directed towards one of the component programs. Vocational training is provided according to individual desires both in the classroom and also OJT. Classroom training can be in any of the fields offered by the College OJD is anywhere between 4-44 weeks. All services of the Department of Social Services are provided. Counseling is done by the counselors of. the Classroom Training Coordination Unit. Follow-up: regular 30; 60, 90 day telephone follow-up for those with employment. All others are followed up randomly. ,

OUTCOME TO DATE. As of April 1977, approximately 186 have been served and 86 have completed some segment.

PROGRESS/PROBLEMS: Initial difficulties with getting enough referrals from Department of Social Services. The job developer did not begin on schedule so there was some time lag instrally in OJT placement. This led to the clients' participating in their own job developing.

REPLICATION ISSUES: Replication requires cooperation and linkages of several pre-existing agencies.

DOCUMENTATION AVAILABLE: Standard reporting forms.



City of Hammond--Mayor Edward Raskosky Hammond CETA 5947 Hohman, Hammond, Indiana Carry Steffle, Director 219-937-3750

PROJECT
Women's Achievement Program
7 Elizabeth St., Hammond, Indiana
Dani Hart, Project Director
219-931-1095

BRIEF PROJECT DESCRIPTION: A 9 day training program based on McClelland's concept of achievement motivation. The first week emphasizes the self through career testing, values cfarification, achievement motivation, goal setting, sex role stereotyping, and assertiveness training. The second emphasized nontraditional job information, vocational guidance, job search skills, skills assessment and individual counseling. The staff and participants, in groups of 6 to 15, work on job development during the second week.

MAJOR GOALS AND OBJECTIVES: The major goal is to motivate women to achieve in the nontraditional (higher paying) job areas. The focus is on the internal barriers expressed by the individual women. Plan to serve 200 women.

ORGANIZATION: Operated by Hammond CETA.

STAFFING: The staff includes the project director a job developer, 2 trainer-coaches, 1 administrative assistant and 1/4 time psychologist.

BUDCET:

 CETA Administrative costs:
 \$ 18,719

 Training:
 83,737

 Allowances:
 36,800

 Program Administration:
 24,227

 Services to clients:
 34,596

 \$198,078

RECRUITMENT PROCESS/CLIENT PROFILE:
Recruitment includes advertisements in
the Sunday newspaper as well as personal
contacts by the Project Director to the
staff of other social agencies. Word
of mouth has been an effective recruitment mechanism as well. 68% of women
are white, 48% are heads of hisseholds,
57% are between 22-44 years at.
Lately, they have expanded to serve
high school women.

ACTIVITIES: Intake is done by the administrative assistant. It includes careful screening by telephone to determine eligibility and then a personal interview with each potential client

prior to sending them to the Employment Service to fill out CETA forms. After their selection, the women are given a. Career Assessment Inventory, and 2 personality inventories prior to the actual training sessions. The activities focus on the psychological assessments with the aim of improving achievement motivation so that the client will ready to start a job or a vocational training. The second focus is on job search skills, with group counseling an integral part. Day care and other support services are offered based on CETA Title I guidelines. Random telephone follow-up is made on program completers. Job development continues after the training sessions.

OUTCOME TO DATE: As of June, 1977, 80 persons have completed the training, 40 have been placed in jobs, and 39 are looking for jobs.

PROGRESS/PROBLEMS: Start-up problems caused the program to begin in January, 1977. The McClelland program was designed for middlectass medichanges in language and implementation were required. Although AFDC mothers were the planned target group, the project served very few because of allowance problems. Have invented a modification of TAT, the Women's Adhievement Picture Test.

REPLICATION ISSUES: Close personal involvement by the staff and knowledge of the McClelland system are necessary.

DOCUMENTATION AVAILABLE: A final report will be made.

Fort Wayne Area Consortium 650 City County Building, 1 Main St. Fort Wayne, Indiana Robert Speaks 219-423-7024

BRIEF PROJECT DESCRIPTION: This project involves pre-orientation to make displaced homemakers job ready so that they can go into other CETA training programs. Week is exposure to CETA and the available programs. Orientation programs for weeks 2-6 are done by the YWCA where women attend workshops in job search skills, assertiveness training and other confidence building techniques.

MAJOR GOALS AND OBJECTIVES: To get women job ready and to provide extensive support services to facilitate this process. The goal is to serve at least, 102 women.

ORGANIZATION: Special project is under supervision of the Associate Director of Operations for the prime sponsor. The YWCA operates the orientation program.

STAFFING: 3 counselors: 1 secretary; project director.

## BUDGET: ,

Administration: \$ .36,063
Allowances: 24,564
Staff Salaries: 62,057
YWCA: 46,418
Other Services: 26,800
\$195,902

# RECRUITMENT PROCESS/CLIENT PROFILE:

Average client is 35 years old, white, nonhigh school graduate, no work experience, 4 kids, married 17-18 years. Referrals from community agencies and Indiana State Employment Service as, well as media announcements.

ACTIVITIES: Intake: interviews done by the staff and also aptitude test administered by psychological testing agency. Emphasis is on job readiness preparation workshops and not vocational training. The workshops stress self-image, role playing, job interview situations, personal grooming, self-confidence, etc. Work experience

PROJECT
Displaced Homemaker's Project
227 E. Washington,
Fort Wayne, Indiana
Marilyn Schaab
291-423-7213

available includes secretarial, maintenance, caseworkers assistant, costume design and welding. Other services: counseling is provided as other regular CETA social services. Follow-up: by other CETA counselors.

OUTCOME TO DATE: 59 served as of May, 1977; 48 in work experience programs.

PROGRESS/PROBLEMS: Progress has been good due to the close cooperation of the CETA components.

REPLICATION ISSUES: Replication should be easy.

DOCUMENTATION AVAILABLE: Brochures are available in both Spanish and English.

DURATION OF GRANT: January 1, 1977 to December 31, 1977.

WOW Consortium 515 W. Moreland Boulevard Waukesha, Wisconsin Leonard F. Cors 414-544-8046

BRIEF PROJECT DESCRIPTION: The project was established to train 24 women (especially heads of households and those at poverty level) in nontraditional machine industry skills. Activities include classroom training, pre-employment orientation, OJT, and counseling.

MAJOR GOALS AND OBJECTIVES: To provide marketable skills through quarity training to 24 participants. As a result of this and through publicity, attempts to change employers' attitudes toward women in nontraditional roles. All trainees are expected to be hired at the end of the program.

 $\ensuremath{\mathsf{ORGANIZATION}}$  . Operated by prime sponsor.

STAFFING: The chief manpower planner and two manpower coordinators (all part-time) operate the project. The CETA office provides clerical and other support as needed.

# BUDGET:

Administration: \$ .4,395 Training Allowances: 15,315. Training Costs: 51,623 Support Services: 4,287 \$ 75,620

# RECRUITMENT PROCESS/CLIENT PROFILÉ:

All local CETA program staff refer clients. Referrals also from Sate Division of Vocational Rehabilitation and community women's organizations. Most of the clients served have been between 28 and 38 years of age. Many are on AFDC. 21 have been white, 4 have been Latino.

ACTIVITIES: Achievement tests in math and reading are administered by Vocational Schools. OJT is furnished by the local employers. Classroom training is provided by Milwaukee Area Technical College, Waukesha County Technical Institute, and Moraine Park Technical Institute using vocational school standards. Counseling, both

# PROJECT

Women in Nontraditional Occupations
515 W. Moreland Boulevard
Waukesha, Wisconsin
Mary Sue Short
414-544-8046

personal and vocational, is coordinated from other sources. Child care costs are reimbursed. OJT employers submit monthly training reports on each trainee (training value, attendance). There is no follow-up on participants. who place themselves in jobs.

OUTCOME TO DATE: 23 clients have completed classroom training. Of these, 6 are in OJT, 6 are looking for work or OJT and 7 are in unsubsidized jobs. 4 of the 7 jobs are traditional.

PROGRESS/PROBLEMS: The staff was overcommitted on other CETA programs; and therefore, felt the project has gotten insufficient attention at times.

REPLICATION ISSUES: Requires a labor market which can use machine industry skills.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.

ERIC

Governor's Manpower Office State of Minnesota 690 American Center Building 150 E. Kellogg Boulevard St. Paul, Minnesota Cal Finch 612-296-6056

BRIEF PROJECT DESCRIPTION: Program of upgraded OJT and classroom training for 96 women, to improve their wage and, skill levels, and enable them to move into nontraditional occupations.

MAJOR GOALS AND OBJECTIVES: To place' 74 women in upgraded nontraditional jobs; to fill 48 of their vacated positions with Title I referrals and to achieve cost/client of \$1200.

ORGANIZATION: This program administered under regular CETA system of local "one stop" comprehensive employment and training centers throughout balance-of-state (BOS) region.

STAFFING: One "NEW" coordinator for BOS; and at each local center, the regular CETA staff: outreach interviewer, counselor, work experience coordinator and job developer.

#### **BUDGET:**

Administratión:	\$	13,000
Allowances:		12,767
Training:		99,812
Services:		10,482
• •	s <u>1</u>	36061

# RECRUITMENT PROCESS/CLIENT PROFILE:

Instially, CETA staff contracted local employers. Media attention and reputation produced increasing response; now women approach CETA frequently after job developer visited their places of work. Most clients usually unemployed, however.

ACTIVITIES: Regular CETA intake procedures including counselor assess— ment and tests as needed to determine appropriate goals (Stanford Achievement Teat; General Aptitude Test Battery; Minnesota Importance Questionnaire;

PROJECT

NEW (Nontraditional Employment for Women 690 American Center Building 150 E. Kellogg Boulevard St. Paul, Minnesota Jim Froster, Program Manager for Special Programs 612-296-6056

Kuder Preference Record). Classroom training in basic education or skill training by area schools, OJT by employer. Each client in OJT trained for a specific job. Vocational and personal counseling; as needed medical/dental, housing, child care; emergency food, clothing, tool equipment allowances. Standard CETA 30 and 150 day follow-up.

OUTCOME TO DATE: Per May 10, 65 have received training, 5 completed OJT; 3 have full-time-jobs and 2 are trained and looking.

PROGRESS/PROBLEMS: When the first recruitment strategy failed, project designed successful media campaign. Underspent because OUTs less expensive than planned; late start. Unable to fill vacated positions with Title I referrals because slots are unattractive.

REPLICATION ISSUES: Utilizes standard CETA staff and resources. Probably works best in small businesses, less urban areas (such as this BOS region) where employers and job vacancies are visible to women on the job.

DOCUMENTATION AVAILABLE: Standard reporting forms.



PRIME SPONSOR
Marathon County Planning Office
'427 4th Street
Wausau, Wisconsin
John Cook
'715-845-6231

BRIEF PROJECT DESCRIPTION: An approach to increasing the employability of women through job development, education, training, and counseling. 150 women will be served. Program concentrates on 2 tangible barriers to employment by providing alternative models to traditional child care service; and by exploring and testing alternatives toward more flexibility in time scheduling of jobs.

MAJOR GOALS AND OBJECTIVES: 10 women trained in nontraditional jobs (subsidized by CETA); 25 participants placed in split-shift positions; 30 women placed in unsubsidized nontraditional jobs; 100 women involved in career counseling; 40 women given assertiveness training; 40 women advised of their rights and proper appeals channels; 25 women assisted with complaints or referred to the appropriate agency.

ORGANIZATION: Project is subgrantee to prime sponsor. An Ad Hoc Citizen's Advisory Committee consists of representatives of client community, business, government, labor, and manpower service providers.

STAFFING: All part-time/flex-time positions averaging 20 hours per week, 1 administrator/program specialist; 1 program specialist; 4 counselor technicians; 1 secretary.

BUDGET: Some reallocation due 6/1. Have requested an extension; if accepted, figures will differ.

 Administration:
 \$14,400

 Allowances:
 12,800

 Training:
 18,200

 Services:
 32,000

 \$77,400

RECRUITMENT PROCESS/CLIENT PROFILE:

All local media, and social service agencies used plus flyers, newsletters, posters, and self-selection. Client profile: economically disadvantaged and low-income women; and specific barriers, i.e., age; heads of households; one third on public assistance.

· PROJECT

University of Wisconsin Extension
Women's Employment Opportunity Program
Marathon County Courthouse
Wausau, Wisconsin
Marge Jones
715-842-2141

ACTIVITIES: Intake: full job application detailing work experience, education, vocational training, interests, and aptitudes taken. Assessment process. Vocational Training: career counseling, classroom training in nontraditional jobs sertiveness, and job readiness skill training with full-time OJT places in job sharing, split-level, and flex time positions: job development secure position commitments from agencies and structure tasks to fit the shared paramers; job placements made directly from program office to positions of all types in community. Other services: child care, transportation. CETA is handling follow-up.

OUTCOME TO DATE: As of May 31, 168 clients served; 80 terminated (58 positive, 22 negative): 37 placed in jobs.

PROGRESS/PROBLEMS: Major problem getting employers to accept shared time and flex-time placements. Target group not consistent with goals of flex-time and shared time placement. Lack of interest and opportunity in area for nontraditional employment. OUT commitment difficult. Over 50% are not job ready. Were able to establish job sharing in project office. Are achieving overall training and placement goals but not alternative schedule goals.

REPLICATION ISSUES: Need employers receptive to alternative schedules--both an active labor market and large population base.

DOCUMENTATION AVAILABLE: Standard reporting forms.

Texas Panhandle Regional Planning Commission P.O. Box 9257 Amarillo, Texas Jim Wood 806-372-3381 PROJECT
Women Heads of Household
P.O. Box 32150
Amarillo, Texas
Johnny Raymond, Director of Manpower
806-372-2531

BRIEF PROJECT DESCRIPTION: The project provides classroom training and OJT for 185 women heads of households with dependent children under 18 in nontraditional occupatons in an 18 county area.

MAJOR GOALS AND OBJECTIVES: To obtain initial employment for its clients and to ensure them continued promotional opportunities. Clients are given basic allowances of \$2.30 per hour during classroom training; \$30/week incentive if on AFDC. OJT slots have been secured in the public and private sector for 8 to 26 week duration.

ORGANIZATION: The Texas Panhandle Regional Planning Commission serves administrative functions with the Texas Panhandle Community Action Corporation and the City of Amarillo as subcontracted service deliverers.

-STAFFING: Project staff consists of 3 full-time coordinators and 1 full-time secretary.

#### BUDGET: .

Administration:	\$ 27,622
`Allowances: `	65,120
· Wages:	13,050
Training:	130,130
Services:	86,560
·	\$322.482

RECRUITMENT PROCESS/CLIENT PROFILE:
Clients are referred from Texas Rehabilitative Services, the Department of
Public Welfare, the Texas Employment
Commission and other service agencies.
The average age of the clients has been
22 to 24. 50% are receiving public
welfare benefits: 30% are black and
20% are Hispatic.

ACTIVITIES: A service delivery coordinator reveiws CETA application and interviews the client. Participant

intake form is forwarded to the administrative unit for processing. A 3 ;
week career orientation group and GED
training and/or academic review is
followed by classroom training, OJT,
job development and job placement.
Personal career and job related counseling are provided. Medical care, child
care, residential support and transportation allowances are available;
follow-up evaluations are conducted
every 30 days for the first 90 days
after placement.

OUTCOME TO DATE: As of June 27, 94 clients had been served. 26 have completed training and have been placed in unsubsidized employment. 9 of the jobs are full-time unsubsidized. 15 clients in OJT, 10 referred to other agencies or community sources for continuation of training; 69% poverty closure.

PROGRESS/PROBLEMS: It has been difficult to access transportation and there are no 24-hour day care facilities available. The project has been overspending on support services and is short on OJT funds. In addition, a private businesses do not seem totally prepared to accept women in nontraditional roles.

REPLICATION ISSUES: Can be replicated by any prime sponsor.

DOCUMENTATION AVAILABLE: The Regional Planning Commission is providing a brochure and a complete analysis of project activities.



Manpower Resources Office 103 North Main Independence, Missouri Robert Rosen 816-836-8666

BRIEF PROJECT DESCRIPTION: 45 women are to be trained as paraprofessional group leaders. This involves 80 hours of training in yocational awareness and group leadership. In teams of 3 they will run outreach workshops in the community to inform other women about job search skills, and vocational opportunities. The paraprofessional-run workshop component is for 40 hours of subsidized work. It is planned that this procedure will train 200 women.

MAJOR GOALS AND OBJECTIVES: Objective is to provide training to participants so that they gain skills, abilities, and knowledge to take control over their lives. The emphasis is on attaining vocational readiness.

ORGANIZATION: Run by Women's Resource Bureau of University of Missouri, Kansas City-Truman Campus.

STAFFING: Project director (paid by university), coordinator (part-time), counselor (full-time); secretary (full-time).

#### BUDGET:

Administration: .	\$14,383
Allowances: /	33,120
Fringe:	331
Training:	14,106
Services:	14,107
	\$76,047

RECRUITMENT PROCESS/CLIENT PROFILE: Referrals by various city agencies to the Missouri Job Service (MJS) which then refers the participants to the Women's Resource Bureau. Media adsimportant, too. Most clients are divorced and age range is 25-35 years.

ACTIVITIES: Intake by MJS. Applicant is then personally interviewed by the program staff. 80 hours of paraprofessional group leadership training

**PROJECT** 

Women Employable
University of Missouri, Truman Campus
600 West Mechanic
Independence, Missouri
Jo Ellen Lightle/Ruth Margolin
816-254-8739 or 816-276-1442

workshops. The trained leaders will then duplicate training at satellite stations for participants who will attend 10 hours a week training for 8 weeks. The leaders receive an allowance but the participants do not. It is intended that the 45 leadership slots will be filled from the ranks of participants. Job development conducted by staff, leaders and participants. CETA support services available.

10th, 18th, 28th, 38th, 48th week contacted for progress reports in person when possible.

OUTCOME TO DATE: 7 served; 37 trained as leaders; 34 in workshops.

PROGRESS/PROBLEMS: Project can only serve CETA eligibles and had some difficulties attracting women to an advocate/assertiveness training program. There were some problems in terms of commitment by the participants who were not receiving an allowance.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: September 3, 1976 to September 2, 1977.



South Dakota Balance of State Capital Lake Plaza Pierre, South Dakota Polly Penny. 605-224-3101

BRIEF PROJECT DESCRIPTION: Program develops awareness of women's potential and encourages job options for women in a variety of nontraditional fields with a special emphasis on skilled trade and craft related areas. It aids women in securing places in apprenticeships or apprentice-like positions.

MAJOR GOALS AND OBJECTIVES: To enhance the economic self-sufficiency of the South Dakota female population through entrance into well-paying employment. To increase public awareness of nontraditional employment for women. To place 35 into unsubsidized employment in nontraditional jobs with 50% retention rate after one year.

ORGANIZATION: Operated by BOS prime sponsor, the South Dakota Department of Labor. Work closely with WIN program.

STAFFING: Full-time program coordinator; part-time counselor and clerical worker.

#### BUDGET:

Administration:	Ş	18,650
Allowances:		12,000
Wages & Fringes:		12,600
Training:		13,000
Services:	_	43,750
,	\$ <b>1</b>	00,000

#### RECRUITMENT PROCESS/CLIENT PROFILE:

Professional ad agency ran media campaign. Referrals from other CETA Titles and from women's groups. Clients mostly 19-44 years old, high school graduates, and unemployed.

ACTIVITIES: Background and experience assessed to determine apprenticeship eligibility and appropriateness of goals. OJT, classroom training and work experience. Dates of apprenticeship testing are kept, and participants referred to apprenticeship boards. Child care, transportation, medical, counseling are also provided. Weekly group sessions to discuss work situations.

#### PROJECT

Nontraditional Jobs for Women 409 South 2nd Avenue, Box 1294 Sloux Falls, South Dakota Mary Fran Flood 605-339-6575

Employer awareness groups to determine concerns and approaches to women in nontraditional employment. Follow-up: interviews with participants after employment interviews to determine next step. Phone contact with employers after referral. 30, 60, 90, days and 1 year follow-up.

OUTCOME TO DATE: As of May, 1977, 34 clients served, 19 completed training, 10 placed.

PROGRESS/PROBLEMS: Difficult to identify CETA eligible women who are motivated to enter nontraditional jobs. Local drought has narrowed apprenticeship market significantly. Many women need longer training (18 months to 2 years) in order to become competitive for apprenticeships and apprentice-like positions. Strong sex stereotypes held by employers, women and general public.

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms and narrative quarterly reports.



Boulder County Employment and Training Administration
2750 Spruce Street
Boulder, Colorado
Dick Rautio.
303-441-3985

PROJECT
Reapplication Skills
1408 Pine Street
Boulder Colorado
Clare Largesse
303-447-9675

BRIEF PROJECT DESCRIPTION: This project proyides support, training, placement and follow-up to women who have been excluded from the labor market. Job ready women will receive career evaluation assistance and individual counseling as well as job placement assistance. Another 20 women, through training, work experience, workshops and OJT will learn to reapply old skills and/or develop some new ones with more marketability. Finally 30 women, many with only household or traditional skills, will receive training and work experience so they can establish small businesses.

major Goals and objectives: To increase women's employability by turning present skills into marketable ones and to help women become self-sufficient. Goal is to serve 150 and place 102 in unsubsidized employment. 100 women get job placement assistance, 20 women receive work experience and off in management or personnel and 30 in small businesses.

ORGANIZATION: Subgrant to Women's Resource Center, a nonprofit community and employment center.

STAFFING: 4 full-time staff: Project Director and 3 counselors/job developers. One part-time bilingual outreach worker. One client in OJT does peer counseling, 1 in work experience is the office manager, several volunteers do follow-up and supportive counseling.

#### BUDGET:

Administration: \$ 23,811
Allowances: 16,729
Wages & Fringe Benefits: 57,827
Services: 46,383

# RECRUITMENT PROCESS/CLIENT PROFILE:

Project Director wrote a modification to the grant to channel more money to the participants as wages rather than as support dollars from the government so that they could choose independently how to spend their money.

Recruitment included media announcements, door to door flyers and word of mouth. The client population includes displaced homemakers over 40 and single parents.

ACTIVITIES: Intake included an individual interview and a 2-1/2 day evaluation clinic during which time the women were tested with vocational interest tests. In addition to work experience, clients participate in any of 2 types of training: personnel management training by staff consultant and Colorado Economic Development Association. The evaluation clinics were provided by staff with a consultant from the career placement center at the. University of Colorado. Counseling is an integral part of the program. Day care and transportation is provided through arrangements with other agencies. Follow-up: after 1 week, a phone call; after 1 month, a phone call or interview. The need for a formal follow-up outreach has been diminished by the clients active contact with the Women's Resource Center.

OUTCOME TO DATE: As of May, 1977, 144 enrolled, 47 in employment.

PROGRESS/PROBLEMS: Insufficient staff to engage in a needed massive employer education program. Availability of new PSE slots enabled many women to be placed in same field after work experience.

REPLICATION ISSUES: Replication requires a staff with a conviction that women already have the skills and capabilities and that the task of the program is to rechannel them and to provide emotional and financial support during the transition period.

DOCUMENTATION AVAILABLE: A final report will be available.



Marin County Manpower Department Civic Center San Rafael, California Dennis Brown •415-924-8220

BRIEF PROJECT DESCRIPTION: An openentry, open-exit program including ongoing counseling support groups and career skills workshops while the clients observe at several different about those jobs. Following this prevocational experience they are encouraged to go into Title I training programs, school or into the job market.

MAJOR GOALS AND OBJECTIVES: In addition to providing women job search skills and familiarity with possibile job options, the program intends to improve the quality and quantity of employment possibilities available to women through significant public relations and job development efforts.

ORGANIZATION: Women's Way, a nonprofit educational organization for women has subcontracted from the prime sponsor.

STAFFING: 3 people sharing 2 jobs; 2 coordinators and 1 program assistant as well as 4 part-time volunteers who do job development work:

#### BUDGET:

Administration: \$ 2,900
Personnel: 27,265
Non-Personnel: 2,460
\$32,625

#### RECRUITMENT PROCESS/CLIENT PROFILE:

Word of mouth and referrals from various community agencies including CETA Title I and the local community college. Most are white single mothers, age 30-55.

ACTIVITIES: Intake interviews with staff determine motivation and need. Use of STRONG, Kuder and Self-Directed Search Tests. Then participates in individual counseling, support groups and career workshops. Vocational training: while client is on her worksite-experience, the employer exposes her to as many aspects of the job as possible. Other services: counseling is provided. Follow-up: at 30-60 day intervals phone contact is made.

PROJECT.
Women's Way
412 Red Hill Avenue
San Anselmo, California
Jacqueline Kelly
415-453-4490 or 415-454-4070

OUTCOME TO DATE: 75 served as of June 30, 1977.

PROGRESS/PROBLEMS: Initial problems centered around the incorporation of a new program into an ongoing agency. Staffing uncertainties had to be resolved before the program could progress as expected. More women than anticipated want employment instead of Title I training.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Individual pamphlets on the skill training materials will be prepared in conjunction with a final report.



PRIME SPONSOR
Santa Clara imployment & Training Agency
1420 foll Circle
San Jose; California
Dino Pecararo
408-277-4277

BRIEF PROJECT DESCRIPTION: Project

Esperanza serves female offenders on work release, alternative sentencing, probation or parole. There are three components: (1) 2 week job readiness workshops for women with marketable skills, (2) intensive vocational training in integrated circuit lawart and electronic technician, and (3) "therapeutic residence" for women and their children.

MAJOR GOALS AND OBJECTIVES: Objective is to serve 135 women through vocational skills assessment and vocational readiness classes. To place 40 women in elementaries and Integrated Circuit program and to provide residential supportive services for 40 women and their children.

ORGANIZATION: Women's Program Unit of Economic and Social Opportunities. (ESO), the local community action agency, runs the program. There are two advisory boards which contribute inkind services and promises of jobs to the transparency.

STAFFING: Project director (10% paid by grant), as istant project director (not paid by grant), job developer, employment specialist, vocational counselor, secretary. The residence coord brand 3 counselors for the residence are under consulting contracts.

#### BUDGET:

Aministration: \$ 30,501
Allowances: 58,450
Training: 50,000
Service Costs: 91,089
\$230,000

RECRUITMENT PROCESS/CLIENT PROFILE Recruitment was done through the mediand coordination with community group and Department of Social Services, Department of Rehabilitation, etc. Released offenders may submit applications. Referrals have been dess than expected from the local correctional institutions. They have an intensive

PRØJECT

Project Esperanza

1415 Koll Circle, Suite 105,
San Jose, California
Esther Medina Gonzalez
408-287-5230

and selective screening process. The average client age is 35. She has several children, a 10th grade education, 50% white, 40% Spanish speaking, 10% black.

ACTIVITIES: Intake by the Women's pro and consists of a needs assessment ich determines degree and type of supportive services. Joh readiness aining: a 2-week intensive course for women with skills and given, 3 times a week to those in vocational training course. Vocational training in integrated circuit layout design and electronics technician Job placement is provided for those who complete the 2 week, course and for those in vocational training.-Extensive counseling is provided. Housing for 40 women is available on a selection basis. There are emergency food and housing vouchers. Transportation, legal and, medical services available through .referrals. Standard CETA-followup at 30, 60, 90 days. 'Long-term follow-up to be conducted by prime sponsor at one year intervals.

OUTCOME TO DATE: 53 screened; 15 in vocational training; 15 completed 2 week job readiness.

PROGRESS/PROBLEMS: Some local correctional officials have been reluctant to refer clients. They are somewhat behind in goal achievement but that is attributable to the initial difficulties securing referrals and also to their extremely selective selection process.

REPLICATION ISSUES: Should be replicable by any prime sponsor. The type of vocational training offered should be geared to local economics.

DOCUMENTATION AVAILABLE: - Standard report forms.

DURATION OF GRANT: January 1, 1977, to December 31, 1977.

HAMBICARPED 

Somerset County 661 East High St., Somerville, N.J. Robert Mohlenhoff 201-725-4700 x 300

BRIEF PROJECT DESCRIPTION: The project provides job placement services, work experience, OJT job opportunities, counseling, training, transportation, and other support services to the mentally, physically and emotionally handicapped and disabled veterans. In addition a Somerset County Rehabilitation, Committee has been formed to coordinate services to the handicapped and thus eliminate duplication of effort.

MAJOR GOALS AND OBJECTIVES: To service 200 of the target population and place 80 in meaningful, stable jobs; to provide assistance and enable industry to conform to affirmative action legislation and to demonstrate to industry and the community that handicapped can and should be encouraged to compete for "regular" job situations.

ORGANIZATION, Operates as an integral unit within CEAA. The activities of 5 participating agencies are coordinated and supervised by the CETA staff.

STAFFING: Fully funded by Title III:
1 job developer, 1 statistician, 1
senior rehabilitation counselor, 1
clerical aide, 4 rehab placement
counselors, 1 mental health aide.
Under transportation, partially fund a
transportation director and dispatcher
and 1 secretary is fully funded. Van
drivers are paid on an chourly basis.

#### BUDGET:

Administration: \$ 43,000
Allowances: 9,159
Wages & Fringes: 57,399
Trailing: 25,033
Services: 265,409
\$400,000

RECRUITMENT PROCESS/CLIENT PROFILE:

The Division of Vocational Rehabilitation seeks referrals from agencies, hospitals, schools and community organizations. Other participation agencies receive referrals from DVR according to specific disability classification and needs of participants. In addition CETA and each participating agency do outreach. Population served has been approximately the same for the agency.

PROJECT

Program for Mentally and Physically-Handicapped
661 East High St., Somerville, N.J.
Olga Herbeck
201-725-4700 x 216

ACTIVITIES: The initial intake and assessment is done by DVR to determine eligibility and need of participants. In addition to CETA eligibility requirements, eligibility is based upon the presence of physical or mental disability including alcoholism, the existence of a handicap to employment resulting from the disability and a reasonable expectation that participat will result in competitive employment thin one year. The project provides ' sroom training, OJT, job development and work experience and job placement services. Each oclient receives intensive job counseling, personal psychiatric counseling transportation and other support services as needed. are contacted every 2 weeks for the first 60 days after placement and once a month thereafter. Regular contact is made with employers to establish their employment 5 needs and maintain a continuing job bank.

OUTCOME TO DATE: 274 clients have been served to date. Of these, 63 have been placed in full-time jobs; 52 are still at their first placement.

PROGRESS/PROBLEMS: Because the federal grant was late in being received, the implementation of the activities was delayed. Difficulties arose in coordinating the activities of the placement because prior to the grant there was little or no communication between existing agencies. It also became necessary for each agency to work within the framework of CETA guidelines to affect placement. Is the program has progressed, the lines of communication and cooperation have greatly improved.

REPLICATION ISSUES: Projects working with handicapped require excellent job developers who can create attitude changes among potential employers. Orientation of the cooperating agencies to CETA and an implementation of a job bank are necessary.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.

Area Manpower Planning Council 1317 Filbert Street, 7th floor 2 Philadelphia, Pennsylvania Toni Neri 215-686-6381

BRIEF PROJECT DESCRIPTION: The project provides the full spectrum of employment services to an estimated 160 mentally handscapped persons.

MAJOR GOALS AND OBJECTIVES: To assist participants to obtain and retain gainful unsubsidized employment. To eliminate need for potential residential care and/or public dependence. To eliminate artificial barriers to employment of mentally handicapped and demonstrate potential work force. To effect a healthy match of workers and jobs with specific skill requirements.

ORGANIZATION: Prime sponsor to provide administrative support and monitor and evaluate overall program. Three subconfactors: Elwyn West Rehab Center, Philadelphia Association for Retarded Citizens and Jewish Employment, and Vocational Services provide manpower, activities and services to clients; also, provide classroom (skill instruction and conduct work experience activities.

STAFFING: Full-time staff: 3 job developers, 1 employer relations specialist.

#### BUDGET:

Staff Wages: \$128,684
Administrative: 24,172
Client Assessment: 79,632
Client Training & Service: 117,800
\$350,288

RECRUITMENT PROCESS/CLIENT PROFILE:
Crients recruited from area treatment
facilities serving mentally handicapped,
some from third party referrals and
some from waiting lists of three
subcontractors. Clients are 18 and
over, middle to moderately handicapped
and under/unemployed.

#### PROJECT

Program for Vocational Evaluation and Skills Training for the Mentally Handicapped
1317 Filbert Street, 7th floor
Philadelphia, Pennsylvania
Hugh Ferguson
215-686-2103

ACTIVITIES: Battery of vocational and psychological tests. Subcontractors have developed these tests; and methods and techniques vary among them. primarily responsible for placement. Vocational assessment and skills training primarily centered in JEVS and Elwyn. Individual and group counseling, crisis intervention, classroom training, job placement and psychiatric and medical exams are provided. Also, transportation provided when necessary. Follow-up activities will be by, phone, Tetter and visits at intervals of two weeks, one month, 2 months, and one year. Clients and employers will be encouraged to use follow-up services on an ongoing basis in a specially designed orientation meeting. Tenure and employer/employee satisfaction is the primary concern of follow-up.

OUTCOME TO DATE: As of April 30, 1977: 94 clients involved in assessment and training programs. Two clients have been placed in full-time jobs. Additional 22-looking for jobs.

PROGRESS/PROBLEMS: Access to resources is very good. Some clients were eliminated as being unrehabilitatable. Project monitor sees original placement goal (90) as being difficult.

REPLICATION ISSUES: Would be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: A complete evaluation of each program will be provided at end of program by joint effort of subcontractors and prime aponsor.

DURATION OF GRANT: January 1, 1977 to December 34-1977.

Baltimore Manpower Consortium
701 St. Paul St., #105, Baltimore, MD
Mrs. Marion W. Pines, Director
301-396-3392

**PROJECT** 

Manpower Services for the Handapped 701 St. Paul St., #105, Baltimore, MD Miss Donna Anderson 301-396-3394

BRIEF PROJECT DESCRIPTION: 88 individuals (particularly disabled veterans) offered training workshops and subsidized OJT with a plan to progress to unsubsidized employment in the private sector. Emphasis is on improving clients, skills and self-esteem.

MAJOR GOALS AND OBJECTIVES; To improve employers' hiring practices; atilize to the fullest clients' skills and interests; provide work experience opportunity reinforced by manpower support services; provide a demonstrated work record for individuals.

ORGANIZATION: Project is administered by prime sponsor with additional funds from Tible I, prime sponsor will also evaluate project's effectiveness and provide complete documentation on project's history. Vocational Rehabilitation Office will provide many support services and house 2 generalists.

STAFFING: Full-time project director' in prime sponsor's office, paid by Title I funds; also clerical staff. Two full-time generalists were hired with Title III funds.

BUDGET:

Administration: \$ 31,940
Client Wages & Benefits: 264,638
OJT Training: 20,592
Services: 31,409
\$ \$348,579

Reduced actual costs of administration and support services was reprogrammed to client wages and fringe benefits line item, resulting in potential additional 20 clients to enroll in program and time extension of 90 days. Has been approved.

RECRUITMENT PROCESS/CLIENT PROFILE:
Referrals from Department of Vocational
Rehabilitation (DVR), Department of
Education, 2 local hospitals specializing
in rehabilitation medicine. Clients 18
years plus, 5th grade functional level
or more; completed vocational and/or
educational training with 6 months prior

to enrollment, or a person with skills and/or experience with unsuccessful job-search. Clients must be CETA eligible, handicap must be "stabilized" (no significant ongoing treatment needed).

ACTIVITIES: 2-week intensive workshop to fit skills with job workside and acquaint participants with their generalist and supervisor. Placement is in subsidized work experience job slots where realistic work pressures exist. Skills are enhanced and work antitudes and habits improved. st clients will remain in these slots throughout the project. Job-related workshops to improve search techniques, alter negative attitudes; share learning experiences, and set realistic and appropriate goals are given at regular intervals of the program year. Also, a pre/post employment questionnaire will be administered to the employee in 1st week and at end of employment workshop. Worksite-supervisors are required to attend a 3-hour pre-employment seminar after the 1st week of pre-employment workshop but prior to clients placement in subsidized work-experience to discuss scope of program and responsibilities of work supervisor (employer orientation program). Also, quarterly progress reports are submitted by worksite supervisors to generalists/ project director.

OUTCOME TO DATE: As of June 28, 1977, 88 clients enrolled in subsidized work experience, 4 direct full-time placements and 12 more clients feady for unsubsidized job placement. 1 unsubsized OJT: 18 terminations—of these 17 placed in full-time jobs.

PROGRESS/PROBLEMS: More referrals than program could handle!

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to December 31, 1977.

49



Governor's Manpower Office 5790A-McCorkle Avenue, S.E. Charleston, West, Virginia Mr. Henderson, Acting Director 304-348-5920

BRIEF PROJECT DESCRIPTION: Project is a Work Experience/OJT program to provide 88 physically or mentally handicapped persons with skill training through work experience progams and to place an estimated 68 of these clients in subsidized OJT with the promise of full-time employment at the end of OJT through contract negotiated with OJT employer. Employers in private industry and private nonprofit business sector.

MAJOR GOALS AND OBJECTIVES: Acquisition of knowledge and skills; enhanced self-esteem; maximazation of abilities; general education and enhanced social awareness of employers and local community; enhanced coordination between DOL CETA programs and HEW activities. 68 planned placements, minimum.

ORGANIZATION: Department of Employment Security responsible for certification of eligibility, selection, training, referrals and follow-up. Prime sponsor will provide administrative services and technical assistance. State Employment Service, Department of Vocational Education to provide support services, contacts with local employers.

STAFFING: Project director (full-time) is on the Governor's Manpower Staff and paid by Title I funds. Counselors staff of Division of Vocational Education/Vocational Rehabilitation paid by agencies. Counselors are part-time on this project.

BUDGET: Presently negotiating modification to reduce administration and increase other line items.

Administration: '\$ 11,179

Participant Wages

150,646

and Benefits: OJT Training/

Support Services: 37,400 at \$55 per client) \$199,225

PROJECT HELP, Gover

HELP, Governor's Manpower Office 5790A-McCorkle Avenue, S. Charleston, West Virginia Ms. Jean Gibson 304-348-5920

RÉCRUITMENT PROCESS/CLIENT PROFILE:
Must be a current Department of Vocational
Rehabilitation case. Presence of severe
physical or mental handicap, such as
legally blind, para/quadriplegic, amputee
disabled veterans; clients are 18-65,
predominantly white, most with high
school education; under/unemployed. DVR
and ES determine eligibility.

ACTIVITIES: Vocation diagnostic interview; general and specialized medical exam; psychological tests; situational work testing, school records and transcripts studied. Vocational training has usually been completed at DVR by the time of enrollment. DVR and prime sponsor determine work experience sponsors. Employment Security negotiates permanent employment contract with OJT employers. Emphasis primarily on job-related counseling by DVR staff, but personal, financial, etc. counseling available if needed. DVR also provides tools, transportation, day care, restructuring of worksite when necessary. DVR keeps open file for 60 . days responding to any problems that come up. At end of 60 days, project director begins 90 day evaluative study of client's progress, noting success of placement, vocational compatability, salary, client's attitude to job and employment, in general, and employer's satisfaction.

OUTCOME TO DATE: As of June, 1977
93 clients have been served, with 82
placed in work experience and terminations.

PROGRESS/PROBLEMS: Project Director would like to see program modified to allow client to bypass work experience training and ge directly into OJT program. Placement of some clients in OJT is imminent.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms.



State of Delaware Intergovernmental
Manpower Service
701 Shipley Street
Wilmington, Delaware
Mr. Alex Kupjerman

BRIEF PROJECT DESCRIPTION: Employment and training program to serve carefully selected handicapped clients who cannot find satisfactory employment on their own but who can be placed in satisfactory jobs quickly with minimal coordinated quality counseling, medical services, training and placement.

MAJOR GOALS AND OBJECTIVES: Eliminate or materially reduce traditional barriers to employment; place 326 clients in competitive employment in 1977; provide job profile for clients to enhance chances of employability.

ORGANIZATION: Prime sponsor provides overall administration and clerical staff. Participating agencies are Employment Services, Department of Vocational Rehabilitation, Bureau for the Visually Impaired, and CETA training and counseling facilities.

STAFFING: 1 60% project coordinator.
(Title I funds) - overall administrator;
3 full-time employment interviewers
from Division of Employment Security; 1
full-time employment counselor to
coordinate efforts of 3 employment
interviewers. Division of Employment
Security provides extra staff with
their own funds when needed. DVR
provides 40 counselors free of charge.

#### BUDGET:

Direct case service funds: \$276,366
(at 625 \$\times 442\$ clients)

Salaries for 3 DES interviewers: ,46,548

Fringe: ,7,132

Salary for 1 DES employment-counselor: 17,304

Fringe: ,2,650
\$350,000

RECRUITMENT PROCESS/CLIENT PROFILE: Existing caseloads of DVR, BVI and VA. Clients aged 18-64, less severely handicapped, under/unemployed, most likely to respond to short-term training and be placed in competitive employment within 12-month program period.

## PROJECT

Delaware Employment Program for the Handicapped
701 Shipley Street, 5th Floor Wilmington, Delaware Mrs. Phyllis Winokur

ACTIVITIES: Interview, medical and psychololgical testing and evaluation, physical restoration determined and. begun immediately. Identify and develop personal employability profile; make accessible training programs of CETA Title I for skills development. Seek placement in permanent positions with OJT provided. 'Health care and transportation provided. Ongoing counseling with emphasis on selfsufficiency of client. Clients followed closely for 2 months to ease. transition and stress support services. If placement is unsuccessful, client is referred back to Employment Services job develoment and placement program.

OUTCOME TO DATE: As of June, 1977, 599 clients in job development program. 195 have entered employment.

PROGRESS/PROBLEMS: Many clients '
referred did not have good job histories or their motivation was misjudged.
Program caseload resulted in need for more staff. Project anticipates it will exceed its goals by serving 620 clfents.

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms:





P.D. Box 1358
Richmond, Virginia
George Scherer
804-786-1201

PROJECT .

Work Experience Project
Commission for Visually Handicapped
3003 Parkwood Avenue
Richmond, Virginia
Al Fritter and Hugh Scott
804-786-2181

BRIEF PROJECT DESCRIPTION: Project ...
is designed to place 10 blind clients in subsidized OJT in competitive level profit agencies. Counseling high priority to develop skill compatability with job; support services include physical and mental restoration, interpreter services, mobility instruction. Employer expected to keep clients in job at end of subsidized program.

licenses; sensory aides and devices;
high priority on counseling and guidance.
Counseling; crisis intervention;
monthly reports required from employers;
support to employers and clients by
Commission counselors.

MAJOR GOALS AND OBJECTIVES: To overcome traditional barriers to employment; to utilize state agencies and CETA structure to employ clients rather than individual referral approach.

OUTCOME TO DATE: 9 clients placed in OUT with one voluntary termination as of May, 1977.

ORGANIZATION: Counselors from Virginia Commission for Visually Handicapped (VCVH) run program; Governor's Manpower Council oversees and administers.

PROGRESS/PROBLEMS: slow start-up placing clients in strictly private nonprofit; since amended to public nonprofit organizations. Generally, job availability has been a problem.

STAFFING: Prime sponsor provides project managers; VCWH provides 6 counselors; heavy support from state rehabilitation agencies.

REPLICATION ISSUES: Should be replicable anywhere.

BUDGET:

DOCUMENTATION AVAILABLE: Standard reporting forms.

Entry Level Salaries: \$69,800 (10 slots)

DURATION OF GRANT: November 1, 1976 to October 31, 1977. Expect to receive extension to December.

Fringe Benefits:

\$78,000

# RECRUITMENT PROCESS/CLIENT PROFILE:

Referrals from current VCVH caseload; blind, CETA eligible; working age; all levels of education; 7 white, 1 black, determined ready for employment or OJT experience.

ACTIVITIES: Diagnostic, evaluative assessment; general medical and eye exam; hearing screening; this carried out by Virginia Rehabilitation Center for Blind. Clients will go through preparatory mental/physical restoration and counseling; then be placed in OJT-type component with salary paid out of CETA funds. Support services include some physical restoration, books, tools, maintenance; transportation; occupational

Birmingham Area Manpower Consortium®
720 19th Street, North®
Birmingham, Alabama.
Howard Melton
205-254-2405

PROJECT
PHASE
621 18th Street South
Birmingham, Alabama
Lyn Munroe
205-933-7201

BRIEF PROJECT DESCRIPTION: This project recruits, assessed and places moderately to severely handicapped persons in OJT, sheltered workshop employment and nonsubsidized employment. A nine month training program in computer programming along with individualized vocational training is also offered.

MAJOR GOALS AND OBJECTIVES; TO outreach, recruit, enroll, train, and place in unsubsidized employment physically and mentally handicapped individuals - Goal is to extend services to qualified persons who are not receiving assistance from Department of Vocational Rehabilitation (DVR). Services will be extended to 275 clients with 85 being referred to regular DVR caseloads at project end. It was intended that a number of clients would be recruited via use of 2 mobile referral and assessment units. The units could not be bought due to manufacturing problems. 122 out of 275 to be placed in nonsubsidized competitive jobs. 100 OJT slots, 40 direct placement, 20 sheltered employment, 15 computer programming class, 15 referrals to

ORGANIZATION: DVR is the subcontractee so all administrative staff is housed at DVR and programmatic management is under the vocational area supervisor.

individual vocational training.

STAFFING: 8 full-time, 1 part-time persons including director and assistant, counselor/evaluators, placement specialists and van drivers.

#### BUDGET:

Administration: \$ 182
Allowances: 36,180
Training: 86,821
Services: 120,817
CETA costs: ,10,000
\$300,000

RECRUITMENT PROCESS/CLIENT PROFILE: Each case will be an active DVR case. Referrals come from Employment Service, Community Action Agency, Urban League, and direct community recruitment. ACTIVITIES: McCarren Dial Evaluation System and Volpar Evaluation Series used for intake assessments. Vocational training in the classroom for 15 clients in computer programming, 100 OJT slots and 15 individual referrals. Counseling is regularly provided and other services are provided as needed, include day care, medical and transportation. Weekly follow-up during training and at 30, 60, 90 day intervals thereafter.

OUTCOME TO DATE: 145 served; 15 completed training; 5 indirect placement; 17 currently employed.

PROGRESS/PROBLEMS: Financial renegotiations resulted in loss of mobile assessment units. There was some trouble, staffing the project so it was late in starting. Progress has been good since the Project Director was hired.

REPLICATION ISSUES: Should be adaptable to any major city area with an active DVR.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to September 30, 1977. Project being transitioned to CETA Title 1 program October 1, 1977.

Alamance County Board of Commissioners
124 W. Elm Street
Graham, North Carolina
Cora Gibson
919-228-0574

BRIEF PROJECT DESCRIPTION: Project provides job training and employment opportunities to handicapped residents of Alamance County. Clients receive unemployment and work adjustment assistance; vocational counseling and job placement services in a city and on a farm.

MAJOR GOALS AND OBJECTIVES: Increase client employability and economic self-sufficiency; provide training and placement in local growth industries (maintenance, upholstery, woodworking and agriculture).

ORGANIZATION: Alamance County CETA, Alamance County Government (Pinance Office) and the Alamance-Casewell Area Mental Health Program administer the project. The latter is parent organization of Vocational Trades of Alamance, Inc.

STAFFING: 1 farm coordinator, 1 secretary, 4 instructors, 2 instructor's aides, 1 driver.

## BUDGET: '

Administration Allowances: \$ 18,035
Allowances: , 167,440
Training: , 43,799
Services: , 17,200
\$246,474

RECRUITMENT PROCESS/CLIENT PROFILE: Referrals made by the Department of

Referrals made by the Department of Vocational Rebubilitation (DVR) and the Employment with the Employment

PROJECT
Vocational Trades of Alamance, Inc.
1212 Turrentine Street
Burlington, North Carolina
James Durhan, Project Director
919-226-0226

ACTIVITIES: Employment histories taken; achievement, bi-manual dexterity and personality batteries administered. Agricultural, woodwork, maintenance and upholstery courses taught at Damascus Center; vocational courseling is. provided at both sites. Prior to, graduation, student CETA staff and VTA project personnel discuss and secure job placement for client. Transporta-. tion to training site, personal counseling. Follow-ups are 30, 90, 180 days after termination Information on employment status samry, adjustment and general attitude gathered. All placements are confirmed through client/ counselor dontact. Clients unable to find employment are placed on Extended Employment with VTA and receive hourly wages.

OUTCOME TO DATE: 45 clients served with no placements as of April, 1977.

PROGRESS/PROBLEMS: Transportation for clients to medical appointments has been more expensive than planned, so some funds were shifted:

REPLICATION ISSUES: Should be replicable by any prime sponsor.

• DOCUMENTATION AVAILABLE: Standard reporting forms

TRICO Consortium.
524 Main St., Room 308
Racine, Wisconsin
George Moore
414-636-3281

BRIEF PROJECT DESCRIPTION: Project to train and place severely disabled persons for food service and sales industry, involving early employer cooperation. Estimated to benefit 475.

MAJOR GOALS AND OBJECTIVES: To train 7.5 clients in food service; 65, in retail sales work, and place 80 of total in unsubsidized work. To alleviate attitudinal and architectural barrier to employment of handicapped persons.

ORGANIZATION: Kenosha Achievement Center acts as coordinator, with other subcontracts to four other area agencies serving handicapped persons.

STAFFING: Director; secretary/bookkeeper; public education coordinator; Goodwill coordinator, society's assets coordinator; 2 jobsite coordinators, 4 instructors, and an architectural consultant: All staff very experienced, most have relevant advanced degrees.

#### BUDGET:

Administration: \$ 32,780 wages & Benefits: 37,327 Training: 40,924 Services: 81,532 \$1,92,563

RECRUITMENT PROCESS/CLIENT PROFILE:
Recruitment by Department of Vocational Rehabilitation (DVR) outreach, publicity.
Client profile as expected, but fewer veterans. Clients include both sexes, usually aged 24-35. Priority given to employable people with greatest disability.

ACTIVITIES: Various tests used including JEVS, Singer Graphics Word, 'Sample and a local job sample. OUT with cooperative evaluation by employer and project; two classes of approximately 20 clients each in clerking and food service. 60 area employers were contacted and prepared for program; continual job development, and upgrade

PROJECT
Project Share
Kenosha Achievement Center
1218 79th St. Kenosha, Wisconsin

John Killian 414-658-1687

training offered. Classroom training in resume writing, hygiene, remedial education. Rehabilitation counseling and case management. Existing agencies other CETA titles, meet support needs such as child care. Rigorous biweekly contact with clients and employers, for 90 days during OJT, then bimonthly and monthly.

OUTCOME TO DATE: As of May 4, 124 - served: 61 currently enrolled, 63 completed training, 48 are placed (40 full-time). All remain at first placement.

PROGRESS/PROBLEMS: American Motors layoff in Kenosha contributes to 14.5% unemployment, which bears heavily on disabled persons. Still, 76% of clients who have finished training have been placed. Jobsite Coordinator's job development highly successful.

REPLICATION ISSUES: Program relies on sophisticated training facilities and agency cooperation, but common for this population in large cities.

Requires sensitive and skilled public relations. Most critical factor: early involvement of employer in training process and presence of job site developers.

DOCUMENTATION AVAILABLE: Director plans to publish articles after year's time. Follows "Multi-Resource Center" self-evaluation techniques.

Office of Manpower Development 27th Floor, 30 East Broad St. Columbus, Ohio
Ned T. Dunn 614-466-6788

BRIEF PROJECT DESCRIPTION: This program hired and trained 24 disabled counselors in occupational analysis and job development, who are now based at BOS and ES offices, managing caseloads of disabled job-seekers.

MAJOR GOALS AND OBJECTIVES: To reduce barriers to employment. Through counselors, to recruit and interview 4500 handicapped persons; advise 1500 employers regarding architecture, job restructuring, assess and counsel 3600 clients; place 900 in jobs, of whom 70% remain at placement in 3 months.

ORGANIZATION: Operated in counseling section of OBES, whose chief supervises the 2 program coordinators. They supervise the 24 counselors located in 17 OBES local offices, each of whom, as a regular OBES staff person, must report also to the OBES office manager.

STAFFING: Two coordinators (husband and wife, each widely experienced in state agencies); 24 counselors, 1 clerk/typist.

#### BUDGET:

Administration: \$ 68,124
(includes 36,067 for 3 full-time salaries)
Services: 309,982
(includes 24 counselors' salaries at 10,483)
Total: \$378,110

Administration costs absorbed by DBES.

RECRUITMENT PROCESS/CLIENT PROFILE: Coordinators screened 150 applicants to select 24 counselors; they recruit their own caseloads by their own strategies. Clients job qualified but need job seeking skills, counseling, or job development advocacy.

PROJECT

Project Employ/Bureau of Employment Services . 145 South Front St. Columbus, Ohio Robert or Karla Lortz .

ACTIVETIES: Intake: selective placement counselors interview applicants at OBES office, may use tests to determine ability (General Aptitude Test Battery; Specific Aptitude Test Battery; Basic Occupational Literacy, Test, or clerical proficiency tests). Applicants who are not job ready are referred to Rehabilitation Services 'Commission for training. Counselor Training: (1) initial & weeks' training of counselors in occupational analysis and counseling. (2) Job Development and participant placement by counselor, using OBES job bank. Other services: selective service counselors work with clients individually on attitude and goals and conduct workshops in job seeking skills. Follow-up: standard OBES 30-60-90 day follow-up to solve possible job site problems and develop good employer/employee matches:

OUTCOME TO DATE: As of May, 1977, the 24 counselors have contacted 1277 employers; carry caseload of 1829 clients; 559 persons have been placed in jobs and 260 referred for vocational training. Expect to overachieve all goals.

PROGRESS/PROBLEMS: Progress is impressive, program is being implemented throughout state, with governor's discretionary funds, to serve disabled people outside of BOS localities.

REPLICATION ISSUES: New component and specially trained staff added to existing statewide network of employment services. Serves only job ready clients, referring others elsewhere for training. Haghly replicable.

DOCUMENTATION AVAILABLE: None yet, because until whole state is served, project did not want publicity. Staff expects Chio will produce literature on this model.

DURATION OF GRANT: October 1, 1976 to September 30, 1977 - 12 months.



Madison County Consortium
103 W. Purcell, Room 500
Edwardsville, Illinois
Danial D. Churovich
618-692-4592

BRIEF PROJECT DESCRIPTION: Program provides employment, training, and counseling for disabled veterans in Madison and Bond Counties. 35 served 7 to date.

\* MAJOR GOALS AND OBJECTIVES: To job train 35 veterans; provide occupational and job-related training; provide an additional 10 public service positions for veterans; remove artificial barriers to employment; provide job referrals; provide orientation, tounseling, education and institutional skills to enter labor force; to assist in obtaining supportive services; to cooperate with and encourage local training institutions to develop and maintain training course for veterans.

ORGANIZATION: Program run by consortium of 2 County Manpower agencies.
Program overseen by Madison County
Board of Supervisors, Madison County
Consortium's Coordinator of Vocational
Education and an Advisory Council.
Referral network includes other social
service and employment organizations.

STAFFING: 1 supervisor/counselor; 1 assistant supervisor; 3 special education consultants, part-time.

#### BUDGET:

Administration: \$ 43,639
Allowances: \$ 154,620
Wages: \$ 80,000
Fringes: 16,144
Training: 25,260
\$ 320,013

RECRUITMENT PROCESS/CLIENT PROFILE: Outreach by existing agencies, who refer to State Employment Sequice, who refer to the Consortium: Client Profile: 23 males, ages 19-21 (4); ages 22-44 (15); ages 45-54 (2); ages '55-64 (2); 22 white, 1 black, 8 recently separated veterans; 8 special (Vietnam) veterans.

#### PROJECT

Disabled Veterans Program
 103 W. Purcell, Room 500
 Edwardsville, Illinois
 Ray Hudock
 618-692-4315

ACTIVITIES: Review work-history, 'educational attainment, personal occupational goals, aptitude tests, Tests: Tennessee Self-Concept Scale; · Differential Aptitude Test; Kuder Interest Inventory; Wechsler Intelligence Scale for Adults; Wide Range Achievement Tests; Individual Diagnosis in reading, and math. Counseling, classroom training, job development and job placement. Support services as needed on an individual basis (high school equivalency, counseling, referral, career development). Madisen County Consortium follow-up specialists -contact during 1st week of employment, at 15 days, one month, and 3 months after employment, as well as informally.

OUTCOME TO DATE: 34 clients served; 9 more to be served; 0 completed training; 1 completed employment; 2 self-placements.

PROGRESS/PROBLEMS: Finding disabled veterans has been biggest problem. Program is starting to gain credibility with veterans, who are a closed group. Shift from training to finding jobs.

REPLICATION ISSUES: Need concentrated client group; job placements readily available.

DOCUMENTATION AVAILABLE: Standard reporting forms.

Winne-Fond Consortium P.O. Box 2685 Oshkosh, Wisconsin Larry Krebs 414-235-6024

#### PROJECT

Supported Work Program, ADVOCAP SWP Box 86 Winnebago, Wisconsin James Blakeslee 414-426-0150

BRIEF PROJECT DESCRIPTION: The Supported Work Program is part of a national project designed to provide a year's work experience in a sheltered environment for chronically unemployed persons. The program works with the emotionally and mentally handicapped, AFDC women and youth 17-20 of whom at least 50% have had contact with the criminal justice system. There are 4 structured work environments where these individuals can work with support and guidance in home maintenance, furniture repair, recreational service and secretarial service. Each service provides a wage for the participant and income for the project.

MAJOR GOALS AND OBJECTIVES: To encourage and increase self-sufficiency, dependability, good work habits and positive personality traits through a supported work environment. Their goal, is to place 120 persons over the course of 12 months in 60 job slots.

ORGANIZATION: Supported Work Program is run by ADVOCAP, Inc., a nonprofit County Community Action Agency.

STAFFING: 27 persons in Year II. 28 persons in Year III. The staff includes technical vocational specialists in addition to counselors and administrative personnel.

BUDGET: This is just 1 part of a larger ongoing SWP program with overall budget \$1,451,472. In addition, the work projects generate \$150,000 yearly income.

Participant Wages: \$174,223
Participant Services: 180,603
Participant Benefits: 21,927
Participant Training: 1,993
Administration 19,933
\$398,679

RECRUITMENT PROCESS/CLIENT PROFILE:
Received referrals from all community
service agencies—mental health institutions, welfare departments, manpower
programs, etc. There are 3 target
populations: youth between 17 and 20,
50% of whom have contact with the
criminal justice system, AFDC women,

and mentally handicapped persons. The majority are white males, ages 21-30, with multiple problems.

ACTIVITIES: Intake involves a week of structured orientation and assessment sessions on a one-to-one basis with the counseling staff. During this time, base line psychological data is gathered, peer group support develops, client becomes acquainted with the structure of the program. 4 structured work environments In rehabilitating homes, basic home maintenance, furniture repair, secretarial services. Client starts with Step I, the most closely supervised environment and then advances to Step IV, the job ready environment. Transportation and special counseling are provided as well as. referral information for any needed \*services. Follow-up lasts 2 years with monthly meetings during the first 90 days; then bimonthly and quarterly.

OUTCOME TO DATE: 242 clients served (179 mental health, 47 youth, 16 AFDC); 98 currently active; 64 completed training; 46 placed in jobs; 6 education; 74 resigned and fired.

PROGRESS/PROBLEMS: They have a 40% positive termination rate. Problems between the operations staff and ancillary staff have been averted through team staff meetings on each client.

REPLICATION ISSUES: The purpose of Supported Work is to help persons acquire a steady year of employment while performing community needed services. Replication requires substantial coordination and cooperation of major community agencies in fields of manpower, mental health services, vocational schools, various public and social service agencies, private sources, etc. The fundamental aspects of implementation, a structured work environment and positive feedback are easily replicated.

DOCUMENTATION AVAILABLE: There is documentation available on this program from the Office of Research and Development, Employment and Training Administration.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.

Grand Rapids 'Area Manpower Planning, ' Council 300 Monroe 👋 W. Grand Rapids, Michigan Walter Sowles

'MIKA Rehabilitation Project; Pine Rest 550 Cherry S.E. Grand Rapids, Michigan Gail Addis 616-458-6677 616-456-4040

PROJECT -

BRIEF PROJECT DESCRIPTION: Program coordinates all services available to A the severely mentally and physically handicapped under one roof in a single case service manager system. A complete diagnostic package within a week, Rehabilitation Initial Plagnosis and Assessment for Clients (RIDAC) program, leading to employability plan for each client. Work exprience and OJT provided as intermediate step to nonsubsidized employment.

MAJOR GOALS AND OBJECTIVES: TO provide assessment and employability plans for 160 participants; to place.
130 in work experience; to establish 90 OUT slots and place 78 participants in competitive jobs: 4

ORGANIZATION: Subcontracted to Pine Rest Rehabilitation facility, which purchases certain other services as needed from other agencies.

STAFFING: 2 counselors, 1 placement counselor, a case aide, 2 stenographers, 1 unit leader, all full-time.

BUDGET: Local sources add \$137,715 more. Negotiating a model to reduce. training and transfer to services.

Administration: • \* .\$, 76, 790 143,520 Participant Wages: Fringe: 11,046 5,000 Training! 163,644 Services;

RECRUITMENT PROCESS/CLIENT PROFILE: Outreach includes media publicity and personal contracts to a relevant, agencies. About 75% of clients are , mentally retarded, the remainder having cerebral palsy and epitepsy or psychological problems with low reading levels. The majority are males although now they are trying to get, 43% female répresentation.

ACTIVITIES: Intake involves a RIDAC assessment. A written diagnostic and employability development plan for each participant is drawn up by the case service monitor. 'A VRS case is opened for \each. OJT and Work Experience provided. Additional support services a are provided without Tytle III monies through the dgencles represented on the Administrative Advisory Committee. Follow-up: contacts made at 30, 60, 90 and 150 day intervals.

OUTCOME TO DATE: As of the end of May, 151 enrolled in some training; 20 placed in unsubsidized jobs

PROGRESS/PROBLEMS: They are on schedule work experience placements bug, behind on OJT which is attributable to the depressed local job market..

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: reporting forms.



**213-766-739**0

PRIME SPONSOR

Genesee Lapeer-Shiawassee-Flint Employ ment and Training Consortium Office of Human Resources 708 Root Street, 3rd Floor Flint, Michigan 48503° Sue Zeit



few blacks.

**PROJECT** FEWE and OJT ,G-5069 Van 3lyke Road Flint, Michigan 48507 Pat Bone' 313-239-4617

BRIEF PROJECT DESCRIPTION: For retarded adults, the program is a First Entry Work Experience and OJT program for jobs in the secondary labor market. At entry, participant chooses 1 of 4 occupational fields (food service, indoor maintenance, outdoor maintenance, horticulture) and receives phased waining from simulated work experience to guy de work experience to, for

those who qualify, OJT. MAJOR GOALS AND OBJECTIVES: Serve 100 abuits, place 25-30 in part-time or full-time employment. 90 finish Phase 1, 60 to finish Phase II, 30, to finish Phase III. Train participants for jobs, make contact with employers, teach clients how to get to and from work independently, develop social skills, appropriate work behavior, and attitudes; provide support services.

ORGANIZATION: All program activities carried out by project, subgrantee, Phase I done at Genesee County Association for Retarded Citizens. Phase II at nonprofit agencies in community. Phase III at private sect employers. Program director responsible to director of GCARC. Project has loose relationship to prime sponsor. Referrals from all agencies serving retarded, in the atri county.

STAFFING: 1 full-time administratorprogram director; 1 vocational coordinator administrator, full-time; 2 full-time. vocational counselors; 1 job development person; 4 teacher aides, 35 hours/week; teacher aide leaders, 35 hours/week; 1 bookkeeper/secretary, full-time; 1 secretary; 1 full time bus driver (40 , hours/week).

#### BUDGET:

Administration:	\$ 51,808
Wages:	66,000
Fringes:	7,005
Training:	<b>1</b> 08,519
Services:	35,455
Directly to Administra-	
tion Unit of Consortium	3,000
* *	\$271.787

RECRUITMENT PROCESS/CLIENT PROFILE: Outreach to agencies and school system. All agencies have waiting lists of potential clients. Some referrals too severely retarded to participate. Client Profile: median age late 20's to mid 30's; roughly 50% male, 50% female; very

ACTIVITIES: One staff person does interview, explains program, optional fields, services, etc. to client: Then; staff person asks client to explain program to referring counselor, then covers any ground maded. Phase I, 2-10 weeks; 15 hours/week; simulated work experience at CCARC; extensive counseling; progress evaluated. Phase II, 4-10 weeks, 20-40 hours/week; work experience ... in community, at first accompanied by teacher aide leader; paid by program. Phase III, OJT-employer reimbursed up to 50% wages r 150 hours. Téacher âide still active with lots of support. , Follow-up includes as much contact with employer and client as needed. Teacher aide leaders check at least once a month and clients can, call as needed.

OUTCOME TO DATE: 45 clients served; 42 completed Phase I, 6 still at f Phase III placement; 2 from OJT phase changed employers.

PROGRESS/PROBLEMS: Greenhouse is completed, so now have all facilities for 4 training fields. Problems getting timely services to clients from Vocational Rehabilitation Services. Program started. ,late because could not get Workmen's Compendation or insurance on van until January.

REPLICATION ISSUES: Need very active. labor market and skilled employer educa-

DOCUMENTATION AVAILABLE: program description, final report planned.

**DURATION OF GRANT:** November 24, 1976 to October 31, 1977.

PRIME SPONSOR
North Texas State Planning Region
Consortium
1914 Kemp Boulevard
Wichita.Falls, Texas
Edwin Daniel
817-322-5281

BRIEF PROJECT DESCRIPTION: This is a comprehensive program which encompasses a work experience personal adjustment therapy-vocational and evaluation placement total concept approach for mentally and physically pandicapped persons. A crucial component is the development of a vocational counseling lab with an updated detailed job analysis file designed to facilitate the matching of clients and employers.

MAJOR GOALS AND OBJECTIVES: The major goal is to develop a work experience therapy-placement project for mentally and physically handicapped clients. Objective is to provide a "full-time, year round, comprehensive program directed primarily to the personal and social rehabilitation of participants in the client-worker program." 208 enroll-ments intended to place 180 in employment.

ORGANIZATION: Individual Development Corporation (IDC), subcontracted from Dortex Regional Planning Council, runs he program.

STAFFING: Planner (part-time); assistant accountant (part-time); counselor/teacher (full-time); coordinator vocational evaluator, value engineer, placement specialist, program aide, staff psychologist, job analysts (5), and placement specialist, all full-time.

#### BUDGET:

Administration: \$ 37,720 Wages\* 78,031 Fringe: 5,969 Services: 94,852 \$216,572

RECRUITMENT PROCESS/CLIENT PROFILE:
Referrals from Wichita Falls State
Hospital, Individual Development
Center, DVR, Blind State Agency, as
well as other agencies that serve
handicapped persons. Client profile is
based on 23 placements: 2/3 of clients
are male, most are between ages of 18
and 44, majority have less than a high.
school degree.

PROJECT
Job Survey Project
3401 Armory Road
Wichita Falls, Texas
Mr. Holgar Peterson, Project Director
817-766-3207

ACTIVITIES: Intake is done by the hospital and includes medical and psychological testing. They refer persons to the client work experience component and to the 13 week Personal/ Social Adjustment class. Vocational training: prevocational classroom program is held at the state hospital. Job development and placement services, and post placement crisis intervention and counseling are provided. Other services: supportive services are provided by DVR and Welfare. Transportation is provided by the local community action program. Follow-up is done by the staff psychologist and vocational' evaluator who go to the job sites regularly.

OUTCOME TO DATE: As of May, 1977, 76 served; 50 (approximately) completed training; and 23 placed in jobs.

PROGRESS/PROBLEMS: There were initial difficulties in recruiting persons for the social/personal adjustment classes. They have conductd an in-depth analysis of 112 jobs and cross indexed them with disabilities so they are ready to place clients as the clients are ready.

REPLICATION ISSUES: Should be replicable by at prime sponsor where there exists a willing and well-funded DVR and good vocational assessment center. Two years of funding would allow for 1 year to establish library or lab and second to realize full implementation.

DOCUMENTATION AVAILABLE: A manual will be available.

# PRIME SPONSOR CETA 2002 Burt Street Omaha, Nebraska Al Veys, Mayor 402-345-77.14

BRIEF PROJECT DESCRIPTION: Emphasis
is on job placement into occupations with growth expectations. Goodwill Industries (GW) subcontracts for disability verification, vocational assessments, diagnostic testing and vocational exploration, as well as provides situational assessments when needed. Title I OJT and Work Experience will be used for those clients possessing skills but needing experience. Training is in allied health profession as well as food service, clerical, janitorial, small bench assembly, retail sales, etc.

MAJOR GOALS AND OBJECTIVES: Primary goal is to make 193 participants self-sufficient in full-time employment within 12 months. A secondary goal is to establish a service model for the client common to CETA, DVR, ES and VA with emphasis on a cooperative agreement between CETA and DVR to serve disadvantaged employable handicapped.

ORGANIZATION: Operated by prime sponsor with subcontract to GW. • Director operates under CETA Operations Manager. ES job developer works full-time at project.

STAFFING: Handicapped program services coordinator (full-time); 2 manpower; guidance services specialists (full-time); 2 clerks. Associated on a full-time. Ioan basis are 2 job developers, one from ES and 1 from Title I.

BUDGET: The budget modification increases PSWE monies and decreases skilled training as few clients ere interested in the half PSWE/half training voucher component.

Administration: \$ 31,654
Wages: 234.300
Fringe: 16,519
Training: 54,000
Services: 263,527
\$400,000

RECRUITMENT PROCESS/CLIENT PROFILE: Referrals from all agencies that.

provide services to handicapped persons, DVR, CETA, GW, etc. Client profile unavailable.

PROJECT

Handicapped Services Project
Sona Building, 5211 S. 31st Street
Omaha, Nebraska
Karen Jothen
402-345-7714 x 301

ACTIVITIES: Intake performed by Aguidance specialists with referral to Gw for assessment, including medical, vocational, intellectual and personality tests when appropriate. Vocational evaluation first week, situational assessment for second week. Vocational training: job readiness\_training classes for clients when appropriate over a 2 week period; Stripend ellowance is given. There is an arrangement with PSWE that enables a dinent to work half time and with a CETA youcher system. mechanism receive training or education half time. Supportive services include emergency grants, medical follow-up, dental, optical, prosthetic, prescriptions, etc. Follow-up: ... placement follow-up on 30, 60, 90 days 1 year basis.

OUTCOME TO DATE: As of June 28, 532 applicants, 34 involved an skill thanning; 60 placed in OJT and PSWE; 140 (including PSE/PSWE transitions) are placed in private sector.

PROGRESS/PROBLEMS: With more than an adequate number of referrals, there has been good success with PSWE placements. The intent of PSE was miscalculated and there was a failure to devote enough attention to developing OJT slots.

REPLICATION ISSUES: Should be replicable by any prime sponsor where there is a subcontractor for assessment services.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: September 21, 1976 to September 21, 1977.

City of Berkeley/CETA 2020 Milvia, Room 202 Berkeley, California Claudine Benjamin 415-644-6080

BRIEF PROJECT DESCRIPTION: Project to train five disabled persons as paralegal advocates who will in turn place 40 handicapped people in unsubsidized jobs and help at least 30 employers to remove artificial employment barriers.

MAJOR GOALS AND OBJECTIVES: To train five to be employable in any paralegal position with emphasis in Rehabilitation act Sections 503 and 504. To benefit total of 45 disabled persons.

ORGANIZATION: Prime sponsor subcontracts to the Center for Independent. Living (CIL), supervised by its Executive and Deputy Directors. CIL belongs to a consortium of 6 local agencies for the handicapped, and a consulting advisory board is formed of representatives from these plus employers, unions, Department of Labor, Office of Civil Rights and Department of Vocational Rehabilitation.

STAFFING: Coordinator and pregram trainer: intake counselor/secretary; job development specialist, (both full-time).

#### ·BUDGET:

Administration: \$15,475
Training: 25,050 w
(trainers' salaries included)
Supportive Services: 23,975
Allowances: 5,500
\$80,000

RECRUITMENT PROCESS/CLIENT PROFILE: CIL recruits from network of local agencies serving disabled people Clients are 3 men / 3 women, early 20's all with college degrees.

ACTIVITIES: Orientation to Center, for Independent Living. Classroom: 150 hours at National Paralegal Institute using its prepared curriculum. Addrtionally, consultants provide seminars in Rehabilitation Law. OJT placement at CIL with caseloads supervised daily by a trainer, weekly by an attorney. Final placement assisted by advisory

#### PROJECT'

Disabled Paralegal Advocate
(DPA) Training Center for Independent Living
2548 Telegraph Avenue
Berkeley, California
James Pechin
415-841-3790

committee members. Other services: the 45 disabled persons have access to CIL's range of services including transportation, wheelchair repair, referrals, counseling in daily living skills and employment. Follow-up: expect to maintain communication with graduates through their continued work, with handicapped persons.

OUTCOME TO DATE: The five DPAs have foundative caseload of 25 clients; 4 to 5 new cases taken each month.

PROGRESS/PROBLEMS: Less demand for in-person advocacy at court than anticipated, and less employer interest in assistance. Training becoming broader to be able to address legal problems of disabled people beyond employment; and to conduct community education and outreach.

REPLICATION ISSUES: Could be replicated at an existing center for handicapped people of at a paralegal vocational school, since so few trainees can be easily transported.

DOCUMENTATION AVAILABLE: Basic Paralegal Training Curriculum; adapted and supplemented and for DPA training; standard reporting forms.

DURATION OF GRANT: November 1, 1976 to October 31, 1977.



PRIME SPONSOR
Inland Manpower Association
336 North LaCabena
Colten, California,
Marilyn Trombetta
714-824-2500

BRIEF PROJECT DESCRIPTION: This is primarily a job placement program for 98 "job ready" handicapped persons. The Title III monres subsidize employment for up to 6 months at which time the employer takes over.

MAJOR GOAD-AND OBJECTIVES: Major goals are to break down the barriers to employment of handicapped persons with an emphasis on exposure of handicapped persons to employers and to the public.

ORGANIZATION: The program is run through the Inland Manpower Association (IMA) office and works through Manpower Offices in the City of Riverside, the City of San Barnardino, the County of . Riverside and the County of San Bernardino.

STAFFING: 2 liaison/counselors, 1 job evéloper, 1 project director, 1 part-time counselors.

BUDGET: \$354,425 as of April, 1977, but in the process of making budget modifications to a new total of \$346,284.

Wages & Fringe: \$186,794
Administration: 41,922
Training: 70,560
Services: 55,149
\$354,425

RECRUITMENT PROCESS/CLIENT PROFILE:
The majority are males, aged 22-44, with at least a high school degree and inmany instances post high school education. Predominantly white Recruitment is done at Department of Vocational Rehabilitation (DVR) for their job ready but unemployed clients.

ACTIVITIES: Intake is done at State DVR, according to accepted guidelines. Clients are referred from them to CETA where their name goes into a job file to wait for a job referral. This is a placement program. Other services are provided by DVR and CETA Title I.. Follow-up is monthly by phone and a 3 month interview with both the employer and the participant.

#### **PROJECT**

To Serve Handicapped and Disabled Veterans 195 North "D" Street
San Bernardino, California
Jim Burns,
714-383-5205 or 5206

OUTCOME TO DATE: 71 persons placed in jobs.

PROGRESS/PROBLEMS The biggest problem has been employer resistance.

REPLICATION ISSUES: Replication requires good public relations and a dedicated staff as well as cooperation with DVR and employment service.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: December 1, 1976 to October 31, 1977.

City of Oakland Repartment of Manpower
Development and Programs
14th and Washington Streets
Oakland, California
Juan Lopez
415-273-3505

BRIEF PROJECT DESCRIPTION: The project will provide pre-employment training, vocational counseling, skills training, OJT contacts and job placement services to 120 mildly or moderately handicapped persons.

MAJOR GOALS AND OBJECTIVES: The goals of the project are to develop jobs and make placements for at least 70% of the persons served and to coordinate existing services for the target group so as to prevent duplication of effective agencies.

ORGANIZATION Inder contract with the State of California Department of Rehabilitation contracting agencies will provide supervision, coordination and overall responsibility for program implementation.

STAFFING: The staff consists of a program coordinator, 2 secretaries, 2 rehabilitation counselors, 2 job developers, and one case service assistant.

#### BUDGET:

Administration: \$ 32,000
Allowances: 67,638
Services: 118,675
Training: 181,487
\$400,000

RECRUITMENT PROCESS/CLIENT PROFILE:
Referrals are sought from all appropriate agencies and from CETA. There is open recruitment through radio and TV spots, pamphlets and program announcements.

ACTIVITIES: During assessment, the client is interviewed to discern the extent of the disability, need for support services, work and education history, career choice and motivation. Tests are administered as well. During orientation, which is conducted by CETA-EDD, clients are informed as to grievance procedures, payroll procedures,

#### PROJECT

Manpower Services Program for the Physically Handicapped 14th and Washington Streets Oakland, California Paul Tellez or Robert Bloom 415-273-3505

codes of conduct and attendance, avarlable services and civil rights. Services that are provided include pre-employment training-basic skills brushup, work world orientation, job search skills, personal appearance), job development, OJT in promising fields at \$3.00/hour or higher and classroom training in institutional . settings. Vocational training is obtained through individual referrals to training institutions. Personal counseling services are arranged elsewhere. The City provides support serwices including health care, child - care, and transportation stipends and -basic allowances. Employers are contacted at 30 and 60 day intervals.

OUTCOME TO DATE: No information available because site could not be contacted.

PROGRESS/PROBLEMS: No information available because site could not be confacted.

REPLICATION ISSUES: No information available because site could not be contacted.

DOCUMENTATION AVAILABLE: No information available because site could not be contacted.

DURATION OF GRANT: February 1, 1977 to Fil 17, 1978.



City of Los Angeles, Mayor's Office of Training and Job Development 207'S. Broadway Los Angeles, California Katny Schreiner 213-485-6512

BRIEF PROJECT DESCRIPTION: This program provides 45 OJT civil service slots for moderately to severely handicapped individuals. An employability plan is devised for each individual. An initial subsidized training period lasts from 3 to 9 months, during which time they receive classroom training in job skills as well as OJT.

MAJOR GOALS AND OBJECTIVES: To improve employment opportunities for the moderately to severely handicapped person by providing job training and job placement in the public sector. The primary goal is to have 35 persons placed in Civil Service entry level, jobs.

ORGANIZATION: The program operates out of the Mayor's Office for the Mandicapped. The OJT program is coordinated through this office in conjunction with the State Department of Rehabilitation, the Los Angeles Community College and the City of Los Angeles personnel department.

STAFFING: 1 project coordinator; 4 program counselor; 1 counselor/accountant; 1 clerk/stenographer.

BUDGET: \$301,983 - Total Title III

Administration: \$ 54,531
Participant Wages & Fringes: 214 87.
Training Materials: \$,500
Salaries: \$2,925
Services to Participants: 6,840

Title I - \$106,573 for supplement to participants wages and fringe benefits and administration wages and fringe benefits. In-kind contributions from City of Los Angeles: \$13,376.

RECRUITMENT PROCESS/CLIENT PROFILE:
Recruitment done through extensive outreach through the cooperating agencies, (i.e., DVR and the Community College), as well as through media announcements, and other agencies and organizations impacting on the handicapped. 41% black; 32% Chicano; 24% Anglo; 2% Asian, 76:24, men and women; 45:55 married and single.

ACTIVITIES: Intake consists of interviews. Previous tests, if available are provided by DVR counselors.

PRØJECT

Service to the Handicapped
City Hall, 200 N. Spring St., Room 2100
Los Angeles, California
Dexter Henderson
213-485-6334

A list of possible participants is made and then each time a job vacancy occurs, the supervisor selects from 5 or 6 most qualified candidates. Vocational training: the emphasis is on placement in the 45 OJT slots. Medical requirements are defined for each job through the use of a job audit. Medical evaluation conducted in relationship to job audit. Participants are permitted 2 years after placement to prepare for and pass the civil service test. Other services: attendant care, day care, transportation and health insurance are provided. Counseling is done in conjunction with the staff of DVR. In conjunction with the Community College District, a social skills class is provided as part of the OJT. The class is designed to increase their marketable skills and job-related performance skills.

OUTCOME TO DATE: As of April, 1977: 39 are being served; 3 completed training and transitioned into jobs.

PROGRESS/PROBLEMS: The program needs greater flexibility in the types of jobs which have been made available in order to expand the kinds of job opportunities. Additional evaluation techniques are needed to be able to match persons with jobs more successfully. Despite not having enough staff and unrealistic enrollment periods, progress has been made toward achieving goals.

REPLICATION ISSUES: Must have a commitment from Mayor or top city officials to generate support for and promote the program. Lesign can be replicated with the cooperation of city personnel and participating city departments. To be replicated, methods and procedures are dependent upon the specific civil service structure of the particular locality.

DOCUMENTATION AVAILABLE: A narrative description of this program as a model for employing handicapped persons in a civil service system will be available upon completion of the program.

DURATION OF GRANT: November 1, 1976 to October 31, 1977.

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City of Tacoma 930 Tacoma Avenue South Tacoma, Washington Ray E. Corpus, Jr. 206-593-4870

BRIEF PROJECT DESCRIPTION: HOPE is designed to meet the needs of severely disabled clients who generally have received training but have little or no work experience. This is a program of direct placement. 300 persons to be served.

MAJOR GOALS AND OBJECTIVES: Goals to provide jobs for 150 of the clients through services of counseling and assessment OJT, and Work Experience. Second goal is to utilize "Barriers to Employment Specialist" to identify and advocate for removal of architectural barriers in the community and industry to enable handicapped citizens to function more fully and easily.

ORGANIZATION: HOPE operated by prime sponsor and located in their office.

STAFFING: 1 project administrator (part-time); 1 program operations manager (full-time); 2 counselors (full-time); 1 job developer (full-time); 2 clerks.

#### BUDGET:

Administration:	\$ 20,000
Wages:	, 146,250
Fringe:	10,240
Training:	80,000
Services:	75,000
•	\$331,490

# RECRUITMENT PROCESS/CLIENT PROFILE:

Largest source of referrals are DVR, self-referrals, and CETA; all social service agencies in area send referrals as well. The majority of the clients have completed high school and some college.

ACTIVITIES: Intake utilizes a specially designed application form. There is a selective use of aptitude tests. 50 participants receive OJT with expectation of unsubsidized employment after 20 weeks. 50 participants receive work experience slots for up to 9 months at \$2.50/hour. All receive placement services. Other services: counseling available for all

#### **PROJECT**

H.O.P.E.

705 South 9th, Room 202 Tacoma, Washington Ms. Penny Zimmer Lewis

206-593-4870

clients with emphasis on employment related problems. A minimum of 2 follow-up contacts with clients placed in employment. Indirect follow-up at 30, 60, 90 day intervals and direct after 60 days.

OUTCOME TO DATE: 265 served, 13 OJT, 55 WEP, 6 jobs.

PROGRESS/PROBLEMS: Lack of emphasis on removal of barriers, not enough contact with group of employers. Late staff hiring led to late project start. Relatively few clients have chosen to take the Job Seeking Education classes. It has been difficult to find enough OJT employers.

REPLICATION ISSUES: Should be replicable by any prime sponsor with a Goodwill Industry program. Flexibility in the program enables payment of WE to vary according to occupation from minimum wage to \$3.93/hour.

DOCUMENTATION AVAILABLE: Standard . reporting forms.



- YOUTH

ERIC CALLIFORNIE PROVIDENCE OF SERVICE OF SE

New Haven Labor Market Area
Consortium
Office of Manpower, 161 Church St.
New Haven, Connecticut 06510
Thomas S.\*Corso
203-562-0151

BRIEF PROJECT DESCRIPTION: Project aims to create and upgrade primary job opportunities for youth (16-25) through area employer, low support-OJT contracts. Job upgrading contracts negotiated (maximum: \$1500) for youth presently employed—company lists vacated entry-level job openings with CETA Central Job Development Unit.

MAJOR GOALS AND OBJECTIVES: Project has two-fold goal: (1) to upgrade existing primary employment opportunities for employed youth; (2) to open up entry-level primary positions for local unemployed youth. Project objectives are: (1) to create 70% entry-level job slots through job upgrading; and (2) to create 30% entry-level slots through OJT contracting. 100 enrollees are to be placed in jobs.

ORGANIZATION: Project administered through CETA Central Job Development Unit which provides intake and referral services for all consortium job training activities. Upgrading and OJT is negotiated with local employers by job developers.

STAFFING: Two job developers in CETA Central Job Development Unit; one acts as a planner to monitor upgrading program.

#### BUDGET:

Administration:	\$ 16,000
Services:	24,500
Training - Upgrading Training:	37,500
Training - Low Support OJT:	122,000
	\$ 200,000

# RECRUITMENT PROCESS/CLIENT PROFILE:

Youth completing work-experience phases of ongoing youth programs are recruited. 60% are transfers from Title I programs. All clients are economically disadvantaged; 50% minority. 60% are male; 5% are 16-18 years of age; 65% are 18-22, 30% are 22-25. Clients qualify for the upgrading program, if they are in the lower 25% of the firm's pay

#### **PROJECT**

Youth Job Upgrading Program
161 Church St.
New Haven, Connecticut
Mr. Jim Begina
203-772-2270

ACTIVITIES: Work history, educational attainment and personal occupational goals documented through CETA Intake -Form and "511" card of the Employment Service. General Aptitude and Test Battery (English and Spanish); the Barett (measures reading and math abilities for Spanish youth) and the Self-Directed Search (English and Spanish) tests administered to prospective clients. Title I and III workexperience projects also used to assess participant potential. Counseling provided by Central Counseling Unit of prime sponsor. Within the Central Job Development Unit is a Follow-Up Unit which tracks and verifies placements on a 30-60 day basis.

OUTCOME TO DATE: Two upgrading controls negotiated with two entry level slots created. Four potential placements.

PROGRESS/PROBLEMS: Program didn't start until January because towns surrounding New Haven involved in the project questioned job allocation policy. No placements yet because area firms slow in responding to job upgrading incentives.

REPLICATION ISSUES: Better advance planning would enhance program replication (i.e., contact firms where workers retiring, turnover rapid and where there is room to upgrade). Upgrading approach opens up additional entry-level primary jobs for youth-fa major break through for local manpower planning.

DOCUMENTATION AVAILABLE: Standard reporting forms.

Broome County Manpower Planning
Services
Broome County Office Building
Government Plaza
Binghamton, New York
Timothy Grippen
607-772-2853\*

BRIEF PROJECT DESCRIPTION: This program offers an intensive 1 week vocational and aptitude assessment of clients, and then places youths, depending upon interest, in an 11 week vocational training experience, 5 days a week, 7 hours daily. Upon completion, they enter unsubsidized work experiences.

MAJOR GOALS AND OBJECTIVES: To provide exposure to work areas and skill training as well as general career awareness education, personal and vocational counseling and placement to out of school youth 16-21 years (high school dropouts and graduates). The goal is to serve 160 youths during the course of the year, and have them enter a 12 week period of unsubsidized employment.

ORGANIZATION: Run by the Divison of Continuing Education of the Broome-Tioga Board of Cooperative Educational Services (BOCES) BOCES runs other CETA Title I programs as well.

STAFFING: These staff are Title III funded: 1 placement development specialist: 1 career education instructor, 1 counselor, 2 instructional assistants (1 full-time, 1 part-time). The interim program coordinator is currently funded by another BOCES administrative program. Other staff are available to the program from CETA Title I.

## **BUDGET:**

Administration: \$ 40,740.93
Allowances: 137,530.00
Training: 55,947.50
Services: 39,024.90
• \$273,243.33

# RECRUITMENT PROCESS/CLIENT PROFILE:

New York State Employment Service refers all clients to the program.

Limited outreach has been done to other youth oriented community agencies.

Client profile: 38 male; 36 female.

Median age 18.5; median grade of school attended 10.5; median reported income

# PROJECT

Youth Employment Development Program
Division of Continuing Education, BOCES
P.O. Box 1450
Binghamton, New York
Ann Smith
607-798-7801

ACTIVITIES: New York State Employment Agency screens and administers General. Aptitude Test Battery. Youth Employment Division counselors during first week administer California Achievement, Differential Aptitude Test, short form test of academic achievement, KUDER occupational interest survey, Chicago, nonverbal examinations as well as various personality indicator tests. Training in oil burner heating technician, air conditioning and refrigeration repair, welding combination, food service, clerical, basic electronics, building maintenance and nurses aide/ orderly is 11 weeks; 5 days a week. .. Academic tutoring is available as well. as continued career education. placement in unsubsidized work experlences is provided by the placement specialist. Other services and ... as provided by CETA Title I. Follow-up of client by phone at 30, 60, 90 day. intervals.

QUTCOME TO DATE: As of July 13, 74 served thus far; 67 completed training, or left training.

PROGRESS/PROBLEMS: Program did not start until January, 1977. Consequently, some groups of participants have had to overlap each other in the vocational training courses. New York State Employment Service has not referred sufficient numbers of youth so they are having difficulties in meeting their goals..

REPLICATION ISSUES: Replication should be easy where classroom vocational training is available.

DOCUMENTATION AVAILABLE: final report will be available.

DURATION OF GRANT: October 1, 1977/ to September 30, 1977.

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Georgia Department of Labor Employment Security Agency 501 Pollian St., SW, Atlanta, Georgia Ennis Quinn 404-656-5570

BRIEF PROJECT DESCRIPTION: The project provides remedial education. High school equivalency training, skills training, skills training, placement and employment opportunities. for rural youths.

MAJOR GOALS AND OBJECTIVES: The goals of the project will provide remedial education and technical training for 100 Georgia youths to increase by 50 the number of competent farm and equipment operators and to maximize the potential of 25 center participants in securing year round employment in agri-business.

ORGANIZATION: The Georgia Employment Security Office coordinates and administers all activities of the project. Abraham Baldwin Agricultural College, as a subgrantee, provides training materials and support services for the project.

STAFFING: Staff working full-time on the Rural Skills Center include a project director, program coordinator, assistant coordinator, 4 instructors, and 2 part-time secretaries. The Georgia Department of Labor provides a full-time unit supervisor and a part-time statistical clerk, fiscal clerk and rural program supervisor.

# BUDGET:

Administration: \$80,000 .Training: 107,338 Services: 212,662 \$400,000

# RECRUITMENT PROCESS/CLIENT PROFILE:

90% of the clients are recruited by the Georgia DOL; 5% by radio and TV spots, newspaper articles, word of mouth, booths at the farm show and brochures and 5% by school counselors. The Department of Labor in Atlanta sends letters to local employment securities offices. 50% of the clients come from an agricultural background. They have had higher educational backgrounds than expected.

PROJECT
Rural Skil'ls Center
P.O. Box 8 ABAC Center
Tifton, Georgia

Jesse Chamblers 912-386-3535

ACTIVITIES: Participants are assessed based on general interest, past work experience, formal educational attainment and occupational aptitude patterns. The Gare Adult Basic Learning Test is administered. The project provides classroom training, job development and job placement services. Personal counseling, health care and other supportive services will be arranged with local agency delivery systems. Follow-up contacts will be made with a participants and employers to determine results and satisfaction. A second. placement will be made if the first placement provés unsatisfactory.

OUTCOME TO DATE: 70 clients have been served as of May, 1977. 26 have. completed training and 11 have been placed in jobs.

PROGRESS/PROBLEMS: Project does its own screening. The project director indicated that the project was understaffed. Some of the clients have discipling-control problems.

REPLICATION ISSUES: The project requires heavy farm equipment and parts and highly specialized instructors in equipment maintenance and operation.

DOCUMENTATION AVAILABLE: Monthly progress reports are drafted to track project activities. Mid-quarter and quarterly evaluations of students are also undertaken.

DURATION OF GRANT: January 1, 1977 to December 31, 1977.

#### PROJECT

Manpower and Planning Councile 315 Haven Street, Clearwater, FL Wanda Adams and Jim Carroll 813-448-3741

BRIEF PROJECT DESCRIPTION: Job readiness workshops, individualized vocational counseling and planning, placement and OJT to probationers 16-21. Claments must first participate in a 2-week career assessment workshop. Vocational training in audiovisual aide work and in job development.

MAJOR GOALS AND OBJECTIVES: Develop realistic vocational aspirations, increase employability, increase willingness of employers to hire such youth, generate community sensitivity to impediments faced by clients, aid probation efforts by providing vocational service. Expect to serve 430 clients.

ORGANIZATION: VAC is part of the Juvenile Services Program which is funded under CETA Title I. JSP Director provides overall supervision to VAC. JSP Board of Directors provides overall policy guidance.

STAFFING: 1 project director (JSP)
part-time; 1 project coordinator, 1
payroll clerk, 2 orientation specialists,
3 vocational specialists, 1 job developer,
1 screener/recpetionist, all full-time.

#### BUDGET:

Administration: \$.21,395
Allowances: 97,061
Wages & Fringes: 42,800
Training: 30,000
Services: 127,505,
\$318,761

RECRUITMENT PROCESS/CLIENT PROFILE:
Project staff met with juvenile and
adult probation staff to inform of
VAC's services. Probation officers
refer clients. Approximately 80% are
male, average age is 18, 50% black; 40%
function below 5th grade level; most
are repeat offenders.

ACTIVITIES: Basic designaphic and employment data gathered at enrollment. During career assessment workshop, aptitude, vocational, interest and personality tests administered.

# • PRIME SPONSOR

Vocational Assistance Center
3435 1st Avenue, S., St. Petersburg, FL
Peter Parrado
813-821-2443

30-nøur workshop in a 2-week period covers career decision-making concepts job development, interviewing techniques, and employer expectations. Employability profiles and individual career plans . are developed for each participant. Vocational counseling and support services provided after completion. OJT slots developed and paid for by project. VAC also providés in-house OJT, audiovisuals, and job development. Day care, health care and other social services through Department of Social and Economic Services. - GED program is available through local'school system and Valprovides funds for transportation, tools, union dues, etc. Once client in OJT or placed in job, vocational counselors contact both emplayer and employee weekly. Efforts made to "sensitize" employer to offender's problem and background.

OUTCOME TO DATE: 265 served as of May, 1977; 187 completed training; 38 placed; 35 in work experience slots; 18 in OJT; 3 have left jobs.

PROGRESS/PROBLEMS: Bicycle repair program cancelled because many clients did not have basic aptitude and others weren't interested, Problems getting enough referrals. Referred probationers have had serious criminal records and often minimal reading and writing skills. Service period has been lengthened to deal with these special needs.

REPLICATION ISSUES: Should be able to be replicated by prime sponsors having staff with experience working with offenders.

DOCUMENTATION AVAILABLE: Project plans to produce a manual and to document data on job placement and retention rates.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.

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# PRIME SPONSOR City of Cincinnati, Manpower Services Division 801 Linn Street Cincinnati, Ohio Henry L. Christmon, Executive Director 513-352-3436

BRIEF PROJECT DESCRIPTION: Project places and finds employment for in-school delinquent youth, 16-17 years of age, in local public or nonprofit organizations. Job counseling and social support services provided. Project aims to give anti-social youth meaningful work, experience and increase their future employability.

MAJOR GOALS AND OBJECTIVES: To give work experience to 120 mm-school, deliminent youth in local, nonprofit or public institutions; provide clients with individual, group counseling, transportation and cultural enrichment. To prevent 110 PEPSY participants from the further contact with Juvenile Court; to reduce number of joveniles processed by the Court by 10%; and to place 75% of PEPSY 18 year old enrollees or high school graduates in unsubsidized employment.

ORGANIZATION: Manpowen Services
Division Intake Unit responsible for
PEPSY fund disbursement, program,
monitoring and evaluation. The Citizen's
Committee for Youth (CCY) works with
the Intake Unit and subcontracts PEPSY
program services.

STAFFING; One full-time project coordinator. One full-time job developer 5 full-time counselors. One part-time project consultant.

#### BUDGET:

Administration: \$ 61,384
Wages (clients): 244,260
Fringe: 17,269
Services: 68,791
\$391,668

RECRUITMENT PROCESS/CLIENT PROFILE:
Réferals are accépted from Intake
Unit Board of Education, Community
Act Commission, Onto Bureau of
Employment Services and other community
organizations. Clients are 16-17 years
of age, residents of Cincinnati, meet
OEO poverty guidelines, are in or
returning to school within 30 days and
are referrals from the Cincinnati
Livenile Court Maison Program. 70%

#### PROJECT

Preparation & Employment Program for Special Youth (PERSY)
2147 Central Avenue
Cincinnation Ohio
Horace Bradley, Project Director,
513-381-3425

ACTIVITIES: All testing and demographic information gathering done by Intake Unit. Tests administered include: Beta (Nonverbal IQ Test), Cincinnati Career Selection System, California M Reading, Language and Arithmetic Skills Tests. 'Formal testing is followed by counselor-client intake interview. OJT, job development and placement rapordinatęd by PEPSY counselors and job developens: Cther services provided include counseling diagnostic, juvenile therapy groups and programs, counselor. training programs), transportation and cultural enrichment. Follow-up is being established.

OUTCOME TO DATE: 2000 youth have been screened with 1000 found eligible for the program. 200-225 have been served with an additional 50 to be processed, 270 clients projected to be served this year. 20 clients have been placed in jobs. 15 in nonsubsidized slots and 5 in subsidized positions. All 20 still at first placement.

PROGRESS/PROBLEMS: Hard getting started because many clients do not meet DOL eligibility criteria. Other referral networks have been sought. Problems associated with late funding and the court referral process also impede program progress.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Grying workshop in Bloomington, Indiana for National Youth Workers Conference, June 30-July 3, 1977.

DURATION OF GRANT: , October, 1, 1976 to September 30, 1977.

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Portage County Commissioners
Portage County Courthouse
203 W. Main St., Ravenna, Ohio
Jack Fowler
216-297-5741

PROJECT
Job Teams Program
150 North Chestnut
Ravenna, Ohio
Erik Thompson, General Administrator
216-297-5531

BRIEF PROJECT DESCRIPTION: Experimental youth program for high school dropouts, desagned to improve their job attendance by creating work teams for manual labor modeled on athretic team competition. Program includes participants in a control group of noncompetitive teams.

MAJOR COALS AND OBJECTIVES: To attain an average attendance rate of 86.8, in 6 months for experimental group, or significantly higher than a control group of participant youth.

ORGANIZATION: Prime sponsor operates program with no subcontracts, but 3. staff are full-time on this project. Project's General Administrator exercises considerable autonomy.

STAFFING: All staff hired for the program: general administrator, 2 clerical assistants, 4 counselors, specially trained under this grant for experimental group, and 4 supervisors for control group.

#### BUDGET:

Administration: \$ 34,521
Participant Wages: 159,681
Fringe Benefits: 42,709
Services: 124,275
\$361,186

RECRUITMENT PROCESS/CLIENT PROFILE:
Until recently, general administrator
personally recruited participants; now
must use employment service for intake.
Participants are 16-21, high school
dropouts, including 50% women. "Reverse
creaming" puts youth with greatest
difficulties in control group.

ACTIVITIES: Assessment of records, interview and selection by general administrator. Medical exam required. Up to six months in PSE employment as laborer with no classroom component, followed by placement in other CETA slots. Coaches supply day to day counseling, CETA and staff supply

crisis intervention services. Both experimental and control groups get compensatory days off. A newsletter is published and award dinners are held. Successful program graduates will be compared for attendance and termination rates against comparable youth.

OUTCOME TO DATE: Of 53 participants in program up to May 1977, 12 have found PSE slots elsewhere, as planned, and 3 are in unsubsidized employment. 7 have dropped out or been terminated for various reasons.

PROGRESS/PROBLEMS: Problem attracting enough women; so will accept all women.

REPLICATION ISSUES: Requires a minimum of resources, but excellent, very dedicated staff.

DOCUMENTATION AVAILABLE: Publicity informational brochures, participant newsletters are available.



Cameron County
Gounty Counthouse
Brownsville, Texas
R.A. Ramon
512-546-2533

services as needed.

project will provide 200 educationally and economically disadvantaged youth (potential in-school dropouts and dropouts ages 16-21) with comprehensive employment and training assistance and service including classroom training, OJT, work experience, job development,

tutoring, counseling and other support

MAJOR GOALS AND OBJECTIVES: The quantitative goals are to provide OJT for 50 youths for 20 hours per week at \$2.30 an hour. Another 160 clients are to receive youth training and occupational development for 20 hours a week for 36 weeks.

ORGANIZATION: This is a prime sponsor administered program.

STAFFING: The project is staffed by a project director and at least 5 courselor/teachers.

# BUDGET:

Administration: \$ 36,500 Wages: 112,700 Fringe Behefits: 8,847 Training: 89,525 Services: 39,074 \$286,646

RECRUITMENT PROCESS/CLIENT PROFILE:

Chients are referred from local schools and the Texas Employment Commission. The project does its own recruitment as well. Clients have been 69 males and 112 females. 145 have been under 18 and 6 have been 19-21. 180 of the clients are in grades 9-11. 178 are Spanish American. 86 receive poverty assistance.

ACTIVITIES: Applicants are interviewed by a counselor/teacher regarding work history, educational attainment, degree of success in school and in personal occupational goals. Based on

#### PROJECT .

Demonstration Comprehensive Youth
Training Program
1156 East Elizabeth, #304
Brownsville, Texas
Richard Evangelou
512-542-4351

this and school files, the interests of participants are determined and substantiated in aptitude tests. The project provides classroom training, OJT, job development, job placement and work experience. Other services include child care, health care, tutoring in academic work and the provision of transportation allowances. An employer evaluates the client at least once a month. Staff visit training sites at least once a week.

OUTCOME TO DATE: 181 clients have been served. Of these 3 have been placed in jobs.

PROGRESS/PROBLEMS: The funding was late which made it difficult to coordinate with students' timetables. In addition, the business community has been slow in providing OJT position.

REPLICATION ISSUES: Can be replicated by any prime sponsor.

DOCUMENTATION AVAILABLE: There all be approject report.



PRIME SPONSOR City of New Orleans, Mayor's Office 1300 Perdido Street New Orleans, Louisiana Emmett S. Moten, Jr. 504-586-4495

BRIEF PROJECT DESCRIPTION: Proposet; provides job development, job pagement, OJT, counseling, and social support services to 325 disadvantaged, youth to improve their future employabil.

MAJOR GOALS AND OBJECTIVES: Provide income and work incentives to local youth by reducing barriers to gainful employment; provide access to area resources; increase clients' emp yabilorallity by offering skell training, selfimage and job preparedness programs; rncrease local job opportunities through job and economic development and by changing employer attitudes.

\*ORGANIZATION: Project is a component of Office of Manpower and Economic Development Management System (OMED). Director of OMED responsible for program monitoring and evaluation.

STAFFING: 1 youth development coordinator; 1 assistant to the youth advocate to business; 2 counselors; 2 teacher/ counselors; all are full-time staff.

## BUDGET:

Administration: \$ 73,846 . Allowances: 119,600 Staff Wages .63, 312 'Fringe: ∴8, 331 Training: 61,833 Services: 44,308 \$369,230

# RECRUITMENT PROCESS/CLIENT PROFILE:

Local community agencies, te.g., Department of Employment Security, Youth Service Bureau Probation Department, etc.) refer potential clients to Manpower Assistance Center (MAC) whichdetermines client eligibility. Eligible referrals are enrolled in the Youth Development Program. Cliénts are disadvantaged, 16-21 and not in school ,full-time. Average participant age is 17; 40% juvenile offenders, 20% married, 95% minority

**PROJECT** Youth Development Program · 1300 Perdido Street New Orleans, Louisiana Marris Jeff 504-586-4212

ACTIVITIES: Youth Development Center Counselor assesses individual through interviews (job preferences, aspirations, skill levels, educational background, attitudes, self-image) and aptitude tests. A comprehensive employability program is developed for and with the client. Lead-up Program for 16-17 year olds. School program lasts six, months and prepares youth for employment in skilled crafts, health services. Curriculum based on Job preparedness and personal skills. Internship/Work Experience is crafts and health service OJT for 16-17 year olds, last six months of training. Vocational Readiness Program is for 18-21 year olds and is a 7 week job preparedness course with · classroom training and OJT. Counseling and extensive support services (health care, mental héalth, legal aid, transportation, day care, food stamps and rencome maintenance referrals). No follow-up.

OUTCOME TO DATE: 189 clients served as of May, 1977. 5 placed in jobs, completed training, 5 are still at first placement.

PROGRESS/PROBLEMS: Had to rewrite original grant. The goal of the new grant is to place 200 plus clients in a job readiness environment with an 8. month operating period. The OUT component was propped. Project director feels 8 months is too short and should be extended to 12 months.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: • Standard reporting forms.

Governor of New Mexico P.Q. Box 4218 Santa Fe, New Mexico Benny E. Sanchez 505-827-3111

BRIEF PROJECT DESCRIPTION: The project will provide training in specific markerable skills, OJT, job development, a full-range of counseling, and other support services to 120 "most in need" unemployed youth (ages 16-21) in New Mexico.

MAJOR GOALS AND OBJECTIVES: The target goal is to place 60% of the clients (72) in unsubsidized employment. This will help to create a sense of competency, usefulness, belongingness, and power to the clients served.

ORGANIZATION: A state agency, the New Mexico Committee on Children and Youth (CCY) are subcontractors to the prime sponsor. The Governor's Office of Employment and Training (PS) monitors the project.

STAFFING: A project director and 7 youth placement agents are directly employed by the project. Additional staff including 4 area coordinators and a children services system coordinator will be utilized though not directly employed through Title III funds.

#### BUDGET:

Administration: \$ 38,052
Wages: 198,240
Fringe Benefits: 18,416
Services: 114,522
\$369,230

RECRUITMENT PROCESS/CLIENT PROFILE: Clients are referred by the Employment Securities Commission, CCY, social services agencies and probate court. Others walk in. Thus far, the average age has been 17. 60% are Chicanos and 80% are returning to school.

ACTIVITIES: Intake desting is done by the Employment Securities Commission to identify attitudinal problems, reading and language barriers, physical or mental handicaps. An Employee Development Plan designed.

ROJECT

Balance of State Title III Program 604 Mountain Road, N.E.
Albuquerque, New Mexico,
Art Armijo
505-842-3049

Vocational Training: basic and occupational education are provided. In addition, OUT slots, job placement positions are vigorously pursued. Other services: clients receive 1-6. hours counseling a week. Other support services are available from other funding sources (CETA Title I).

Follow-up is performed in any systematic manner.

OUTCOME TO DATE: As of May, 1977, 114 clients have been served. 80 have completed training and 32 have been placed in full-time jobs.

PROGRESS/PROBLEMS: Quantitative goals are pretty much on target. The, main problem has been that the clrents want part-time jobs and the business community wants to provide full-time emloyment.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: A project report of the available.



City of Springfield, Missouri Human Resources Department 299 E. Commercial Springfield, Missouri Chet Dixon, Director 417-862-0784

BRIEF PROJECT DESCRIPTION: Program uses team counseling toncept to foster attitudinal and behavioral change among 200 financially disadvantaged youth. (14-18) by providing educational readiness, vocational and interpersonal counseling, transportation and other social support services.

MAJOR GOALS AND OBJECTIVES: To develop a model manpower development program to help potential school dropouts deal with their attitudes toward school, society and self that form barriers to achievement. The major goal is to provide youngsters with adequate vocational, educational and guidance counseling to complete their secondary education.

ORGANIZATION: The Human Resources Department administers the program through the City Offices.

STAFFING: Program operations director (full-time); 3 youth counselors (full-time); 3 tutors (part-time) 1 training and education coordinator; 1 clerk typist; 1 counselor (control group part-time).

# BUDGÉT:

Addinistration: \$ 14,292
Wages: 72,133,
Fringe Benefits: 5,773
Services: 58,137
\$150,335

# RECRUITMENT PROCESS/CLIENT PROFILE:

Division of Family Services and school system major referral sources. Program eligibility determined by 41 item matrix. Clients are financially disadvantaged, 61% male, majority white, in 9th and 10th grade. Most from single parent homes with unemployed parent and average family size of

#### PROJECT

City of Springfield, Missouri Human Resources Department ,830 N. Boonville Springfield, Missouri Mary Schaeter 417-862-0784 x 43

ACTIVITIES: Intake: team develops 3 ın-depth profiles: psychological, edutational and vocational. Profiles determine major area of need. Vocational training: academic and work experiences divided into 3 levels according to client needs. Academic and paraprofessional tutoring! .Clients generally have, 2 hours counseling and 5 hours work experience per week. Graduating seniors are placed in jobs with supplemental vocational education courses. . Other services: counseling - behavior. modification, group and individual, educational and vocational guidance. Personal services provided by part-time educational counselors: emergency transportation, physical examinations, emergency child care; food and housing. Follow-up: continuous program monitoring; analysis and evaluation. Data gathered on school attendance, dropout rate, grade point average for control and experimental groups. Work experiences evaluated from employer's perspectives. Post-testing on reading skills.

OUTCOME TO DATE: As of June, 198 clients served in work experience, training and counseling groups.

PROGRESS/PROBLEMS: No problems so far.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms. Handbook on replication and report on experimental design will, be available August 31, 1977.

DURATION OF GRANT: September 3, 1976 to September 2, 1977.

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St. Louis Department of Human Resources
555 S. Brentwood Boulevard
Clayton, Missouri
Peggy Smith
314-889-2167

BRIEF PROJECT DESCRIPTION: Project is designed to hire and train 10 youth to serve as youth job and career developers. These youth are placed in Employment Service (ES) offices to provide vocational and personal counseling to local wouth.

MAJOR GOALS AND OBJECTIVES: Train 10 youth in job development and placement techniques; assign them to Missouri State Employment Service to provide employment services to 3300 youth (16-21); to provide career information to county youth by personal appearances at job fairs, high schools, fraternal organizations, etc.

ORGANIZATION: Project administered by the Department of Human Resourcés which is responsible for funds disbursement, program monitoring and evaluation.

STAFFING: Coordinator of Youth Brograms (part-time).

# BUDGET:

Administration: \$ 15,600 Wages (clients): 71,500 Fringe Benefits: 10,500 Training: 6,000 \$103,600

# RECRUITMENT PROCESS/CLIENT PROFILE:

Four area offices of Missouri Employment Service refer youth to Department of Human Resources. Youth Career Specialists. are 16-21, unemployed or underemployed, possess high school diploma, GED, or some college, 3 male and 2 minority.

ACTIVITES: Missouri Employment Service conducted two week training program for youth job developers. Classroom training in interviewing techniques, job development and placement skills, communication skills, small group dynamics; forms and procedures provided by Missouri ES for 2 week classroom training session with follow-up workshops. Youth career developers do employment service and

# PROJECT

Youth Career Development Project 555 S. Brentwood Boulevard Clayton, Missouri Peggy Smith 314-889-2167

outreach work, attend job fairs, send letter to prospective youth employers and recruit youth for jobs. Program coordinator holds follow-up sessions every two weeks with youth career developers to discuss progress/problems, develop outreach activities, etc.

OUTCOME TO DATE: 9 youth career developers have served 1497 youth seeking employment; 345 were placed in jobs and 597 terminated.

RROGRESS/PROBLEMS: Youth career developers were terminating clients too fast. Program coordinator intervened and encouraged career developers to wait before client termination. Human resources wants career developers to do outreach; ES expects career developers in office at all times; The job is not fully defined and clarified.

REPLICATION ISSUES: Agency must agree to take on young career developers. Career developer, job duties must be clearly defined.

DOCUMENTATION AVAILABLE: Standard feporting forms

DURATION OF GRANT: September 3, 1976 to September 2, 1977.



Pueblo County Manpower Administration 720 North Main Street, Suite 320 Pueblo, Colorado John Romaro 303-543-2951

BRIEF PROJECT DESCRIPTION: Project employs 34 economically disadvantaged youth on a part-time basis as part of a work experience or OJT component.

MAJOR GOALS AND OBJECTIVES: Project aims to provide youth with part-time jobs in the public sector, OJT in the private sector, income and career development counseling to enhance clients' future and present employability with participating employers.

ORGANIZATION: The Pueblo County Manpower Administration runs the project out of its Client Services Division.

STAFFING: 1 full-time program coordinator; 1 full-time counselor and job development specialist.

## BUDGET:

Administration: \$ 4,205 Allowances: 7,791 Wages: 30,183 Fringes: 1,810 Training: 2,797 Services: 10,189 \$56,975

RECRUITMENT PROCESS/CLIENT PROFILE:

Referrals are from 1976 Summer Youth Program. 40% males; 75% Spanish. surnamed, 20% Anglo. All are high school seniors who have maintained a "C" average and meet CETA Title III requirements. Parent approval required for program participation.

ACTIVITIES: Vocational and general aptitude tests administered with summer counselors and program coordinator making final selection. OJT in private sector: work experience in public sector—cooperative employers selected (clients find jobs as records clerks, teachers aides, health ward aides, administrative aides, dietary workers) and clients placed. Attempts made to a place those not retained afterwards

PROJECT\*

Youth Employment Pilot Project
720 North Main Street, Suite 320
Pueblo, Colorado
Rudy Krasovac
.303-543-2951

by employers or not wishing to continue their education through efforts of Employment Service and Job Develoment of Career development sessions held twice monthly which parallel those of Title I and II and for which participants are paid. There are field trips to four companies. Monthly assessment of students; student assessments of jobs and program; required DOL reports and survey to assess participant benefits.

OUTCOME TO DATE: 34 clients served; 9 completed training (2 negative terminations).

PROGRESS/PROBLEMS: Recession made OJT placement difficult. Revised program placement and training objectives: all-clients go through job preparation before OJT and work experience. Problem coordinating program with school schedules.

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Program handbook will be available.

Jefferson County CETA Administration 8790 West Colfax Lakewood, Colorado Edward Brantz 203-232-8020 PROJECT
Youth Employment Project
8790 West Colfax.
Lakewood, Colorado
Henry F. Barr, Coordinator
203-232-8020

BRIEF PROJECT DESCRIPTION: Special services to economically disadvantaged youths who are entering the labor force at a competitive disadvantage. Only 16-18 year old youth are now being served.

MAJOR GOALS AND OBJECTIVES: To provide intensive manpower services to eligible youth in order to familiarize youth with world of work; provide a stable, positive work experience; impart job skills, vocational training and remedial education; place 110 youth in permanent, unsubsidized jobs; provide post-placement services to ensure youth in labor force for 30 days.

ORGANIZATION: Program development responsibility of program administration division of CETA prime sponsor.

Referrals from many community agencies.

STAFFING: One program administrator, full-time; 2 career guidance counselors, full-time; secretary; student volunteers.

BUDGET: -

Administration: \$ 26,332
Allowances: 5,000
Wages & Fringes 43,327
Training: 30,242
Service 35,604
\$140,505

RECRUITMENT PROCESS/CLIENT PROFILE:
Referrals from agencies: Title I
eligibility standards. Clients: 13%
in school, 30% Department of Corrections,
55% dropouts, 69% white, 2 black, 2
Native American; 15 Spanish American; 2
others served.

ACTIVITIES: Multidimensional assess: ment: job placement decision based on pertinent counseling reports, work records, school records, aptitude tests, and attitudes expressed in personal interviews with career counselor. Use of Singer career development package. Classroom training/education;

Out, job development, job placement, work experience. Other services include counseling (in every form), wilderness experience program, transportation, medical care, day care. Follow-up: 30 days after youth placed in unsubsidized job with particular stress on 1st weeks of employment when adjustment to work setting is most crucial.

OUTCOME TO DATE: As of June, 90 clients served. 37 currently enrolled. 32 placed or otherwise employed. 8 other positive, 14 negative.

PROGRESS/PROBLEMS: Required change of age in clients served (from 16-21 age group to 16-18) narder to place younger people in OJT. Higher illiteracy than expected. Transportation a problem. Goal achievement ahead of schedule.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Final report. Possible future handbook.



Alameda County Training & Employment Board
22738 Mission Boulevard
Hayward, California
Suren Dutia
415-881-6077

BRIEF PROJECT DESCRIPTION: This project provides vocational and prerequisite as it training in conjunction with drug counseling to youth
16-21 years old, poly drug users.
Motivational counselor offers intense career planning and counseling while
Project Eden counselors address all drug issues. Concurrently clients may attend classroom training in basic education and GED, prior to or concurrent with a work experience vocational training placement for 6 months.

MAJOR GOALS AND OBJECTIVES: To enhance the employability of participants, lead to employment opportunities and assist participants in becoming economically self-sufficient. Goal is job placement of 11 of 45 participants. With 18 other positive terminations.

ORGANIZATION: Alameda County Youth Program subcontracts from Alameda County Training and Employment Board to manage the project. It works closely with Project Eden's counselors who contribute in-kind services.

STAFFING: 1 motivational counselor (full-time); 1 clerical intake worker (part-time); 5% director's time, 11.7% job developer; 50% payroll clerk.

# BUDGET:

Administration:		_	\$ 16,124
Training:		7	7,828
Services:			37,131
Wages:			23,400
Fringe: A	•	, •	<b>80</b> 0
Allowances:	. •		35,100
		•	\$120,385
`			

RECRUITMENT PROCESS/CLIENT PROFILE:
Project Eden, a community based drug counseling program recruits through its crises operation and counseling program. Of 33 clients served, 15 are women, 25 Spanish surnamed, 2 black, 11 public assistance recipients. Most are high school dropouts, and Chicanos.

# PROJECT

Alameda County Youth Program
County Program for Poly Drug Using Youth
401 Broadway
Oakland, California
Ms. Lin Falk
415-874-7622

ACTIVITIES: Intake by motivational counselor at the Alameda County Youth Program to determine eligibility and sultability. Eligibility follows regular CETA guidelines and individual must 🌬 a nonopiate polydrug user. Vocational counseling provided by ACYP, referrals and drug counseling by Project Eden, basic education classes, work experience in skill area of choice and availability. Other services: supportive health, day care and transpor-. tation reimbursement are available. Follow-up: all positive terminations will be contacted at 30, 90, 180 and 270 day intervals.

OUTCOME TO DATE: 32 served, 1 placed in job, as of June, 1977.

PROGRESS/PROBLEMS: Contract did \*not begin until January, 1977. They are requesting continued funding.

REPLICATION ISSUES: Should be replicable by any prime sponsor where the need exists and a drug counseling program is available.

DOCUMENT ON AVAILABLE: A final report will available.

DURATION OF GRANT: November 1, 1976 to October 31, 1977.

Office of Human Resources
Honolulu Job Resource Center
79 South Nimitz Highway
Honolulu, Hawaii
Theresa Chun, Administrator
808-523-4541

BRIEF PROJECT DESCRIPTION: During a 90 day contractual period, high school dropouts and potential dropouts (14-21) are provided educational and employability services: youth counseling, work experience; OJT and a GED (if necessary). When program ends, clients referred to local social service agencies of Title I programs.

MAJOR GOALS AND OBJECTIVES: To combat three youth employability problems—lack of high school diploma, lack of work experience and youth alienation. Objectives are to develop incentives to keep potential dropouts in school; provide counseling, work experience and methods to obtain GED to dropouts; and, provide a work readiness program.

ORGANIZATION: Administered by Office of Human Resources, City and County of Honolulu which is responsible for funds disbursement, program monitoring and evaluation.

STAFFING: 1 program coordinator; 3
counselors; 1 accountant;

#### BUDGET: 1

Administration;	\$ 22, 283 171, 072
Wages:	<b>171,</b> 072
Fringe Benefits:	6,099
Training;	22,810
Services	_37,736
	\$260,000

# RECRUITMENT PROCESS/CLIENT PROFILE:

Local schools and youth service agencies refer potential clients to program. Participants must be disadvantaged, dropouts or potential dropouts. 65% male; 60% 18 and under.

ACTIVITIES: Intake: Most referrals tested by other agencies or schools. Occasionally, clients take California Achievement or GATB. Selection done by Honolulu Job Resources Center with. Title I forms used to discrimine program eligibility. Vocational counseling is

#### PROJECT

Youth Employability Program
79 South Nimitz Highway
Honolulu, Hawaii
Robert Zimmerman, Coordinator
808-523-4101

provided. Clients placed in subsidited jobs or referred to Honolulu Community College to obtain GD. Before client termination, counselor develops a future employment goal program for each participant. Other services: supportive Title I programs and services are available including day care, medical and legal assistance, etc. 180 day follow-up.

OUTCOME TO DATE: 250 clients served with 6 placed in unsubsidized jobs.

PROGRESS/PROBLEMS: Hard to find "sympathetic" employers to hire youth in jobs, even when subsidized.

REPLICATION ISSUES: Should be replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms with final report.



PRIME PONSOR
Pierce County Manpower
2401 South 35th Street
Tacoma, Washington
Ms. Frances Herrick
206-593-4940

BRIEF PROJECT DESCRIPTION: 5 career guidance counselors work in County Youth Service Centers to provide counselingward information to under/ unemployed youth (including high school s dropouts) regarding opportunities and needs of area work world. Dropouts and potential school dropouts are a special target group and receive assistance with high school completion. Counselors develop a career profile, arrange work experience opportunities for economically disadvantaged youth, make referrals to vocational and other post secondary educational programs, and develop relations with local employers for potential job placements. .

MAJOR GOALS AND OBJECTIVES: To provide highly visible work experience programs aimed at enhancing employability. To provide the community with services they might not ordinarily afford. To provide career guidance and direction for the segment of youth most likely to be forgotten by society.

ORGANIZATION: The Pierce County, Washington, Prime Sponsor operates the program. The Prime Sponsor provides payroll and support services, backup for CETA eligible participants and other manpower services such as placement and referral to other CETA programs. Youth services centers provide space to career guidance counselors and to participants.

STAFFING: 1 project manager, 1 clerk assistant, 5 guidance counselors, all full-time.

#### BUDGET:

ERIC

Administration: \$ 35,214

Services to

Participants: 91,86

(includes counselor wages)

Participant Wages &

Benefits:

 $\frac{272,923}{400,000}$ 

# RECRUITMENT PROFILE:

Peterrals are from juvenile courts, peers, youth centers, school counselors, and administrators. Most enrollees are 16-18 years old, in school or without a high school diploma. About 50% are 50% female.

PROJECT

Youth Career Guidance Program 2001 South 35th Street Coma, Washington

Ms. Jan Felt 206-593-4940

ACTIVITIES: Evaluations based on school and work records, personal and family intermews. Work experience job slots are developed by joint efforts of program staff and local nonprofit and governmental agendies. Wages are \$2.30/hour with emphasis on developing experience and building self-esteem, rather than on skills training. Counseling is the backbone of the project -- from development of needs and career profule to referral to support agencies and manpower services. Support services are for emergéncy medical/ dental care, transportation to job/site interviews, registration fees to vocational schools (if necessary). Follow-up occurs at 30-60-90 days and 1 year. Nonpositive terminees will receive follow-up\_60 days after termination in the form of a questionnaure. An exit interview is administered to all participants as they leave the program for feedback about program, skills acquired, counseling received, etc.

OUTCOME TO DATE: There have been 159 participants in work experience program; 102 in counseling only. There have been a total of 261 enrollees, with 80 terminations. Of the terminations, 11 have entered unsubsidized employment, 53 are other positive, and 16 nonpositive terminations (as of May 31, 1977). The program goal is to serve 317.

PROGRESS/PROBLEMS: Project manager would like the freedom to place participants in other than nonprofit government funded jobs. Employers and communities have expressed a general improvement in their concept of this segment of youth and a renewed faith in their value and potential.

REPLICATION ISSUES Replicable by any prime sponsor

DOCUMENTATION AVAILABLE: Battery of statistical data available on request as well as evaluation form an open-ended questionnaire.

DURATION OF GRANT: October 1, 1976 to Sepember 30, 1977. Possible 3 month extension.

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FX-OFFENDERS



Cumberland County Commissioners 142 Federal St. Portland, Maine J.E. Lyons, Executive Director 207-775-5891 PROJECT
Project Thruway
107 Elm Street, Portland, Maine
Eller Perez
207-775-5891

BRIEF PROJECT DESCRIPTION: A shortterm program to meet the employment and employability needs of offenders through skills training, inculcation of positive work habits, attitudes, and behavior patterns, concentrated application of job development and strategic intervention and counseling in personal and familial situations and in the use of free time. If incarcarated, may apply to program when elegible for work release (up to 6 months before release).

MAJOR GOALS AND OBJECTIVES: Primary objective is to bring the unemployed and underemployed to full employment. Goals for termination:

,	#	# positiv	e
Work Experience	8 <b>3</b> ·	68	
OJT .	32	, 28	
Other than classroom	10	10	
Overall termination	e =	125	,
Positive ,		106	
Placements		96 <sup>′</sup>	
Other	•	10	•
Negative .		19 ′	

ORGANIZATION: Operated by CETA office. Considerable support is provided by criminal justice agencies and other service agencies.

STAFFING: coordinator, 2 counselors, 2 job developers, 1 secretary/ receptionist.

#### BUDGET:

Administration: \$ 22,252
Allowances: 5,520
Wages 7,3,265
Training 46,700
Services: 45,670
\$200,000

RECRUITMENT PROCESS/CLIENT PROFILE:

Participants selected from Maine Correctional
Center (MCC), Maine Youth Center, Maine
State Prison, Cumberland County Jail,
Maine and Federal Department of Probation and Parole, and Pharos House, plus
referrals from other sources such as
Alcoholics Anonymous. Average age, is
early 20's, majes: 75% have alcohol
problems; poor work historiess 45% have

GED or high school diploma.

ACTIVITIES: Assess client background and needs with GATB and Birkman. Employment counseling, pre-vocational classroom training, educational classes, (remedial education, clerical training), other than classroom training, job development through public relations and contact with employers; OJP for job ready participants, work experience (placement on public or private nonprofit job sixte), Other services: individual and group counseling, driver education; free bus tickets; up to \$50 for medicaldental care, and social skills training. Follow-up: Once a week contact during first 2 months, contact with employer on an "as needed" basis, follow-up contact with employer for 3 months after unsubsidized placement.

OUTCOME TO DATE: As of June 1977, 105 clients served; 61 terminated--48 permanent, unsubsidized, 3 other positive, 10 negative (3 to jail).

PROGRESS/PROBLEMS: Project too short-term to meet all client needs. Difficult to find good work experience sites due to poor labor market and some negative attitudes from industry. Need more long-term vocational training. Better referral and job development recently.

REPLICATION ISSUES: Should be replicable. by any prime sponsor if sufficient support is available from criminal justice agencies and other service agencies.

DOCUMENTATION AVAILABLE: Standard reporting forms.

Niagara County Manpower Development and Training, Niagara County Courthouse Lockport, New York 716-434-6339

BRIEF PROJECT DESCRIPTION: Ex-offender program for soon to be released inmates, offering training in social, academic and vocational skills with a BOCES (vocational school) program, work experience slot or OJT position.

MAJOR GOALS AND OBJECTIVES: To increase employability and employment rate of ex-offenders. To outreach 680 eligible inmates, select 51 appropriate for CETA program, enroll 31 in BOCES course, 30 in OJT and 33 in work experience.

ORGANIZATION: Operated by prime sponsor, with two new CETA staff hires for this project. NYS Department of Correctional Services, NYS Division of Youth and the Niagara County Probation Department provide referrals.

STAFFING: Project coordinator, 1 counselor/service aide (part-time); 1 typist.

#### BUDGET:

Administration: \$ 40,242
Allowances: 71,587
Wages: 87,360
Fringe: 10,614
Training: 59,266
Services: 11,217
\$280,286

Modification granted to use planned second counselor's salary (services) and OJT money for work experience and classroom training.

RÉCRUITMENT PROCESS/CLIENT PROFILE:
Agencies cited above refer up to 60
days before eligible client's release.
Project staff screens. Planned for 26
aged 16-18; 48 ages 19-25; and 30 aged
26 and over; with sex ratio of eligible
population. Actual client profile
about 80% male, 85% white.

PROJECT
Ex-Offender Program
County Courthouse
Lockport, New York
Mark Fiorello
716-434-9191

ACTIVITIES: Intake: Staff counselor visits each applicant in prison; explains program, assesses eligibility; and if selected, client is enrolled in one of three programs before release. BOCES training: 23 weeks in one of 4 brades or 46 weeks in one of 3 others; 25 hours/ week at \$2.30/hour allowance. Work experience: short-term placement in public or nonprofit agency, or OJT in specific trades with no classroom component. Other services: Work Therapy Counseling. Follow-up: Planned at 5, 30, 60 90 days after placement; counselor prepares, follow-up report. Supervisory follow-up forms submitted for each client by instructors or supervisors. Client can submit optional participant comment form.

OUTCOME TO DATE: As of May, 1977, 55 clients enrolled in BOCES; 5 of 11 in classroom training have finished; 8 others placed in jobs, full-time.

PROGRESS/PROBLEMS: Expect to achieve goals but be underspent at year's end due to late start. Budget modification adjusts to clients needs, applying some OJT money to work experience slots.

REPLICATION ISSUES: An added component to overall CETA program, highly replicable.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to September 30, 1977; extension expected.

County of Onondaga Manpower Civic Center, 421 Montgomery St. Syracuse, New York Eulas Boyd

BRIEF PROJECT DESCRIPTION: This program offers women ex-offenders clinics in job readiness and basic life skills, work thereby and counseling or referral to resolve other barriers to employment (e.g., legal, medical, housing), so that clients will be ready for the work world.

MAJOR GOALS AND OBJECTIVES: To overcome participants' attitudinal and logistic barriers to employability. To reduce recidivism. Targets are to enroll 100; to place 75% of program graduates in training programs or job placement.

ORGANIZATION: Prime sponsor subcontracts to YWCA which houses and operates program. The YWCA Executive Director is the program administrator; her assistant is the on-line supervisor. The YWCA Board of Directors serve on the project steering committee.

STAFFING: Six full-time, 2 part-time staff: project administrator, 1 intake counselor, both part-time. Assistant administrator, 2 job readiness counselors and 2 probation officers. 2 general counselors, one at Y, one visits inmates.

# ·BUDGET: . \*

Administration: \$ 14,037
Allowances: 2,860
Training: 6,500
(supplies, consultants for work therapy sessions)
Client Services: 79,134
(includes counselors' salaries)

#### **RECRUITMENT PROCESS/CLIENT PROFILE:**

Recruitment by staff; butreach to correctional institutions, or referrals from probation and parole. Participants must be ex-offenders without jobs or family support or setting, not jobseeking or attending school. Clients served typically have custody problems, wide range of offenses, abilities, ages, needs.

**PRÓJECT** 

Intervention II
YWCA, 339 Onondaga Ave.
Syracuse, New York
Marie Sidotis, Director
315-422-3123

ACTIVITIES: Orientation is group sessions; each client and counselor prepares her "life and work plam, " client enters group social activities prior to Job Readiness Clinic. Job Readiness, Clinic, focusing on personal and social skills, money management, parenting, tapping community resources and health. Work therapy sessions strengthen confidence, skills through interview role plays, group counseling. Crisis housing at Y; referrals and counseling to solve each individual problem. All clients becomé YWCA members and are encouraged to participate in its activities. 'Participants channelled to city and county CETA and jobs; hope to achieve exit interviews for 95%. After placement through other Titles, this project to follow-up informally.

OUTCOME TO DATE: As of June, 1977
95 have entered program (40 now active).
12 have job placements. Many are
'planning to finish high school. Most
still have medical/legal/other problems.
Only 2 women have been rearrested.

PROGRESS/PROBLEMS: The assistant director is anxious to have residency requirements clarified (i.e., based on home town, correctional institution, or place of arrest. Some clients need more time in program.\*

REPLICATION ISSUES: Desirable program where there are correctional facilities, effective service agencies, and facility, such as YWCA to house program. Requires extremely dedicated staff to meet range and extent of participants' problems.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: November 15, 1976 to November 14, 1977.

Prince William County Manpower Programs 9300 Lee Avenue Manassas, Virginia Andrew Moore 703-368-9171 x 249

BRIEF PROJECT DESCRIPTION: STEP-UP provides vocational counseling, limited OJT, job placement and follow-up to male and female offender and occupational skill training. Project emphasizes development of employer contacts.

MAJOR GOALS AND OBJECTIVES: Clients receive attitudinal, behavioral and community service awareness and sensitivity training to facilitate transition. Vocational counseling and career development provided to enhance prospects of employability. Employers are made more sensitive to needs of clients and receive technical assistance to redesign jobs. Efforts are made to place female clients in nontraditional jobs. Contact is maintained with Probation and Parole officers.

ORGANIZATION: Branch of an existing Title I program. Project Director in central office of STEP-UP in Norfolk provises guidance. Close ties are maintained with Apprenticeship/Outrach Program, Bureau of Apprenticeship Training, building and construction leaders.

STAFFING: Director, in Norfolk, part-time; supervisor/offender specialist, job developer, secretary/book-.keeper, all full-time.

#### BUDGET:

Administration: \$12,500;
OJT Allowance: 4,140
Training: 8,988
Services: 37,060
\$62,688

RECRUITMENT PROCESS/CLIENT PROFILE:

Most referrals from Probation/Parole officers. Also flyers are distributed to reach ex-offenders who have no supervision. No client profile available.

#### PROJECT

Skill Training Employment Placement
Upward Projects
9410 North Battle Street, #2
Manassas, Virginia
Robin Leist
703-361-9139

ACTIVITIES: GATB testing is performed in penal institutions prior to release. Vocational counseling provided to develop employability plan. OJT positions provide promised placement after training is completed. Community skill training classes allow for upward mobility of clients and build selfesteem. Emphasis is on "sensitizing" employers. Other services: occupational training, tuition paid. Offender specialist will contact employers weekly in first three weeks, when at 1, 2, 3, and 6 month intervals.

OUTCOME TO DATE: As of May 2, 1977, 111 clients envolled in program, with 49 job placements, of which 43 are in first job and 6 are in second job.

PROGRESS/PROBLEMS: Many clients in need of schooling and/or vocational training and have been referred to GED and vocational training programs. Also, job slots must be within walking distance as there is no public transportation and clients don't have cars.

REPLICATION ISSUES: Replicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Evaluations will be done by Federal Representatives in June.

PRIME SPONSOR
Macomb County Community Services Agency
59 N. Walnut
Mt. Clemens, Michigan
Edward Bonior
313-469-5220

PROJECT
Macomb County Sheriff's Department
Rehabilitation Center
43565 Elizabeth Rd., P.O. Box 568
Mt. Clemens, Michigan
Michael Busch
313-469-5517

BRIEF PROJECT DESCRIPTION: A vocational training program in electronics or auto repair for sentenced or detained inmates. Average participation expected to be 13 weeks. Inmates can then finish training through Title I, or CETA will aid in job placement. Job development for releases and other support services provided.

MAJOR GOALS AND OBJECTIVES: Rehabilitate and train 210 inmates, total for the program. Provide vocational training in electronics and auto repair and provide individual vocational and related counseling to inmates.

ORGANIZATION: Run in the Macomb-County Jail Rehabilitation Center by prime sponsor. Vocational coordinator, was with the agency previously and now is located at jail to run program.

STAFFING: Vocational coordinator, instructor in auto repair, instructor in electronics repair, volunteer coordinator, 25 volunteers.

#### BUDGET:

Administration: \$ 15,450
Training: 104,502
Services: 18,795,
\$138,747

RECRUITMENT PROCESS/CHENT PROFILE:
Intake/Discharge Counselor (funded by
LEAA) interviews and prients all
inmates detained/sentenced for more
than 72 hours. Current client profile—
all males; 27 white, 4 black, 1 Native
American; 2 age 18 and under, rest
19-44; 10 without high school degrees,
8 with high school degrees, rest,
unknown. Women will be admitted in
July.

ACTIVITIES: Basic data gathered by Intake/Discharge Counselor. Selected referrals made to Diagnostic Classification Staff who assess needs, develop treatment plans, etc. Offenders without severe psychosocial problems vocationally tested. Those without

behavior problems are allowed into . Rehabilitation Center for programs. Vocational coordinator interviews and tests to determine type of job client suited for. Intake/Vocational Counselor refers accepted clients to vocational instructor for course. 20 hours per week training in auto repair or electronics. Movivated students can attend 2 sessions a day; 40 hours per week. Vocational. counseling provided to inmates not in classes. Job development and placement or referral to Title I training program arranged. \ Volunteers visit inmates' families, provide any needed help when inmate released. Discharge Counselor and Vocational Coordinator work on placement for releasees .- ..

OUTCOME TO DATE: As of June 28, 1977, 51 clients served 30 in classes, 5 terminated for behavior problems. Some became trustees, and thus had to leave program. 1 unemployed. 3 referred to further Title I training. 3 in unsubsidized employment.

PROGRÉSS/PROBLEMS: Project only started April 16 Can train only 36 at time, but will reach goal.

REPLICATION ISSUES: Adequate and appropriate space for auto repair classes. Existence of auto repair and electronics jobs in areas people returning to. Provision of training just prior to release. Need for intake and classification staff—if not already at facility would have to be hired.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: Originally January 1, 1977 to December 31, 1977 but because Rehabilitation Center, where the vocational training was to be located, was not completed by January, 1977, the start of the grant was delayed until April 1, 1977 and will run to March 31, 1978.

PRIMÉ SPONSOR
Black Hawk County, Iowa
Black Hawk County Courthouse
Waterloo, Iowa
David Mazur,
319-291-2547

BRIEF PROJECT DESCRIPTION: The project provides classroom training; OJT, work experience, counseling, job development and placement, job advocacy and supportive services to 50 women offenders.

MAJOR GOALS AND OBJECTIVES: The goals of the project are to provide gob training and employment opportunities for women offenders. By doing this and through emphasizing areas of relatively undersupplied labor positions, the project staff hope to place 37 of the 50 participants in unsubsidized employment.

ORGANIZATION: The project is administered by the CETA prime sponsor.

STAFFING: The project is staffed by a manpower specialist and a part-time volunteer graduate student who is doing a practicum. A local women's center donates training and workshops in assertiveness and job preparation.

# BUDGET ...

Administration: \$ 20,000
Allowances: 40,000
Wages: 14,000
Benefits: 4,000
Training: 14,000
Services 8,000
\$100,000

RECRUITMENT PROCESS/CLIENT PROFILE:

Most of the clients are referred from 4
local facilities of the peparament of
Court Services. Approximately half the
clients have been black.

ACTIVITIES: The assessment of clients is done by the manpower specialist using GATB and Performance Level Testing. She assesses work history, education, SES background, goals and attitudes. Every client takes a 2-week career assessment program as well.

Project staff provide, classroom training and job development. They also secure OJT slots, solicit job interviews, provide work experience, as well as assist clients in drafting resumes and acquiring references. If necessary, staff and employer provide tob re-

PROJECT

Women Offenders Program

kwwL, Franklin & 4th Streets

waterloo, Iowa

Beatrice Allen
319-291-2547

structuring for participants. Job and personal counseling are an integral part of project services. Transportation, child care, health care and family planning are also available through stipends. The manpower specialist checks performance of glient within 90 days after termination from the project.

OUTCOME TO DATE: A total of 51 women offenders have or are receiving training; of these 12 have Been, placed.

PROGRESS/PROBLEMS: The majority of offenders are difficult to place because of employers' attitudes.

REPLICATION ISSUES: A project of this nature requires close associations with the business community. This is necessary to ensure QJT slots and work experience positions for offenders, a difficult population to provide employment for.

DOCUMENTATION AVAILABLE: The manpower specialist is preparing a handbook. The prime sponsor will prepare a report on the nature, structure, procedures and effectiveness of the project once it has terminated.

DURATION OF GRANT: - September 7, 1976 to December 31, 1977.

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PRIME SPONSOR
Sacramento-Yolo Employment & Training Agency
1225 8th Street
Sacramento, California
Sylvia Navarre

Projection Jobs Program
1225 8th Street
Sacramento, California
Lou Cushenberry
916-441-4380

project is staffed by ex-offenders and is established to assist parolees/probationers in securing jobs. The jobs are subsidized for one year after which the Department of Corrections (DOC) will support a few positions. Counseling support, funds for education and other support services are provided.

MAJOR GOALS AND OBJECTIVES: The goals are to provide employment for 25 parolees/ probationers in correctional jobs with civil service status, provide evaluative findings to DOC for consideration of statewide expansion, and to aid offenders in securing gubernatorial pardons.

ORGANIZATION: The program is administered by the prime sponsor.

STAFFING: The staff consists of 1 director, 2 counselors (1 full-time, 1 part-time), 1 secretary and a part-time accountant.

#### BUDGET:

916-441-4380

Administrat	ion:	\$ 43,296
∕wages:	,	193, 452
Fringe:	<b>-</b>	27,872
Training:		• 4,470
Services:	•	30,910
. ′ .		\$300,000

RECRUITMENT PROCESS/CLIENT PROFILE:
Clients are referred from the DOC\_and
CETA Title I programs. Of 29 clients,
7 have been women, and 10 are from
minority groups. The offenders range
from juvenile alcohol users to murderers.

ACTIVITIES: Once selected, clients attended a 3 day orientation session to the world of work and then started jobs which are to last for one year. There is direct placement in correctional jobs. The program pays tuition expenses and also pays for attendance at conferences or workshops that are job-related. Funds are available for tools, work clothes, transportation and other support services. Counselors contact participants regularly providing advice and assistance in personal and job-related problems. There are also monthly rap sessions.

OUTCOME TO DATE: As of June, 1977, 4 clients have been placed in unsubsidized jobs.

PROGRESS/PROBLEMS: To get the Department of Corrections to pick up on positions that the clients are placed in for one year, the incumbent must gain civil service status, which entails an examination and previous job experience. The clients are not competitive on either criterion.

REPLICATION ISSUES: Replication requires a Department of Corrections which agrees to accept ex-defenders for employment.

DOCUMENTATION AVAILABLE Standard reporting forms.

DURATION OF GRANT: November 1, 1976 to October 31, 1977.

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BURAL

St. Lawrence County (New York)
Court & Judson, Canton, New York
Carlton L. Doane
315-379-2246

BRIEF PROJECT DESCRIPTION: Rural program to retrain and upgrade skills of displaced dairy farmworkers, and provide training in supervision and job restructuring to prospective OJT employers.

MAJOR GOALS AND OBJECTIVES: Enroll 20 adults to qualify for farm management positions and 30 young adults for training in farm equipment operation; to place 40 of 50 enrollees.

ORGANIZATION: CETA coordinates program. Subcontract to Canton Ag-Tech College provides work experience and classroom training; State Employment Services's rural representatives and Volunteer Consultant Group contribute assistance.

STAFFING: Full-time special program coordinator; full-time clerk/typist. Subcontract to Canton Ag-Tech College provides trainers and placement officer; 6 volunteer advisors.

#### BUDGET: ·

Administration:	'.\$	30,420
Allowances:		36,750
Participants' Wages &	/	•
Benefits:		247735
Training:		55,500
Client Services:		16,660
•	ş <sup>7</sup>	164,065

RECRUITMENT PROCESS/CLIENT PROFILE:
CETA staff and rural farm representatives of New York State Employment
Services recruit. Some media publicity.
Title I eligibility criteria. Management course participants are 18-45,
with one woman. Machine operators are
18-22, older than expected.

ACTIVITIES: New York State Employment Services, in cooperation with CETA staff, interviewed applicants. Two vocational training courses: (1) 600 hours at Canton Ag-Tech College with up to 100 days OJT, for, 20 adults in farm management; and (2) 120 hour course for young adults in farm equipment operation with additional hours in

PROJECT
Assistant Malager & Agricultural Workers
Court & Judson, Canton, New York
Alson Caswell, Coordinator
315-379-2246

OJT. Canton Ag-Tech developed curricula for training. Personal counseling, basic and transportation allowances are given. Program coordinator of prime sponsor is available to counsel placed workers. Clients will fill out questionnaires when course completed.

OUTCOME TO DATE: Courses not complete as of April 23, 1977. Of 22 enrollees 3 had returned to former jobs, 2 dropped out, 4 placed at higher than usual pay on local farms.

PROGRESS/BROBLEMS: Expanded farm equipment course to adapt to local farmer's needs is necessary.

REPLICATION ISSUES: This approach to displaced workers could be applied to other industries, where employers willing to restructure jobs, and training facilities available. This program is new to the dairy industry.

DOCUMENTATION AVAILABLE: . . Standard reporting forms.

PRIME SPONSOR
Richmond Area Manpower System
1113 W. Moore St.

clients to be reached.

Richmond, Virginia
Ralph E. Leach, Manpower Administrator
804-780-8377

BRIEF PROJECT DESCRIPTION: The project brings remedial education and job-related education and information to rural poor residents of 2 counties. Job information, classroom instruction and guidance related to personal budgeting, placement referrals, health remediation, job-seeking techniques and test-taking are provided by teachers traveling in mobile units. Expect 240

MAJOR GOALS AND OBJECTIVES: To overcome lack of transportation in rural areas by taking education to people. To award GED certificates to approximately 10%, provide job-related information to 40% of clients served. To refer estimated 50% of clients served to Title I placement services and/or Virginia Employment Commission (VEM) for job placement with an expected placement of half. To demonstrate replicability by transferring service to 2 sister counties in latter half of program.

ORGANIZATION: Prime usponsor administers program and subcontracts to Powhatan-Goochland CAA. P-GCAA hires teachers and provides technical assistance, monitoring, linkage with support agencies.

STAFFING: Full-time staff: 5 teachers,.
2 jobmobile technicians, 1 bookkeeper. \*
Part-time staff: P-GCAA coordinator/
monitor, prime sponsor administrator.

# BUDGET:

Staff Wages and

Fringe Benefits: \$ 63,265

2 Mobile Units and
Equipment; 119,226

Administration Costs,
including Bookkeeper: 26,424

Allowances: 74,520

RECRUITMENT PROCESS/CLIENT PROFILE: Recruitment via deor-to-door interviews, flyers, referrals from local churches

(310.50 x 250 participants)

PROJECT

Mobile Education Training Program

Powhatan-Goochland Community Action Agency
Rt. 1, Box 1-D, Powhaten, Virginia

Frank Harris, Project Director

Rick Bell, Lead Teacher

804-598-3351

or schools. Clients are rural adults economically disadvantaged (22+ years); rural youth (17-21) under/unemployed; rural handicapped, veterans, offenders; other CETA eligibles not covered above.

ACTIVITIES: Intake carried out in mobile units by Jobmobile technicians; screening and testing by ABLE standards to determine grade level; educational diagnosis made by teachers. Remedial education geared to enhance employment prospects. "Classroom" instruction for each participant up to 3 hours per week in each community with approximately 6 hours of homework. Visitng teachers will spend additional estimated hour in each home each week to provide follow-up instruction and guidance. Counseling on job market conditions, employer/employee relations, vocationaloccupational pursuits. Some personal and financial/budgetary counseling provided when pecessary. Supplies, teaching aids, learning kits available in vans to all participants. Upon completion of METP, clients are referred to Title I CETA for additional support services, OJT opportunities, skill training, work experience and placement opportunities.

OUTCOME TO DATE: As of May 1, 1977, there are 152 participants enrolled in the program, with 140 presently receiving full spectrum of vocational upgrading techniques.

PROGRESS/PROBLEMS: Grade level of participants drastically below expected level; therefore, potential job search services delayed because more time than expected is being/spent on very remedial education. Lead teacher suggested only a very small percent of enrollees would rech a point where they would be ready for referral to Employment Service according to plan schedule.

REPLICATION ISSUES: Replication possible by any prime sponsor, although jobmobiles must be purchased and equipped.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: October 1, 1976 to September 30, 1977.



,\$283 , 435

Tulare & King Counties Comprehensive Manpower Agency
1620 West Mineral King Avenue
Visalia, California
Robert Scott
209-733-4387

PROJECT

Job Training for Rural Women 1620 West Mineral King Avenue Visalia, California Susan Raycraft 209-733-4380

BRIEF PROJECT DESCRIPTION: The project emphasizes nontraditional placements. Work experience and counseling take place in first 3 months, then OJT or unsubsidized placement takes place.

MAJOR GOALS AND OBJECTIVES: To strengthen and expand job opportunities and placement services for rural women. To prepare rural women to take advantage of these opportunities. To eliminate barrier to equal employment. To offer work experience to 50 women and QJT to 40 women.

ORGANIZATION: Operated by prime sponsor. The project director was hired specifically for this project. Industry Task Force helps identify jobs and problems for clients.

STAFFING: Project coodinator, half-time counselor, half-time placement specialist.

#### BUDGET:

Administration: \$ 18,000 Wages: 71,500 Fringe: 8,000, OJT 40,000 Services: 38,000 \$175,500

Grant modification eliminates \$10,000 of OJT and replaces it with 2 job developers.

# RECRUITMENT PROCESS/CLIENT PROFILE:

Recruitment by rural outreach centers, employment service and local newspaper ads. Also agency referrals. The rural women are 3% black, 20% Chicano, with an average of 11th grade education. Ages range from 19-38 with an average of 23-26.

ACTIVITIES: Local community college offers occupational interest tests.

Project offers one day counseling and 4 days work experience for 3 months.

Work experience provided in freeway maintenance, police and fire departments and county maintenance (carpentry,

painting and mechanics). Placement in OJT follows. Child care and transportation are provided. 30, 60, and 90 day follow-ups. Blaced women come back to talk to other clients.

OUTCOME TO DATE: As of May, 1977, 60 have been served. 11 completed training. 9 placed (all still in first placement).

PROGRESS/PROBLEMS: Project director feels understaffed. Low salaries have caused staff turnover. Originally grant planned for 30 to go directly to OJT; training needs showed that only 10 could bypass work experience. Having a difficult time interesting small employers in women in OJT for nontraditional jobs.

REPLICATION ISSUES: Although the project was for rural women, the activities would apply to any prime spondor.

DOCUMENTATION AVAILABLE: Standard progress reports.



City of Merced Manpower, Department
2222 M Street
Merced, California
Jimmie Flowers

209-726-7324

BRIEF PROJECT DESCRIPTION: The project will recruit and select 36 economically disadvantaged rural women with basic skills who will be provided job training, academic exposure, intensive personal support, job placement and other support services for a one year period.

MAJOR GOALS AND OBJECTIVES: To encourage rural women to enter nontraditional occupations, to provide economic equity to women in Merced County and to remove barriers to rural female employment,

ORGANIZATION: Operated by the prime sponsor.

STAFFING: A program coordinator and an employment and training counselor, both full-time.

#### BUDGET:

Administration: \$ 13,472
Services: 60,4\$1
Training: 24,920
Wages 38,880
Fringe: 3,190
Allowance: 61,868
\$202,781

RECRUITMENT PROCESS/CLIENT PROFILE: Recruitment by program staff, and CETA staff. Most referrals are from the Community Action Agency. All 36 clients are women heads of households with an average age of 27. More than half receive welfare and two-thirds never held a job. 9 are Hispanic, 5 black and 22 white.

ACTIVITIES: The employment and training counselor assesses applicant qualifications. General testing is a optional. Tests include the Kuder Occupatonal Interest Survey, General Aptitude Test Battery, California Psychological Inventory and Merced College Placement Tests. Classroom training, OJT, work experience, job placement, assertiveness training, job preparation and workshops on problems for women in the work world. Training

PROJECT.
New Career Opportunities for Women, 2222 M Street
Merced, California
Eddy Tate
209-726-7317

offered includes animal health technician, wastewater plant operator, machinist, claims representative. Aside from intensive personal support, the clients can access health—care, child care, transportation, tutors, clothing assistance and other services. Follow—ups are done on a 30, 60, 90, and 180 day basis. Both employee and employer satisfaction are determined.

OUTCOME TO DATE: 35 clients have been served. Though training is not completed, 2 women have been placed.

PROGRESS/PROBLEMS: The major problem was clients failing to show up for work at appointed times. The project coordinator took a "hard line" approach and was more successful

REPLICATION ISSUES: plicable by any prime sponsor.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: January 1, 1977 to December 31, 1977.





OLDER WORKERS

New York Balance-off-State Room 563, Building 12 State Office Campus Albany, New York Helen Storey 518-457-5011

BRIEF PROJECT DESCRIPTION: This program trains older workers to be visiting health aides to homebound; physically dependent rural elderly.

MAJOR GOALS AND OBJECTIVES: To train 90 participants for employment by various local service agencies; to provide alternative to long-term institutional care to homebound elderly.

ORGANIZATION: The state's Office for the Aging acts as lead agency, linking local advisory committees and local lead agencies, throughout the state, which receive funds to subcontract for their own training and service programs.

STAFFING: 1 full-time coordinator and program specialist, and 2 half-time program specialists. Local lead agencies employ RN supervisor, trainees and clerical support as needed.

#### BUDGET:

. Administration:

(including funds	to	•
localities)		•
Wages:		139,038
Benefits:		. 15,294
Training:		59,715
Services:		68,595
		\$325,991

RECRUITMENT PROCESS/CLIENT PROFILE:

Recruitment at local level by offices of State Employment Service and local Manpower Offices with referrals from the Department of Social Services, Public Health nursing services and County Offices for the Aging. Perticipants are 55 or older, an good health.

ACTIVITIES: Applicants screened by local advisory boards, assessed for attitude and ability. Physical certification from doctor is required.

Minimum 60 hours of classroom training and work experience supervised by prospective employing service agency, using developed New York State guidelines and curricula. Training typically conducted by local BOCES extension.

# RROJECT

Homemaker Home Health Aide Training
Program
New York State Office for the Aging
Agency Building #2, 3rd Floor
Albany, New York
John Snyder, Program Coordinator
518-474-1946

Other services include travel allowances, counseling and referral as needed, e.g., for housing and relocation.

Placement is coordinated by EN ator with cooperation of Department is fleath, and Social Services and the Office of the Aging; trainees are monitored at 30 day intervals.

OUTCOME TO DATE: As of April;
1977, screening was underway but no training had started.

PROGRESS/PROBLEMS: So interactive with various state agencies that scheduling and coordination is difficult. Late start due to illness of original director; requesting DOL modification to extend program May 1, 1977 to April 30, 1978.

REPLICATION ISSUES: Proposal already developed but difficult to administer. Decentralized system is difficult to coordinate.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: November 1, 1976 to October 31, 1977 with a request to extend through April 30, 1978 submitted.



Board of County Commissioners, Lee County P.O. Box 398
Ft. Meyers, Florida
L.H. Whan
813-335-2259

BRIEF PROJECT DESCRIPTION: Project is a continuation and expansion of award-winning "HEART," a current program for Senior Citizens (55+) funded through CETA Title I. Trains senior citizens as Health Aide/Homemakers and places them in jobs. Basic concept is to train Senior Citizens and older workers to become Health Aide/Homemakers

MAJOR GOALS AND OBJECTIVES: To train 140 older workers as Health Aide/Home-makers. Resolve problem of age discrimination as a barrier to employment. Provide needed service to older residents. Expect 110 teach work experience stage.

ORGANIZATION: Dee County (prime sponsor) subcontracts to the School Board of Lee County. Monitoring and evaluation is a prime sponsor responsibility. Refurrals received from several local senior citizen organizations, social service agencies, and local news media.

STAFFING: Assistant administrator, secretary, 3 registered nurses, 2 community service specialists.

# BUDGET:

Administration: \$ 30,936
Allowance to Clients: 51,000
Wages to Clients: 45,900
Training Costs: 93,325
Services to Clients: 15,919
\$237,080

# RECRUITMENT PROCESS/CLIENT PROFILE:

Advertises in local papers and radio; local clubs, organizations, post offices, etc. approached; speaking engagements. Clients must meet Title I criteria and must function at or above 10th grade level.

#### **PRÓJECT**

HEART

3800 Michigan Avenue

Ft. Meyers, Florida

Oliver Payne, CETA Director, or

Joan Steele, Project Director

813-334-8184

ACTIVITIES: Applicants pretested to \*determine at what educational level they are functioning. First 6 weeks--180 hours classroom training. Second 6 weeks--classroom training 6 ours per week and work experience up to 6 hours per day. Work experience: field RN visits and evaluates patient needs and makes assignments. Transportation is also provided. Field RN will continue to personally observe client and patient together in a working relationship from time to time. Reassignment if serious problem arises. After 360 hours students receive certificates as Home Health Aides. Job development and placement will be a referral request for aides from either office and via word of mouth.

OUTCOME TO DATE: 174 applicants;
123 served to date; completed training and received certificates; 40 placements to date.

PROGRESS/PROBLEMS: Many "older workers" qualify for nurse's aide/orderly certificate in addition to the Health Aide/Homemaker certificate. This qualifies them for work in hospitals or nursing homes and many are getting full-time jobs in institutions rather than going to individuals' homes.

REPLICATION ISSUES: Need RN's and medical equipment for training; good health care referral network; demand for Homemakers and Health Aides.

DOCUMENTATION AVAILABLE: Curriculum materials and standard reporting forms.

Greater Ft. Worth Manpower Consortium 100 Throckmorton Ft. Worth, Texas Mr. Richard Sapp 817-335-7211 x 231

BRIEF PROJECT DESCRIPTION: Program designed to provide job training and employment opportunities for workers 45 and older.

MAJOR GOALS AND OBJECTIVES: To develop and provide services to older workers. Expect to serve 800 clients, and to: insure special skills training, OJT, and work experience; develop outreach program; provide special job development effort; conduct reorientation to work world; coordinate and develop agreements with other service agencies.

ORGANIZATION: Project is directly under supervision of prime sponsor. Board of Directors is Manpower Consortium's policy committee.

STAFFING: Special program coordinator (part-time, job developer); clerk/typist; case manager; assessment specialist; counselor-trainer; labor market analyst.

#### BUDGET:

Administration:		\$ 260
Allowances:		67,396
Wages:	1	26,275
Fringes: `	(	9,252
Training: .		95,973
Services: .		118,074
	,	\$369,230

# RECRUITMENT PROCESS/CLIENT PROFILE:

Outreach provided under a grant from National Council on Aging. Prime sponsor staff also assist in recruitment. Project works with existing agencies (Department of Pubic Welfare, Area Agency of Aging, Texas Employment Commission, etc.) to identify clients. Client profile: average age 56.5; at least 60% are high school graduates; income of \$3900/year; 53% white.

#### **PROJECT**

Older Workers Program 1411 East 18th Street Ft. Worth, Texas Thom Espy 817-336-4011 x 214

ACTIVITIES: Consortium intake staff provide initial intake and eligibility assessment. Then referred to special unit staffed to provide in-depth assessment of each eligible older worker, applicant. Specific assessment tools are being developed. Vocational training; job development and placement, reorientation to workforce, job training, OJT, work experience, classroom training. Other services: counseling, health services, transportation, day care, dental treatment, hearing aids, financial assistance. Follow-up at 30, 60, and 90 days.

OUTCOME TO DATE: 300 clients served; 0 completed training; 53 placed in 0 jobs.

PROGRESS/PROBLEMS: Program design was for group 45-55, but many clients are over 60. Recruitment somewhat of a problem.

**REPLICATION ISSUES:** Need support of other agencies serving elderly.

DOCUMENTATION AVAILABLE: Final report and perhaps a manual will be produced at end of project.

PRIME SPONSOR City of Wichita 455 Main Street Wichita, Kansas, 316-268-4351

PROJECT (\*Older Workers Project 455 Main Street Wichita, Kansas 316-268-4351

BRIEF PROJECT DESCRIPTION: The project serves a population of older workers (45+) and is designed to place and/or maintain them in the labor force: This is done through classroom training, OJT, skills training, job referrals and job development. Support services are provided by the Senior Services Inc.

MAJOR GOALS AND OBJECTIVES: The seed quantitative goals are to provide service to 440 clients. 90 are to receive classroom training and 50 will be provided OJT. In addition the project hopes to provide 300 job referrals which will result in 225 full and part-time jobs. Another 150 persons will receive vocational counseling.

ORGANIZATION: The project is administered by the Prime Spansor with the assistance of Senior Services, Inc.

STAFFING: An employment development director and 2 manpower specialists. Staff are subsidized by other CETA Titles and Senior Services Inc.

#### BUDGET: ~

Administration: \$ 6,000
Allowances: 5,000
Training: 20,000
Services: 7,000
\$40,000

#### RECRUITMENT PROCESS/CLIENT PROFILE:

Senior Services Inc. draws in most of the clients. Some hear about the project from media spots, leaflets or newspaper advertisements. The clients have been mostly women, generally over 55 years of age.

ACTIVITIES: Participants are assessed for work history, training, education, etc. to aid in matching them with job openings. They are referred to other CETA training programs where appropriate.

classroom training emphasizes 6 industrial skills which have been determined to be in demand in the labor market. All participants in skill training under a sob Preparation Workshop. There is a job clearinghouse run by the manpower specialist. GED training is available through CETA Title I. Personal and job counseling are provided to the participants. Other support services are available from Senior Services Inc. Follow-up: usually the placed employees come into the office where they talk with project staff. Some employers are contacted as well.

OUTCOME TO DATE: As of the end of April (4 weeks into the project), 35 candidates had been interviewed of which 3 were placed in training.

PROGRESS/PROBLEMS: The project started late.

REPLICATION ISSUES: A project of this nature needs job placement specialists ensitive to older worker problems. A senior services center is very helpful.

DOCUMENTATION AVAILABLE: Standard reporting forms.

DURATION OF GRANT: September 3, 1976 to September 2, 1977.

PRIME SPONSOR
Weld County CETA
P.O. Box 1805
Greeley, Colorado
Walter Speckman, Executive Director
Division of Human Resources
303-351-6100

BRIEF PROJECT DESCRIPTION: Elderly citizens are placed in part-time subsidized positions as coordinators in local communities to disseminate, elderly service information and assist elderly residents. This project represents an add-on to a pilot program that's been running for /2 years.

MAJOR GOALS AND OBJECTIVES: To provide potential use of elderly workers; provide subsidized employment for estimated 10 elderly under/unemployed citizens; provide dissemination of information on existing elderly services to rural elderly residents; maintain self-sufficiency of rural elderly by providing regular supportive assistance thereby enabling tem to stay out of nursing homes.

ORGANIZATION: Prime sponsor coordinates project and provides all administrative supports. Also, oversees total of 17 senior aid coordinators.

STAFFING: Project coordinator is a PLS Vista volunteer. The wages of six senior aide coordinators are paid with Title III money (2 more expected soon).

#### BUDGET:

Salaries for 10 senior
aide coordinators: \$26,000

(1/2 time at \$2.50/hour)

Fringe: 3,120

Transportation and
Support Services: 5,000

Administration: 3,400

\$37,250

RECRUITMENT PROCESS/CLIENT PROFILE:
Mayor's office in local communities
suggests names of elderly citizens as
potential coordinators; Mayor picks and
hires coordinators. Coordinators must
be 55+ years, have resided in the
community a long time, be known and
respected in that community and show
leadership qualities. Backgrounds
range from housewives to former business
professionals.

PROJECT
Senior Aide Program
P.O. Box 1805
Greeley, Colorado
Ms. Lanya Bump
303-351-6400

ACTIVITIES: Training is ongoing in that monthly, all-day meetings are held with project director and staff from elderly service agencies. These meetings provide information on services that coordinator will then disseminate to their community. Information is constantly being updated. Discussions will be usually center around needs of elderly and how to deal most effectively with these needs. Activities are created to combat loneliness and allow for self-help and group-help.

OUTCOME TO DATE: Project has hired 10 senior aide coordinators. These coordinators are assisted by up to 300 community volunteers—who range in age from 10 to 80 years. Daily activities range firom providing health service to a shut—in to providing assistance for an elderly—sponsored community dinner.

PROGRESS/PROBLEMS: Project has been very successful in generating enthusiasm and support within the dominunities as well as very strong alliances with staff of elderly service agencies. Local communities are arranging to fund continuation of program when Title III money runs out.

REPLICATION ISSUES: Replicable by any prime sponsor where agencies for the elderly are strong in rural areas.

DOCUMENTATION AVAILABLE: Monthly reports based on senior aide coordinators documentation are prepared by prime sponsor and distributed in the PLS office in Denver, DOL and Area Council on Aging.

DURATION OF GRANT: October 1, 1976 to September 30, 1977 with possible one or two month time extension.

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OTHER

ERIC Full Text Provided by ERIC

Bridgeport Manpower Consortium
Employment & Taining Administration
Ofty Hall, 45 Lyon Terrace
Bridgeport, Connecticut
Bruce K. Jeannont, City of Bridgeport
Administrator
203-576-7035

BRIEF PROJECT DESCRIPTION: The project provides 60-75 unemployment insurance exhaustees with vouchers to purchase training in an occupation having good prospects for future unsubsidized employment.

MAJOR GOALS AND OBJECTIVES: To serve those having outdated or no skills and who have consequently been unemployed for a long time; and, to test the voucher concept as a means of overcoming the mismatch between job requirements and job seeker skills.

ORGANIZATION: Program administered by Operations Unit of the CETA Public Service Employment Office (PSE). State ES selects clients, dertifies eligibility and helps in job referrals after training. CETA Administration and Finance Unit coordinate and disperse client voucher payments.

STAFFING: One full-time job developer and Program Director recently added to the CETA-PSE Operations Unit staff. Both perform intake, orientation and assessment, job development. Each aids participants in obtaining support services and counseling.

# BUDGET:

Training: \$ 67,000
Administration: 18,550
Support Services: 53,150
Supplies: 400
Staff Travel: 400
Springe Benefits: 10,000
\$150,000

RECRUITMENT PROCESS/CLIENT PROFILE:
Prime sponsor advertises program via
local media resources. CSES compiles
list of unemployment insurance ex-

haustees, contacts and supplies information to prospective clients; interested "walk-ins" complete applications at local CETA office.

#### PROJECT

Voucher Program for Unemployment
Insurance Exhaustees
47 Lyon Terrace
Bridgeport, Cinnecticut
Ms. Ins Bogardus
203-576-7195

ACTIVITIES: General Aptitude Tests given to all clients; some tested for college work suitability. Clientinvestigates and procures training with counselor approval. Comselor uses labor market information to know match between client training and employment opportunity: If public or monprofit. training unavailable, appleicant secures ETA counselor approval for private sector training. Counselors job developers and CSES place chients after training, \$250 (maximum) provided for child care, transportation, counseling and medical care. Participant . / training follow-up after 3 days and 2 weeks by counselor or job developers. MIS unit used to track participants 30-90 days, 6 months-1 year after job termination.

OUTCOME TO DATE: 48 clients served; 10 completed training, 8 placed in jobs, 8 still at first placement,

PROGRESS/PROBLEMS: No stipend is available so clients have left program if they've found a job: Agencies responsible for referrals have not always informed their clients about the program.

REPLICATION ISSUES: Since there is no stipend, crients must be highly motivated. Clients also make own occupational choices with the voucher system.

DOCUMENTATION AVAILABLE: Standard reporting forms:

State of South Carolina
Governor's Office
State Contracts of Special Projects
1800 St. Julian Place
Columbia, South Carolina
Bernard Jankins
803-758-2866

English to Vietnamese refugees in a classroom setting. Upon course completion the clients are referred to Employment Service and Indo-Chinese Refugee (ICR) Agency for job placement.

MAJOR GOALS AND OBJECTIVES: Major goal is to enhance employability of population and place in jobs, Goal is to serve 116 and place 94 in employment.

ORGANIZATION: Program is run by Ae

Indo-Chinese Refugee Agency, a state organization established 2 years ago.

STAFFING: 8 teachers fill-time,
1 project developer, 1 clerk/typist.

### BUDGET: .

Administration: \$ 44,608
Allowances: 210,528
Training: 84,000
Services: 60,864
\$400,000

RECRUITMENT PROCESS/CLIENT PROFILE; The majority of the participants come to the agency seeking assistance and are informed about the language program. All limited English speaking Indochinese who receive public assistance are eligible and will be contacted.

ACTIVITIES: Intake is an oral bilingual interview session wherein need level is assessed. Gates English Capability Test, Miami; Michigan, Ad. Performance Level tests are administered. Students receive 6 hours instruction daily as required to improve English language skills. Emphasis in learning is on occupational skill developments. ICR Agency follows ES efforts in assisting job placements. Other services: CETA Title I services are provided. Follow-up: will be done by Employment Security Commission of South Carelina.

#### PROJECT

English for Employment Program Indo-Chinese Refugee Agency P.O. Box 1520 Columbia, South Carolina Kay Rogers 803-758-8300

OUTCOME TO DATE: 133 served, 43 completed training; 30 have jobs.

PROGRESS/PROBLEMS: In order to pass GATB and qualify for Title I training, an individual most have a reading ability of English. This program only teaches spoken English.

REPLICATION ISSUES: Replication requires Vietnamese-English bilingual instructors.

DOCUMENTATION AVAILABLE: A final report will be available.



Cleveland Area Western Reserve Manpower
Consortium
1501 Euclid Avenue
Cleveland, Ohio
Dr. Vladimir J. Rus and Larry Mackie
216-694-2400

PROJECT
Parents and Responsible Employment
1001 Huron Road (
Cleveland, Ohio
Mrs. McGrail
216-781-2944 x 200

project provide provided project provided provid

MAJOR GOALS AND OBJECTIVES: To provide almost 300 CETA eligible parents of abused or neglected children with counseling, skill training, education, manpower development services and comprehensive supportive social services. The project also represents a research program designed to test the hypothesis that lack of employment or underemployment are significant contributing factors to incidence and/or severity of child abuse and neglect.

ORGANIZATION: The Manpower Consortium offers training slots and allowances. The Federation for Community Planning is subcontracted to coordinate the Child Abuse Program.

STAFFING: Personnel working for the project include the director-coordinator, 2 job developers, 4 employment counselors, a secretary and a clerk typist.

#### BUDGET:

Administration: \$ 79,760
Participant Allowances: 128,000
Training Costs: 31,000
Manpower Services: 161,000
\$399,760

RECRUITMENT PROCESS/CLIENT PROFILE: Clients are referred from the County Welfare program which maintains a Child, Abuse Registry. The clients have been mostly women in their late 20!s. About half the clients have been white.

ACTIVITIES: After County Welfare refers the client, s/he is interviewed by staff, from the Federation for Community Planning. The client is then sent to the Assessment and Referral Unit of CETA where a battery of tests are administered.

The project is locating businesses to provide OTT and work experience for the clients. Training is provided by the local skills center or proprietary schools. The clients are provided the full spectrum of CETA suported services. After placement, the project staff will contact the employer after 30 days to discern problems and progress. The research component will be following up clients for up to a year.

OUTCOME TO DATE: As of May, 1977, 20 clients had been served. None of the clients have completed training.

PROGRESS/PROBLEMS: Not all clients coming to the program are really seeking program services. They have been referred by Welfare but are not necessarily motivated.

REPLICATION ISSUES: There is a need for extensive social services support from a CETA organization. It is innovative in that it is both an exployment project and a social experiment.

DOCUMENTATION AVAILABLE: The project staff will be developing training materials.

DURATION OF GRANT: October 1, 1976 to September 30, 1977. Currently negotiating for extension and for incorporation into Title I.